

PERSONAL INFORMATION



Rician Alexandru

 Aleea Lalelelor 2, Constanta

 +40 727 499 116

 rician.alex@gmail.com

 **Personal portfolio**

 **LinkedIn**

 **GitHub**

Sex M | Date of birth 02/02/1993 | Nationality Romanian

JOB APPLIED FOR

Junior **Front-End Web Developer**

EDUCATION AND TRAINING

April 2022 - Present

React JS Course

Scrimba.com

- React JS methodology and component based architecture -
- React JS Hooks
- working with APIs and databases
- building and deploying 3 personal React projects: **Notes App**, **Trivia Game**, eCommerce Website (still in development)

June 2022 – August 2022

Salesforce Commerce Cloud Front-End

OSF Academy by OSF Digital

- understanding Salesforce Commerce Cloud systems and tools, such as Business Manager and Storefront Reference Architecture
- implementing new features to the Storefront Reference Architecture using the tools provided
- understanding and working according to the MVC (Model View Controller) architecture
- OSF Academy **Certificate of completion**

January 2022 – April 2022

JavaScript Course

Scrimba.com

- JavaScript syntax and OOP principles
- JavaScript variables, conditionals, loops, arrays, functions, event listeners, DOM Events
- 3 practical JavaScript projects

November 2021 – January 2022

HTML/CSS Course

Skillshare.com

- HTML5 syntax and basic programming principles
- CSS3 syntax and website styling skills
- Building my first Website

WORK EXPERIENCE

November 2017 - Present

Customer Service Representative

Tenen Group LTD

- I work for the customer service department and offer support via E-Mail in German and English.
- A very good knowledge of German grammar is needed in order to provide best quality customer service.

November 2013 - May 2017

Customer Service Representative

Arvato Services SRL

I worked for 3 different departments:

- Amazon.de customer service (E-Mail, Chat and Phone- german language)
- technical department of the Kindle Amazon.de Manufacturer (E-Mail and Phone- german language)
- technical support offered by amazon for a variety of electronic products (E-Mail and Phone- german and english languages)

PERSONAL SKILLS

Mother tongue(s) Romanian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
German	C1	C1	C1	C1	C1

Communication skills

- very good communication skills gained through my experience as a customer service representative for over 9 years

Computer skills

- Windows installation and troubleshooting
- Linux knowledge
- PC building and hardware troubleshooting

Driving licence

- B