

Hello RICHARD BALLARD, this page gives you a quick summary of your bill.

# What is the total due?

# \$129.77

Thank you for pre-authorizing your payment. We'll charge this amount to your credit card on or after **Jun 06**, **2024** 



You saved \$127.00 on this bill

# What makes up my total?

Account summary		\$
Balance from last bill		335.60
Your payments - thank you	May 07	-281.36
Adjustments	See page 2>	-54.24
Balance brought forward		0.00
This bill		\$
.] Wireless	See page 4>	129.77
<b>Total</b> (Includes \$3.89 HST)		129.77
<b>Total to pay</b>		\$129.77

Any payments we received and processed after May 24, 2024 will show on your next bill.

Chat with us! For other ways to reach Rogers Customer Care, visit **rogers.com/contactus** 

See page 2 for other ways to contact us >

**OROGERS...** 

##POSTALCL6H 6Y6;00000000000;W;ONTC;403259294;000

Your account number: Bank Payment ID: **Total amount due:**  403259294 40325929400

\$129.77

Thank you!

Your Rogers bill is paid by pre-authorized charge to your credit card.

You don't need to make any additional payments.

#########

RICHARD BALLARD 2350 WOODFIELD RD OAKVILLE ON L6H 6Y6





# Account summary

This section shows the transactions on your account since your last bill.

Balance from last bill		\$335.60
Payments - thank you		\$
Payment Received - Thank You	May 07	-281.36
Total payments		-281.36
Adjustments		\$
Credit: Rogers System Error - 416-414-8100	May 05	-12.00
Credit: Rogers System Error - 416-414-8100	May 05	-12.00
Credit: Rogers System Error - 416-414-8100	May 05	-12.00
Credit: Rogers System Error - 416-414-8100	May 05	-12.00
HST: 815781448		-6.24
Total adjustments		-54.24
Balance brought forward		\$0.00

# Contact us

If you've gone through your bill and still have questions...



Visit rogers.com/contactus



Call **1-888-ROGERS-1** (1-888-764-3771) - or **611** free from your Rogers phone - Daily from 7am to 12am EST



Write to: Rogers, 70 Assomption Blvd Moncton, NB E1C 1A1

#### **How To Pay Your Rogers Bill**

11-digit Bank Payment ID: 40325929400

There are many convenient options to pay your bill.

The fastest and easiest way is by setting up automatic payments from your chequing account or credit card.

To get started, go to rogers.com/automatic-payments or use the MyRogers app.

You can also make one-time payments every month: - By signing in to your MyRogers account on **rogers.com** or

the MyRogers app. - By using our interactive phone system: dial \*CARD (\*2273)

for free from your Rogers wireless device or 1-888-ROGERS-1.

 At any Rogers retail location (please bring this bill).
 At most major Canadian financial institutions. Please allow 2 to 5 business days for your payment to reach us.

If we do not receive payment by the Required Payment Date, it will be subject to a late payment charge of 3% per month. This late payment charge will accrue on a daily basis and will be calculated and compounded monthly on the outstanding amount (42.58% per year) from the date of the first bill on which it appears until the date we receive that amount in

To see our complete terms of service, visit rogers.com/ terms or contact us.

Payable at major Chartered banks in Canada

Teller's Stamp		



#### IMPORTANT INFORMATION: THE WIRELESS CODE

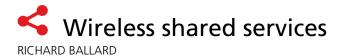
Did you know the Wireless Code establishes basic rights for all wireless consumers? Every consumer or small business customer with a mobile plan is protected by the Wireless Code. The Wireless Code explains your consumer rights and the rules your provider must follow. To find out more about your rights as a Rogers wireless consumer, visit: www.crtc.gc.ca/postpaid-vs-prepaid

#### **INFORMATION ABOUT CUSTOMER SUPPORT**

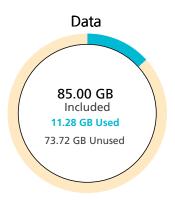
If you have a concern that was not resolved, please complete and submit a Share A Concern form (located at www.rogers.com/share-a-concern) and we'll respond within one business day. If you are not satisfied with the resolution provided by one of our management team members, you also have the option to speak to our Office of the President.

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecomtelevision Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

This invoice is issued by Rogers Communications Canada Inc.



# Account summary of data usage



# Subscriber summary of data usage

Name	Number	See Page	Total Data Included	Total Data Used
RICHARD BALLARD	416-414-8100	5	-	189.26 MB
BALLARD ASSOOCIATES	416-568-2188	6	=	11.09 GB
Total			85.00 GB	11.28 GB

# Wireless 416-414-8100

RICHARD BALLARD

Monthly	y charges		\$
Bonus 10GB	s/month	Apr 24 - May 23	0.00
Infinite +50	Financing	May 24 - Jun 23	91.00
Savings: \	Vireless Service	May 24 - Jun 23	-91.00
Enhanced VI	M included in Plan	May 24 - Jun 23	0.00
Total mor	nthly charges		0.00
Usage s	ummary	Ending May 23, 2024	
Usage type		You used	\$
Data (S)	Data Used - Included	0.18 GB	~
Msg (S)	Messaging Bundle - Received	28 msgs	<b>~</b>
Total usag	ge		0.00
Total be	efore taxes		0.00
Total fo	or Wireless 416-414-8100		\$0.00
Leger	nd: (S) Shared Services   🗸 No c	harge	

For full details of usage on this service, see page 8

Unless otherwise stated, all voice minutes, messages and wireless internet details set out above and/or in your agreement refer to usage on our network (i.e. within Canada and to a Canadian number, as applicable).



You saved \$91.00 on your Wireless services this bill.

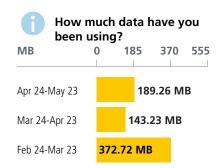


### Your services include: Infinite +50 Financing

- · 50GB Shared High Speed Data
- · Unlimited Canada-Wide Calling
- Unlimited Canada-Wide Sent & Received Text, Picture & Video Messages
- · Call & Name Display
- · Voicemail
- · 2500 Call Frwd Mins
- · Conference Calling
- · Call Waiting
- Beyond high speed data, unlimited data at reduced speeds. See rogers.com/terms for Data Policy
- 5G access (requires 5G device & coverage)



For your complete billing details including talk, text and data usage please visit **rogers.com/myrogers.** 



# Wireless 416-568-2188

**BALLARD ASSOOCIATES** 

Monthly	r charges		\$
Bonus 10GB	/month	Apr 24 - May 23	0.00
Infinite +25	Financing	May 24 - Jun 23	101.00
Savings: A	dditional Line Promotion	May 24 - Jun 23	-20.00
Savings: W	Vireless Plan	May 24 - Jun 23	-7.0
Savings: A	utomatic Payments Discount	May 24 - Jun 23	-5.0
Savings: W	Vireless Plan	May 24 - Jun 23	-4.0
Promo US Ro	paming Rate \$0.49	May 24 - Jun 23	0.0
Enhanced VN	∕l included in Plan	May 24 - Jun 23	0.0
Credit: Fina	ancing Program Promotion	May 24 - Jun 23	-37.63
Total mon	thly charges		27.37
Usage sı	ummary	Ending May 23, 2024	
Usage type		You used	9
Voice (S)	Unlimited Shared Minutes	496:00 min:sec	······································
Voice	Other Minutes	3:00 min:sec	•
	Non-shared Minutes	498:00 min:sec	•
Data (S)	Data Used - Included	11.09 GB	•
Msg (S)	Messaging Bundle - Received	496 msgs	•
	Messaging Bundle - Sent	462 msgs	
Text Msg	Canada to US - Sent	4 msgs	1.80
MMS	US/Int'l Picture & Video	1 msg	0.7
Total usag	je		2.5!
	fore taxes		29.92
HST: 815781			3.89
Total afte	r taxes		33.8
Addition	nal charges & credits (after a	applicable taxes)	9
Financed:	Monthly Device Payment	May 21	84.92
Financed: Monthly Device Tax Payment - HST		May 21	11.0
	tional charges and credits		95.96



You saved \$36.00 on your Wireless services this bill.



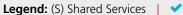
## Your services include: Infinite +25 Financing

- · 25GB Shared High Speed Data, unlimited data at reduced speeds thereafter. See rogers.com/terms for Data Policy
- · 5G access (needs 5G device & coverage)
- · Unlimited Canada-Wide Calling
- · Unlimited Canada-Wide Text, Picture & Video Messages
- · Call & Name Display
- · Voicemail
- $\cdot$  2500 Call Frwd Mins
- · Conference Calling
- · Call Waiting
- · Automatic Payments Discount Eligible
- · 5G/5G+ Shared Internet



\$129.77

For your complete billing details including talk, text and data usage please visit rogers.com/ myrogers.



Total for Wireless 416-568-2188



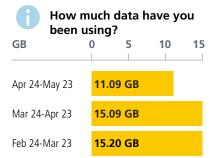
No charge

For full details of usage on this service, see page 9



The term for your service Infinite +25 Financing will be ending on Aug 21, 2024. As of this date, this service will continue on a month-to-month basis and remain unchanged (until changed or cancelled in accordance with your agreement). Alternatively, you will not pay an early cancellation fee if you change your provider, make changes to or cancel this service.

Unless otherwise stated, all voice minutes, messages and wireless internet details set out above and/or in your agreement refer to usage on our network (i.e. within Canada and to a Canadian number, as applicable).



#### **Financing Program Details**

Description	Financing Term Expiry	Month(s) Remaining	Financed Amount (\$)	Payments Billed (\$)	Current Financing Balance (\$)
Samsung S22 Ultra	Aug 21, 2024	2	2,038.00	1,868.24	169.76
Taxes - HST			264.94	242.88	22.06
Total			2,302.94	2,111.12	191.82

<sup>\*</sup>Any Financing program promotion you receive will appear in the Monthly charges section.



# Your detailed usage

Here are the full details of your usage this month, broken down by service.

# Detailed usage for Wireless 416-414-8100

RICHARD BALLARD

Wireless data u	ısage deta	ils		
Date Roam	ning	Data type	You used	\$
Wed Apr 24		WI	0.28 MB	-
Thu Apr 25		WI	0.26 MB	-
Fri Apr 26		WI	0.20 MB	-
Sun Apr 28	••••••	WI	0.17 MB	-
Mon Apr 29	•••••	WI	0.52 MB	-
Tue Apr 30	••••••	WI	0.04 MB	-
Wed May 01	••••••	WI	0.21 MB	-
Thu May 02	••••••	WI	0.59 MB	-
Fri May 03		WI	0.31 MB	-
Sat May 04		WI	0.36 MB	-
Sun May 05	•••••	WI	0.84 MB	-
Mon May 06	•••••	WI	0.26 MB	-
Wed May 08	••••••	WI	0.50 MB	-
Thu May 09	••••••	WI	0.36 MB	-
Fri May 10	••••••	WI	0.39 MB	-
Sat May 11		WI	0.18 MB	-
Mon May 13		WI	0.17 MB	-
Tue May 14		WI	0.24 MB	-
Wed May 15	•••••	WI	0.38 MB	-
Thu May 16	•••••	WI	0.53 MB	-
Fri May 17	•••••	WI	0.39 MB	-
Sat May 18	•••••	WI	0.37 MB	-
Sun May 19	•••••	WI	0.66 MB	-
Tue May 21		WI	0.35 MB	-
Wed May 22		WI	0.29 MB	-
Thu May 23		WI	180.28 MB	-
Total			189.26 MB	-

**Legend:** WI = Wireless Internet

Your total of 189.26 MB equals 0.18 GB



Detailed usage for Wireless 416-568-2188 continued...

# Detailed usage for Wireless 416-568-2188

**BALLARD ASSOOCIATES** 

Data		call	To	Location called	Rate		Cost per	Airtime charges	LD/other	LD/other	
Date Wed Apr 24		type From ROM OAKVILLE ON	<b>To</b> 877-992-6145	1-877 CALL	WD	(min:sec) 4:00	0.00	(\$)	rate (\$)	charges (\$)	(\$)
vveu Apr 22		ROM OAKVILLE ON	416-570-3428	TORONTO ON	WD	1:00	0.00				
		ROM OAKVILLE ON	604-774-2124	VANCOUVER	WD	10:00	0.00				
	09.44	NOW OAKVILLE ON	004-774-2124	BC	VVD	10.00	0.00	-	-	-	
	11:24	IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-		-	<del>-</del>
	14:04	IRM INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-		······
			••••••	OAKVILLE ON	WD	4:00	0.00	-	-	-	~~~~~
	21:00	IRM INCOMING		OAKVILLE ON	NW	127:00	0.00	-	-	-	~
Thu Apr 25	11:39	IRM INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-	-	<b>~</b>
	11:40	IRM INCOMING	•••••••	OAKVILLE ON	WD	2:00	0.00	-	-	-	~~~~~
	13:36		•••••	OAKVILLE ON	WD	53:00	0.00	_			~
	15:39	OUT TORONTO ON	905-483-3993	OAKVILLE ON	WD	31:00	0.00	-	-	-	~
Fri Apr 26	12:07	IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	~
		ROM OAKVILLE ON	647-918-8323	TORONTO ON	WD	1:00	0.00	-	-		~
	12:52	IRM INCOMING		OAKVILLE ON	WD	3:00	0.00	-			~
	18:32	IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	<b>~</b>
Sat Apr 27	08:53	IRM INCOMING		OAKVILLE ON	NW	3:00	0.00	-	-	-	~
	09:00	IRM INCOMING		OAKVILLE ON	NW	1:00	0.00	-	-		~
	11:13			OAKVILLE ON	NW	1:00	0.00	-			~
Sun Apr 28		IRM INCOMING		OAKVILLE ON	NW	15:00	0.00	-	-	-	~
Mon Apr 29	16:03			OAKVILLE ON	WD	24:00	0.00	-	-	-	~
	16:45			OAKVILLE ON	WD	1:00	0.00	_	-	-	~
	19:12			OAKVILLE ON	WD	1:00	0.00	-	-	-	~
	21:08		Voice Mail	TORONTO ON	NW	3:00	0.00	-	-	-	<b>~</b>
Tue Apr 30		IRM INCOMING		OAKVILLE ON	WD	32:00	0.00	-	-	-	~
		IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	<b>~</b>
		IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	~
Wed May 0		IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	~
		ROM OAKVILLE ON	905-257-5400	OAKVILLE ON	WD	2:00	0.00	-	-	-	<b>~</b>
		IRM INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	<b>~</b>
Fri May 03		OUT TORONTO ON	905-257-2200	OAKVILLE ON	WD	2:00	0.00	-	-	-	
	13:04			OAKVILLE ON	WD	1:00	0.00	-	- 	-	
		IRM INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-	-	
***********	15:02			OAKVILLE ON	WD	13:00	0.00	_	-	-	<b></b>
Sat May 04	12:03	ROM OAKVILLE ON	905-257-0061	OAKVILLE ON	NW	1:00	0.00	-	-	-	
		IRM INCOMING		OAKVILLE ON	NW	2:00	0.00	-	-	-	<b></b>
Sun May 05		VM OAKVILLE ON	Voice Mail	TORONTO ON	NW	4:00	0.00	-	-	-	<b></b>
		ROM OAKVILLE ON	905-287-2038	OAKVILLE ON	NW	2:00	0.00	-	<u>-</u>	-	<b>~</b>
		ROM OAKVILLE ON	289-242-7959	OAKVILLE ON	NW	2:00	0.00	-	-	-	<b>~</b>
		ROM OAKVILLE ON	416-357-5149	TORONTO ON	NW	21:00	0.00	-	-	-	
	21:11	ROM OAKVILLE ON	416-357-5149	TORONTO ON	NW	100:00	0.00	-	-	-	•

Account number 4-0325-9294 Bill number 2814771789

**Bank Payment ID** 40325929400

11-digit Bank Payment ID for Online/Telephone banking Bill date May 23, 2024 Page 10 of 11



Detailed usage for Wireless 416-568-2188 continued...

		Call			Location	Rate	Length	Cost per	Airtime charges	LD/other	LD/other	Total
Date	Time		From	То	called		(min:sec)		(\$)	rate (\$)	charges (\$)	(\$)
	10:00	ROM	1 OAKVILLE ON	905-465-5668	OAKVILLE ON	WD	2:00	0.00	-	-	-	<b>✓</b>
	20:33	RON	1 OAKVILLE ON	905-844-0872	OAKVILLE ON	WD	2:00	0.00	-		-	~
Tue May 07	08:27	IRM	INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	<b>~</b>
-	09:07	IRM	INCOMING	••••••	OAKVILLE ON	WD	14:00	0.00	-	-	-	~
	09:21	IRM	INCOMING	••••••	OAKVILLE ON	WD	51:00	0.00	-		-	~
	16:13	IRM	INCOMING		OAKVILLE ON	WD	2:00	0.00	-	-	-	~
	16:51	RON	1 OAKVILLE ON	905-257-0057	OAKVILLE ON	WD	1:00	0.00	-	-	-	<b>~</b>
Wed May 08	3 14:26	VM	OAKVILLE ON	Voice Mail	TORONTO ON	WD	3:00	0.00	-	-	-	~
	21:55	IRM	INCOMING		OAKVILLE ON	NW	179:00	0.00	-	-	-	~
Thu May 09	09:02	IRM	INCOMING		OAKVILLE ON	WD	48:00	0.00	-	-	-	~
			INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-	-	~
			INCOMING	***************************************	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
Fri May 10	10:09	IRM	INCOMING	***************************************	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
	11:52	RON	1 OAKVILLE ON	905-272-6888	COOKSVILLE ON	WD	3:00	0.00	-	-	-	~
	12:19	RON	1 OAKVILLE ON	905-502-8010	COOKSVILLE ON	WD	3:00	0.00	-	-	-	~
	12:22	RON	1 OAKVILLE ON	905-629-1003	COOKSVILLE ON	WD	1:00	0.00	-	-	-	~
	12:25	RON	1 OAKVILLE ON	905-629-1003	COOKSVILLE ON	WD	1:00	0.00	-	-	-	~
	14:04	RON	1 OAKVILLE ON	905-629-1003	COOKSVILLE ON	WD	1:00	0.00	=	-	-	~
Sat May 11	17:13	INC	INCOMING	••••••	TORONTO ON	NW	1:00	0.00	-	-	-	~
Sun May 12	12:24	RON	1 OAKVILLE ON	416-357-5149	TORONTO ON	NW	12:00	0.00	-	-	-	~
	15:03	IRM	INCOMING		BURLINGTON ON	NW	1:00	0.00	-	-	-	~
Mon May 13	311:24	IRM	INCOMING	***************************************	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
	14:04	IRM	INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-	_	~
	14:31	IRM	INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-	-	<b>~</b>
Tue May 14	08:56	RON	1 OAKVILLE ON		OAKVILLE ON	WD	16:00	0.00	-	-	_	~
,			1 OAKVILLE ON	905-257-9042	OAKVILLE ON	WD	11:00	0.00	-	-	-	<b>~</b>
Tue May 21			1 OAKVILLE ON	905-257-2200	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
			1 OAKVILLE ON	905-257-2200	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
Wed May 22	08:57				OAKVILLE ON	WD	1:00	0.00	-	-	-	~
	12:11	ROM	1 oakville on	911	CO EMERG	OM	3:00	0.00	-	-	-	~
			INCOMING		OAKVILLE ON	WD	1:00	0.00	-	-	-	~
			1 OAKVILLE ON		OAKVILLE ON	WD	1:00	0.00	-	-	-	~
	13:42	ROM	1 OAKVILLE ON	905-257-3861	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
			1 OAKVILLE ON		OAKVILLE ON	WD	1:00	0.00	-	-	-	~
			1 OAKVILLE ON	905-257-3861	OAKVILLE ON	WD	1:00	0.00	-	-	-	~
			INCOMING		OAKVILLE ON	WD	3:00	0.00	-	-	-	~
			1 OAKVILLE ON		OAKVILLE ON	WD	5:00	0.00	-	-	-	~
			1 OAKVILLE ON		OAKVILLE ON	WD	3:00	0.00	-	-	-	~
			1 OAKVILLE ON		TORONTO ON	WD	15:00	0.00	-	-	=	<b>~</b>
******************			1 OAKVILLE ON	905-257-0061	OAKVILLE ON	NW		0.00	-	-	-	<b>~</b>
Thu May 23			INCOMING		OAKVILLE ON	WD	28:00	0.00	-	-	-	<b>~</b>
			1 OAKVILLE ON		TORONTO ON	WD	1:00	0.00	-	-	-	<b>~</b>
	11:18	RON	1 OAKVILLE ON	416-587-4809	TORONTO ON	WD	27:00	0.00	-	=	=	~

11-digit Bank Payment ID for Online/Telephone banking



Detailed usage for Wireless 416-568-2188 continued...

Date	Time	Call type From	То	Location called	Rate period	Length (min:sec)	Cost per min (\$)	Airtime charges (\$)	LD/other rate (\$)	LD/other charges (\$)	
	14:13	IRM INCOMING		OAKVILLE ON	WD	3:00	0.00	-	-	-	~
	14:57	ROM OAKVILLE ON	905-822-9864	CLARKSON ON	WD	8:00	0.00	-	-	-	~
	17:03	ROM OAKVILLE ON	905-257-0061	OAKVILLE ON	WD	25:00	0.00	-	-	-	<b>~</b>
Total						997:00				\$(	0.00

**Legend:** NW = Weeknight/Weekend | OM = Other Minutes | WD = Weekday | INC = Incoming local call | IRM = Incoming Call - Outside Local Calling Area | OUT = Outgoing Call | ROM = Outgoing Call - Outside Local Calling Area | VM = Voicemail | ✓ No charge

## Wireless data usage details

Date	Roaming	Data type	You used	\$
Wed Apr 24		WI	7.27 MB	
Thu Apr 25		WI	38.72 MB	-
Fri Apr 26	•••••	WI	237.25 MB	-
Sat Apr 27		WI	672.83 MB	-
Sun Apr 28		WI	111.29 MB	-
Mon Apr 29		WI	410.52 MB	-
Tue Apr 30		WI	602.40 MB	-
Wed May 01	1	WI	610.46 MB	-
Thu May 02		WI	25.56 MB	-
Fri May 03		WI	32.82 MB	-
Sat May 04		WI	1,026.73 MB	-
Sun May 05		WI	37.38 MB	-
Mon May 06	5	WI	213.50 MB	-
Tue May 07		WI	1,335.76 MB	-
Wed May 08	3	WI	26.82 MB	-
Thu May 09		WI	510.19 MB	-
Fri May 10		WI	967.89 MB	-
Sat May 11		WI	581.61 MB	-
Sun May 12		WI	472.00 MB	-
Mon May 13	3	WI	352.38 MB	-
Tue May 14		WI	217.29 MB	-
Wed May 15	<u></u>	WI	104.78 MB	-
Thu May 16		WI	92.37 MB	-
Fri May 17		WI	254.13 MB	-
Sat May 18		WI	1,099.38 MB	-
Sun May 19		WI	161.64 MB	-
Mon May 20	)	WI	1.54 MB	-
Tue May 21		WI	561.85 MB	-
Wed May 22	2	WI	501.44 MB	-
Thu May 23		WI	97.81 MB	-
Total			11,365.73 MB	-

**Legend:** WI = Wireless Internet



Your total of 11,365.73 MB equals 11.09 GB