

RICK MCGAVIN

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FRONT-END DEVELOPER

FRONT-END WEB DEVELOPMENT • PROJECTS MANAGEMENT • DIVERSE TECHNICAL KNOWLEDGE • TEAM TRAINING

Web Developer with more than four years building expertise in full-cycle front-end development, design, and debugging using a wide range of front-end languages and frameworks. Proven ability to engineer creative solutions from scratch as well as improving existing websites. Extensive experience across coding, content creation, client relationship building, team collaboration, and project leadership. Well-versed in performance and optimization independently and in collaboration with cross-functional teams. Open to new challenges to create the best possible user experience. Certified Front-End Developer and Six Sigma Green Belt.

- ✓ Proficient across **JavaScript, HTML, CSS, SCSS, Git, jQuery and multiple others** along with **Six Sigma** and **Responsive Web Design** principles.
- ✓ Record of partnering with teams and working independently to **develop creative web-based solutions** through enhancements, code development, and innovative user-interface.
- ✓ Balance of **broad technical knowledge** along with **client relations** with the ability to manage requirements and create based on **Agile user stories**.

CORE COMPETENCIES

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|---------------------------------|------------------------------|-----------------------------|
| Front End Web Development | Client Relationship Building | Team Leadership & Mentoring |
| Multi-Project Coordination | Superior Customer Experience | Cross-Team Collaboration |
| Six Sigma Responsive Design | Creative Problem Resolution | Data Analysis Debugging |
| Design Development Roll Out | Continuous Improvements | Diverse Technical Knowledge |

TECHNICAL PROFICIENCIES

HTML • PostCSS • Sass | SCSS • CSS • jQuery • React.js • JavaScript • Sublime Text • Sketch App
Bootstrap • Git • Gulp • Redux ES6 • Webpack

PROFESSIONAL EXPERIENCE

INDEPENDENT WEB DEVELOPMENT

Charlotte, NC | 2012 to Present

FRONT-END WEB DEVELOPER | WEB CONTENT WRITER

Focus on innovative front-end development solutions for multiple business clients while exhibiting expertise in diverse technical tool and methodologies. Optimize websites, driving high-quality in alignment with outlined project objectives and user scenarios. Develop and implement user-facing interactive UI from scratch through coding, astute decision-making, and thorough debugging. Author HTML web content according to client specifications with emphasis on SEO. Work independently or in collaboration with a team including fellow FE Developers, writers, designers, and analysts.

PROFESSIONAL EXPERIENCE (CONTINUED)

Key Accomplishments:

- **Nike Mercurial Superfly Marketing Page** | rickmcgavin.github.io/nike-test. Developed marketing page for the Nike Mercurial Superfly show, leveraging React.js and Aphrodite to create a mobile responsive site based on desktop design using NPM package create-react-app build tools and Webpack JavaScript bundling.
- **Travel Site** | rickmcgavin.github.io/travel-site. Collaborated on mobile-first marketing page for a travel site, using HTML, PostCSS, JQuery, Gulp.js to optimize server, auto refresh, and CSS Autoprefixer along with lazy loading, SVG-sprite conversion, and responsive images on top of Git for source code management and version control.
- **Camper Leaderboard** | rickmcgavin.github.io/projects/camper_leaderboard/index.html. Architected React-based application to display top 100 users per month and overall by fulfilling all Agile user stories in the project outline, designing and rolling out UI and UX through HTML, SCSS, React, NPM package, and create-react app for developer tools and JavaScript bundling to execute AJAX call to retrieve JSON data to successfully display the leaderboard.
- **Simon Game** | rickmcgavin.github.io/projects/simon/simon.html. Engineered web-based version of Simon, the popular classic game from the 1980s, integrating complete set of user stories detailed in the project requirements by leveraging HTML, CSS, and vanilla JavaScript to create an interactive UI.
- **Markdown Previewer** | rickmcgavin.github.io/projects/markdown_previewer/index.html. Formulated a markdown previewer enabling web-based users to enter markdown data resulting HTML output by incorporating Agile user stories in addition to integrating non-required functionality to allow users to hide the text, enhancing user experience; created UI using HTML, SCSS, and React along with NPM package, create-react-app for development tools, and Webpack JavaScript bundling.

XEROX | CONDUENT

Charlotte, NC | 2012 to Present

SERVICE DELIVERY MANAGER | OPERATIONS MANAGER | CUSTOMER CARE SUPERVISOR | CUSTOMER CARE ASSISTANT

Directed talented teams in improvement projects, quality customer service, and daily operations. Recruited and trained workforce to meet client SLA requirements. Gathered and analyzed quantitative and qualitative data to map long-term strategic plans in support of client needs and business operational goals.

Key Accomplishments:

- **Client Relations.** Strengthened and managed client relations through customer care, operations management, developing capable teams, handling escalations, and delivering the top-notch quality.
- **Interpret Data into Actionable Recommendations.** Researched and analyzed critical data as well as analyzed critical metrics, translating them into strategic action plans to improve processes, procedures, and daily operations.
- **Manage & Improve Operations.** Leveraged skills as a Six Sigma Green Belt to spearhead a pivotal improvement project which led to contract renegotiation and the retention of a lucrative partnership.

EDUCATION & CREDENTIALS

Bachelor of Arts in English, PENNSYLVANIA STATE UNIVERSITY, State College, PA

CERTIFICATIONS | Front End Development, FREECODECAMP • Six Sigma Green Belt, XEROX

PROFESSIONAL MEMBERSHIP | FreeCodeCamp Chingu Cohorts' Welcoming Team