

**Production activity  
(e.g. writing report)**

*provides  
information needs*

*supports attainment  
of production goals*

**Personal Information Management (supporting activity)**

*Coordination across PIM-tools, e.g. copying bookmark into a file,  
attaching a file to an email, saving a downloaded document*

**File-based PIM**

**Email-based PIM**

**BM-based PIM**

*Production*

*Supporting*

*Cross-tool perspective*