

RICH THOMAS

FRONT-END DEVELOPER

CONTACT

980-477-1484

richthomasdev@gmail.com

Website

Linkedin

GitHub

SKILLS

HTML5

CSS3

Javascript

SASS

MySQL

Git

React

Ruby

Wordpress

Hard-working, ambitious web developer looking to hit the ground running. Passionate about web design and enjoy learning new technologies.

EXPERIENCE

IT SUPPORT SPECIALIST

TIAA | JAN 2018 - PRESENT

Provide level 2 IT support to employees

Respond to incidents and requests providing resolution within a fast-paced business environment

TECHNICAL ANALYST

TIAA | JUNE 2016 - JUNE 2017

Troubleshoot integration issue of workflow application

Ran queries in MySQL to verify workflow data for troubleshooting purposes

Processed VBScripts in EMS Server

Verified batch job completion using AutoSys system

IT SUPPORT TECH II

VISITING NURSE HEALTH SYSTEM | SEPT 2014 - JUNE 2017

Administrator for AirWatch mobile App to enroll/remove user accounts and devices as well as push applications to mobile devices

Tested software upgrades and patches for McKesson software in test database environment

Provided IT support to organization

SYSTEMS ENGINEER

SOPHICITY | JUNE 2013 - JUNE 2014

Remotely access client machine to troubleshoot issues, deploy software, or transfer data

Assisted with on-boarding procedure of new clients to audit the current technical infrastructure

Setup and manage/monitor on-site and off-site/cloud backup systems

EDUCATION

TECH TALENT SOUTH

Code Immersion Bootcamp

UNIVERSITY OF NORTH CAROLINA CHARLOTTE

B.S., Software and Information Systems