916-225-8432 Rickrodness@yahoo.com 10128 Nations Ct, Stockton, CA 95209

PROFESSIONAL SUMMARY

Resourceful assistant who is a fast learner. Strong work ethic and positive attitude. Highly effective in fast paced work environments. Effective at multitasking in difficult situations in order to meet crucial deadlines. Works well independently with excellent computer abilities.

SKILLS

- Proficient Multitasker
- Customer Service
- Professional and Mature
- Strong Communication Skills
- Problem-solving

- Results Orientated
- Great Leader
- Dedicated team player
- Attention to detail
- Self-Directed

EXPERIENCE

Supervisor, Calvin Klein, September 2020 - Present, Folsom, CA

- Develop business strategies to raise our customers' pool, expand store traffic and optimize profitability.
- Meeting sales goals by training, motivating, mentoring and providing feedback to store staff.
- Ensure high levels of customers satisfaction through excellent customer service.
- Prepare bank deposits, submit accounting information, monitor sales, create and send invoices.
- Conducted daily sales audits, cash balancing, and organizing records of all revenue brought into the store.

Wearhouse Ambassador, Amazon Logistics, Jan 2020 - September 2020, Sacramento, CA

- Collaborated efficiently with team members to achieve performance targets.
- Helped managers improve area operations by sharing employee feedback and contributing new ideas.
- Developed knowledge of site's daily operational systems to manage inventory.
- Optimized driver's delivery routes through effective coordination.
- Trained new team members in the specific tasks of their positions.
- Set forward-thinking policies to boost team success and meet operational needs.
- Held team members responsible in order to reach company objectives and processes.

Warehouse Associate, Amazon Logistics, Sep 2018 - Dec 2019, Sacramento, CA

- Fulfilled orders by collecting items from inventory and packaging for safe transport.
- Organized and transported pallets to warehouse locations to maintain organized inventory areas.
- Verified proper packaging and labeling for each shipment to promote accuracy and safety of merchandise in transit.
- Met targets consistently by working hard and with strong attention to detail.

EDUCATION

Sacramento State - Sacramento, CA

Bachelor of Science, Pursuing Business Admin - Management Information Systems

May 2022

• Minor Computer Science

Sierra College - Rocklin, CA

• Associate of Arts, Business Administration - Business Management

May 2020

May 2018

• High School Diploma

• Cumulative 3.2 GPA

ACCOMPLISHMENTS

Amazon Logistics. Top Performer, DSM1 Pick Leader 2020 Presidents Honor Roll 2020 Dean's List 2018 – Present

Pleasant Grove High School - Elk Grove, CA