

RICK DARLINGTON

Director of Engineering @ ThinkTank

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EXPERIENCE

Executive Technology Advisor

ThinkTank Collaboration Software

📅 Feb 2017 - ongoing 📍 Denver, CO

For the past year and a half I've been focused on scaling ThinkTank's development organization. I've been improving development processes, doing an insane amount of hiring, and building a team and culture any company would be proud of. I work hard to balance technical leadership, mentorship, strategic planning, hiring and development. I've recently moved into a more strategic advisory role as as a Technology Advisor to the Executive team.

- Executive Advisor for Development, Technology, Hiring and Scaling Strategy.
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Technology Advisor

To Market Ltd

📅 Nov 2015 - ongoing 📍 Denver, CO

- Created initial tech plan, designed software, sourced developer talent, managed developers through initial rollout.
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Director of Engineering

ThinkTank Collaboration Software

📅 Feb 2015 - 2017 📍 Denver, CO

- Personally architected and implemented replacement legacy platform, collaborated heavily on next generation platform.
 - Moved ThinkTank's internal IT and customer environments to the cloud - saving over \$500k per year in operational costs.
 - Modernized tools and services, updated procurement and provisioning processes to streamline IT.
 - Built 4 development teams and a devops team and practice, doubling organization size twice in 6 months.
 - Centralized product and development resources in Denver, combined with new hiring created 10x velocity improvement.
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Technical Lead & Development Manager

Homeadvisor

📅 Aug 2014 - Aug 2015 📍 Denver, CO

- Built 2 teams through hiring and contracting with external partners.
 - Improved technical hiring process, resulting in 50% reduction in interviews required to hire qualified candidates.
 - Designed and built Calendar synchronization and integration between Homeadvisor's internal systems, Google and iCloud.
 - Designed and built a cloud (AWS) environment to enable redundancy and failover for critical infrastructure and applications.
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Technical Lead & Development Manager

GoDaddy

📅 July 2013 - June 2014 📍 Denver, CO

- Created Automated Migration system for 5 million user accounts, saving over 1000 hours of manual effort and over \$400,000.
 - Designed, built and delivered a new account setup application in 45 days, ensuring hosting platform re-launch success.
 - Built development team from scratch by recruiting team members from other internal teams.
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EXPERIENCE

Senior Software Developer

GoDaddy

Oct 2011 - July 2013 Denver, CO

- Built the Customer Experience Monitor - a realtime metrics collection and monitoring platform.
- Achieved 20% increase in environment performance via detection and automated remediation of user performance issues.
- Reduced overall hosting cost by 10% by increasing server capacity while improving average page load time by 25%

Senior Software Developer

Trustwave

Aug 2009 - Oct 2011 Denver, CO

Designed and developed compliance software for use by Payment Card Industry auditors in PCI level 1 audits.

Software Developer

CNA Insurance

2000 - 2003 Chicago, IL

Developed new services and integrations to completely replace legacy policy systems.

Web Developer

Indiana University

2000 - 2003 Bloomington, IN

Web Developer focused on fixing bugs and adding features to the Business Placement Office web site and backend systems.

EDUCATION

Computer Science, German Language and Literature

Indiana University

1998 - 2003 Bloomington, IN

AWARDS

GoDaddy Innovation Award

2012

Used big data analysis and process improvement techniques to identify recurring performance issues in multiple hosting environments. Built a realtime metrics collection and monitoring platform capable of automatically detecting and containing runaway user behavior before it impacts customers.

- 25% improvement to average page load time.
- 20% increase in environment performance.
- 10% reduction in overall hosting cost.

CERTIFICATIONS

Scrum Alliance Certified ScrumMaster (2017)

AMA Management Training Certification (2014)