

Scenario 2 –

Name: Cody Thompson

Age: 28

Hometown: Portsmouth

Cody is a full-time carer for people over the age of 55 years old who have memory issues such as Dementia. He works over 50 hours a week and sees up to 14 different clients a week. The clients often require regular medication throughout the day.



When Cody isn't at work he enjoys relaxing with his wife, playing football and going to the cinema. When at work he is responsible for keeping clients safe, taking them out shopping, personal care and giving medication. However, with so many clients, it can be very confusing and difficult to keep track of amounts and times that medication should be given. Company policy states that a paper record should be kept with medication administration data on it with time given, dosage amounts and names of medications.

Cody finds it frustrating that everything is still done on paper and not electronically. This causes there to be a huge risk for overdose, missing doses & taking the wrong medication. He feels that in the 21st century everything should be secure and mobile.