



USER PERSONA

Harriet-Marie Smith

"I love hanging out with my friends outside of school. It makes me feel like an equal and like I belong somewhere despite my Cerebral Palsy."

ABOUT

Harriet is a high school student who is taking her GCSE's. Harriet is 16 years old and has Cerebral Palsy along with other health issues. This means Harriet spends a lot of time in medical appointments and having help taking the correct medication at the right time. Harriet can get very stressed out because of all of her commitments. Harriet loves playing dash games on her iPhone in her own time as well as hanging out with her friends like any non disabled teenager.

16
AGE

Student
OCCUPATION

N/A
INCOME

Single
STATUS

Poole, UK
LOCATION

NEEDS

To be free to hang out with her class mates. Must have routine to ensure a stress free day.

Loves being treated the same as everyone her own age.

Likes it when she can be as independent as possible.

Enjoys being left to do things herself, even if it takes twice as long as it would if she were to have assistance.

FRUSTRATIONS

She hates wasting her time in appointments with doctors and her parents.

Gets very frustrated when she has to wait to be given her medication.

Having to miss social events to attend doctors appointments just to get more medication.

Apps that aren't accessible for physically disabled users.

SOCIAL MEDIA ACTIVITY

FACEBOOK

INSTAGRAM

TWITTER

SNAPCHAT

CURRENT FEELINGS

Organized Excited Adventurous

PERSONALITY

Caring Chilled-Out Loving