

Ares Digital 3.0

Welcome to Ares Digital 3.0 - where you can be a part of making the dream of *Axanar* a reality! This website will allow you to track your previous donations to the project, check the status of your perks, and update your contact and shipping information. You can also make an additional donation to the project.

If you've previously accessed your Ares Digital 3.0 account, then simply click to log in:

LOG IN

If you have donated to Axanar in the past and this is your first time logging into Ares Digital 3.0, please activate your account by creating a new password here...

YES, I AM
A PREVIOUS
DONOR

If you have never donated to Axanar before, please create a new Ares Digital 3.0 account by clicking here...

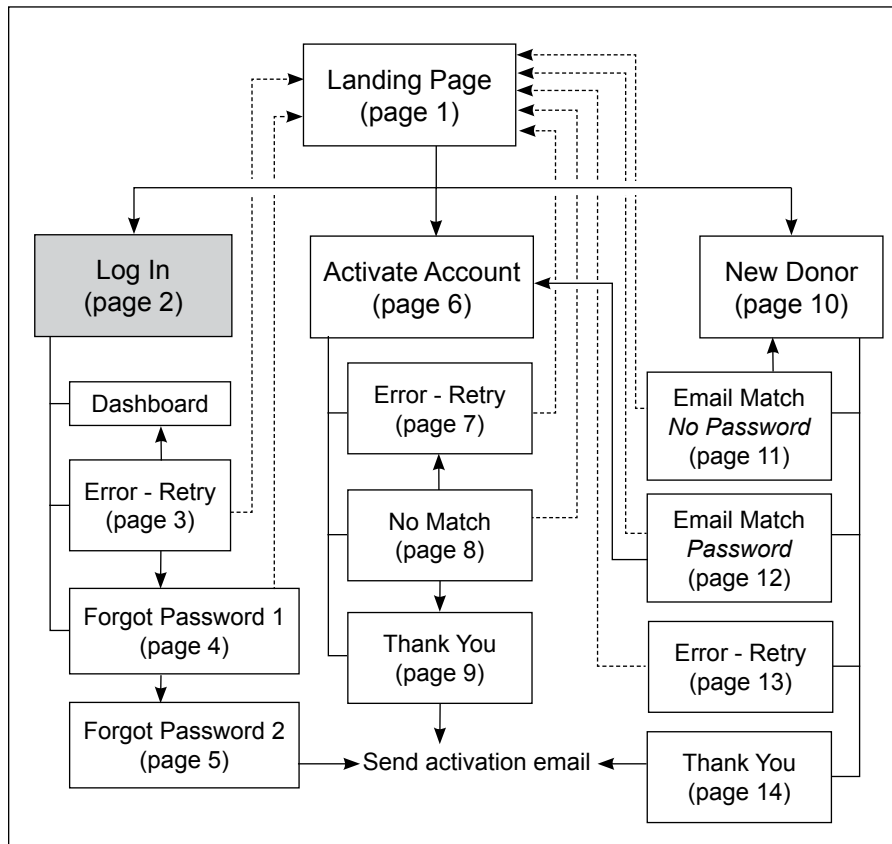
I HAVE NEVER
DONATED TO
AXANAR BEFORE

Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com

1. Landing Page

The Landing Page is meant to separate visitors into three groups, each to a proper path:

- **Existing Users** with an AD 3.0 account - **2. Log In**
- **Previous Donors** without an AD 3.0 account - **6. Activate Account**
- **New Donors** without an AD 3.0 account - **10. New Donor**



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Please enter your e-mail address and password below...

E-mail

Password

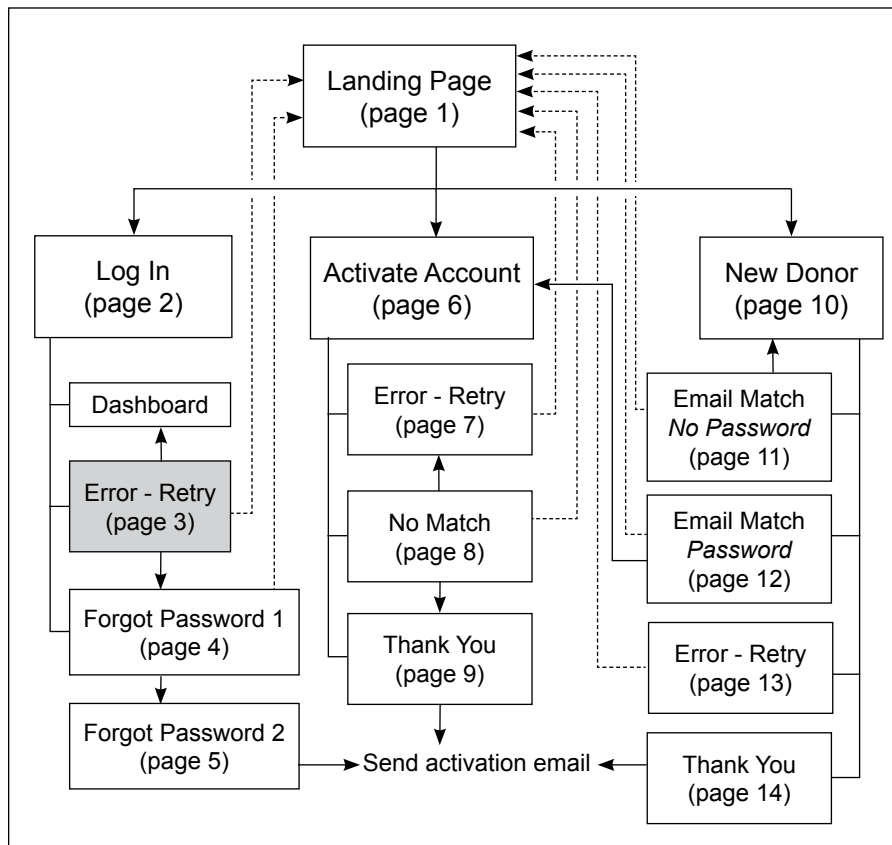
Click here if you **FORGOT YOUR PASSWORD.**

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2. Log In Page

This is a standard Log In page to submit e-mail and password. Clicking **LOG IN** runs a validation check.

1. A valid e-mail and password takes the user to the main **Dashboard** page.
2. An invalid e-mail and/or password takes the user to the **3. Error - Retry** page.
3. Clicking FORGOT YOUR PASSWORD takes the user to the **4. Forgot Password** page.
4. Clicking GO BACK takes the user BACK to the **1. Landing Page**.



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The e-mail address or Password you entered was not recognized. Please be certain to enter the e-mail address you used to create your Ares Digital 3.0 account.

E-mail

Password

GO BACK

LOG IN

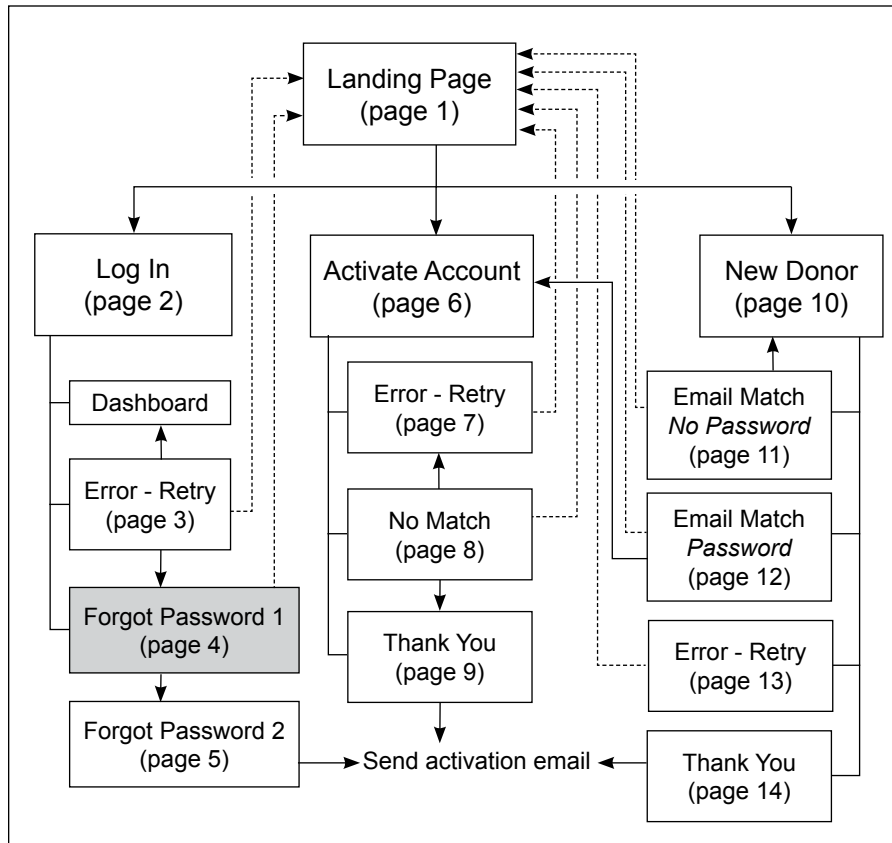
Click here if you **FORGOT YOUR PASSWORD.**

Having a problem with Ares Digital 3.0? Contact our Customer Service at [**support@axanarproductions.com**](mailto:support@axanarproductions.com)

3. Error - Retry (log in)

This page has the same basic functionality as the previous **Log In** page and runs the same validation check.

1. A valid e-mail and password takes the user to the main **Dashboard** page.
2. An invalid e-mail and/or password takes the user back to the **3. Error - Retry** page.
3. Clicking FORGOT YOUR PASSWORD takes the user to the **4. Forgot Password** page.
4. Clicking GO BACK takes the user BACK to the **1. Landing Page**.



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So you forgot your password? No worries! Just type in the e-mail address you used to create your Ares Digital 3.0 account, and we'll send you a special code to reset your password.

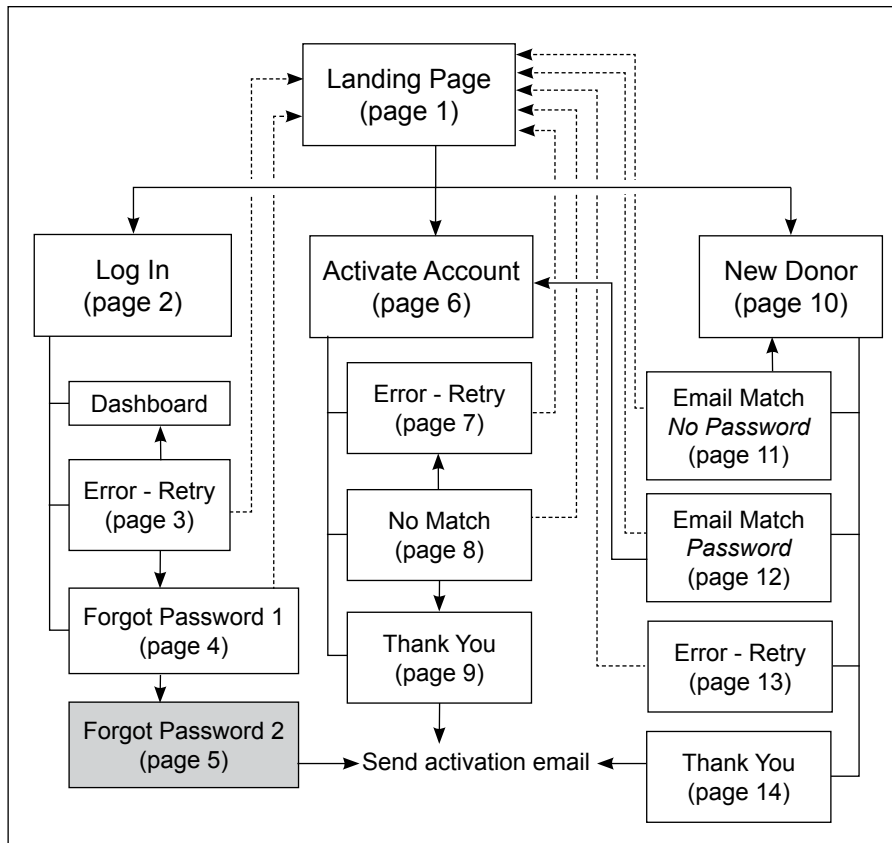
E-mail

Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com

4. Forgot Password 1 (of 2)

This page requests an e-mail address from the user. It needs to validate the e-mail address format.

1. An invalid e-mail and/or password takes the user to the **3. Error - Retry** page.
2. A valid e-mail triggers the sending of a special reset code and takes the user to the **5. Forgot Password 2** page.
3. Clicking GO BACK takes the user BACK to the **1 Landing Page**.

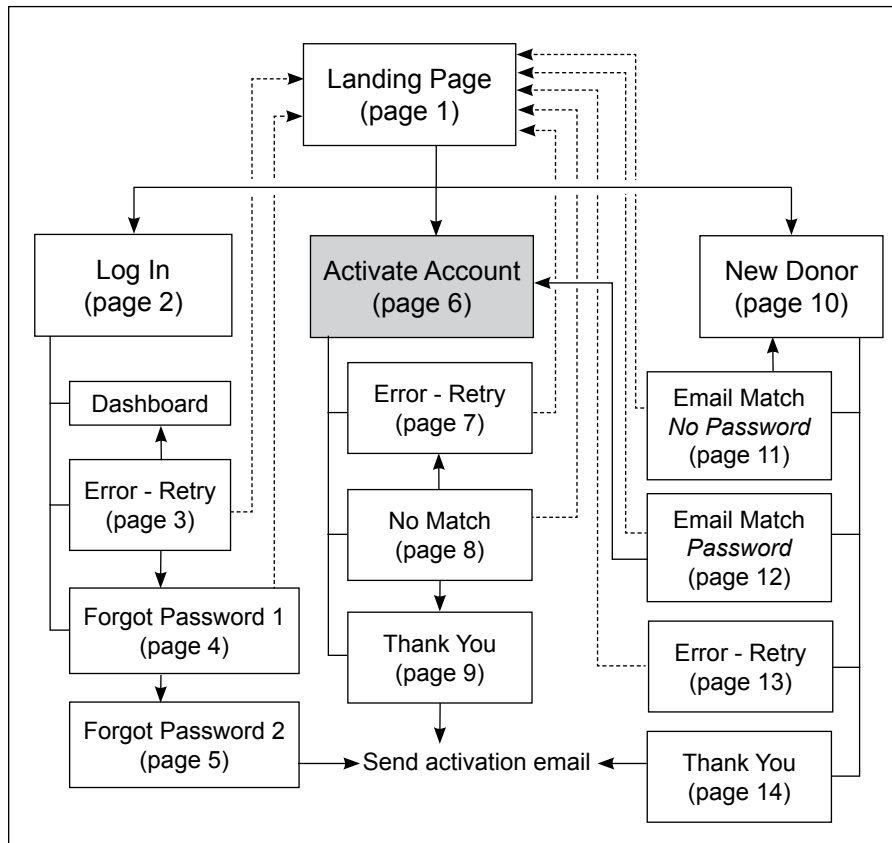


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<p>Thank you. An e-mail has been sent to [EMAIL] with a special reset code and link.</p> <p>Please follow the instructions on the e-mail to reset your account password.</p> <p>If an e-mail does not arrive within the next few minutes, check your spam folder. If the problem persists, please contact Customer Service at the address below.</p>
<p>Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com</p>

5. Forgot Password 2 (of 2)

This page confirms that an e-mail was sent to the user's submitted e-mail address [EMAIL]. Please populate the confirmation message on the first line of the page with the user's e-mail address where it indicates [EMAIL].

The text of the e-mail is still TBD but should include a code and a direct link to the dynamic **Password Reset** page.



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Welcome! And thank you for being a previous supporter of *Axanar*!

You're just a couple of easy steps away from being able to track your previous donations, check the status of your perks, and donate again to this exciting project!

What we need first is the **e-mail address you used when you donated previously through Kickstarter or Indiegogo**. It **MUST** be that previous e-mail address if you want to view your donation history and perk status...

E-mail

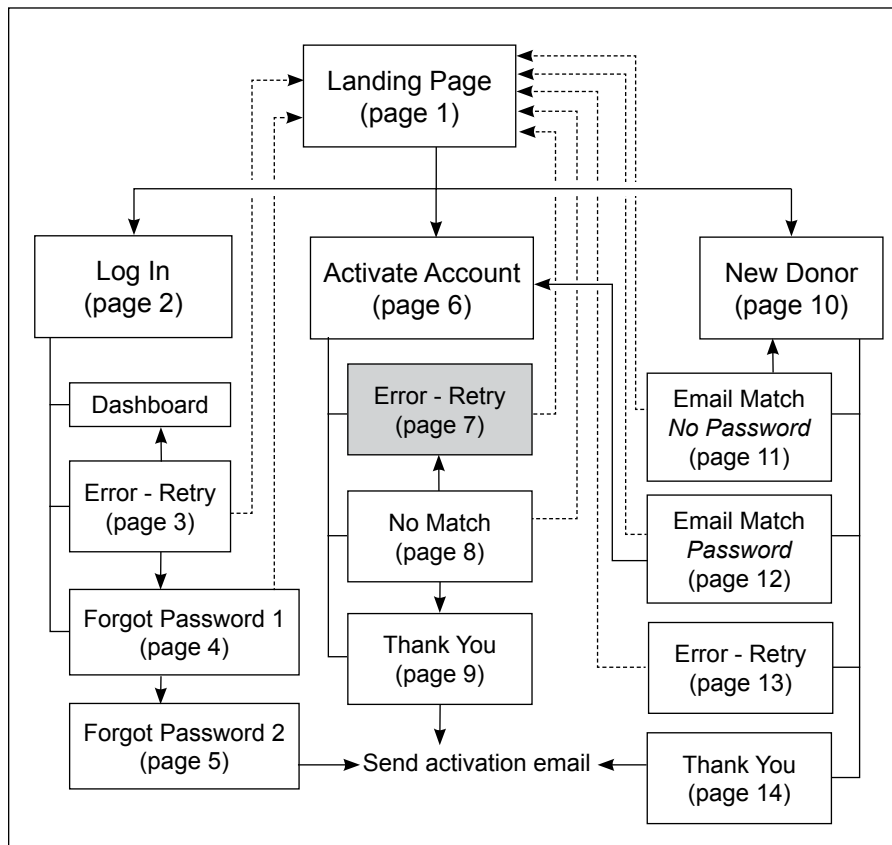
GO BACK
SUBMIT

IMPORTANT! If you no longer have access to the e-mail address you used previously, you will need to contact our Customer Service at [**support@axanarproductions.com**](mailto:support@axanarproductions.com)

6. Activate Account - Existing Donor

This page requests an e-mail address from the user. It needs to validate the e-mail address format AND match it to an existing e-mail address in the database.

1. A valid e-mail that has a match in the database triggers the sending of a special account activation code and takes the user to the **9. Thank You** page.
2. An invalid e-mail and/or password takes the user to the **7. Error - Retry** page.
3. An e-mail that does not match one in the database takes the user to the **8. No Match** page.
4. Clicking CANCEL takes the user BACK to the **1. Landing Page**.



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The e-mail address or Password you entered was not recognized. Please be certain to enter the **e-mail address you used when you donated previously through Kickstarter or Indiegogo**. It **MUST** be that previous e-mail address if you want to view your donation history and perk status...

E-mail

GO BACK

SUBMIT

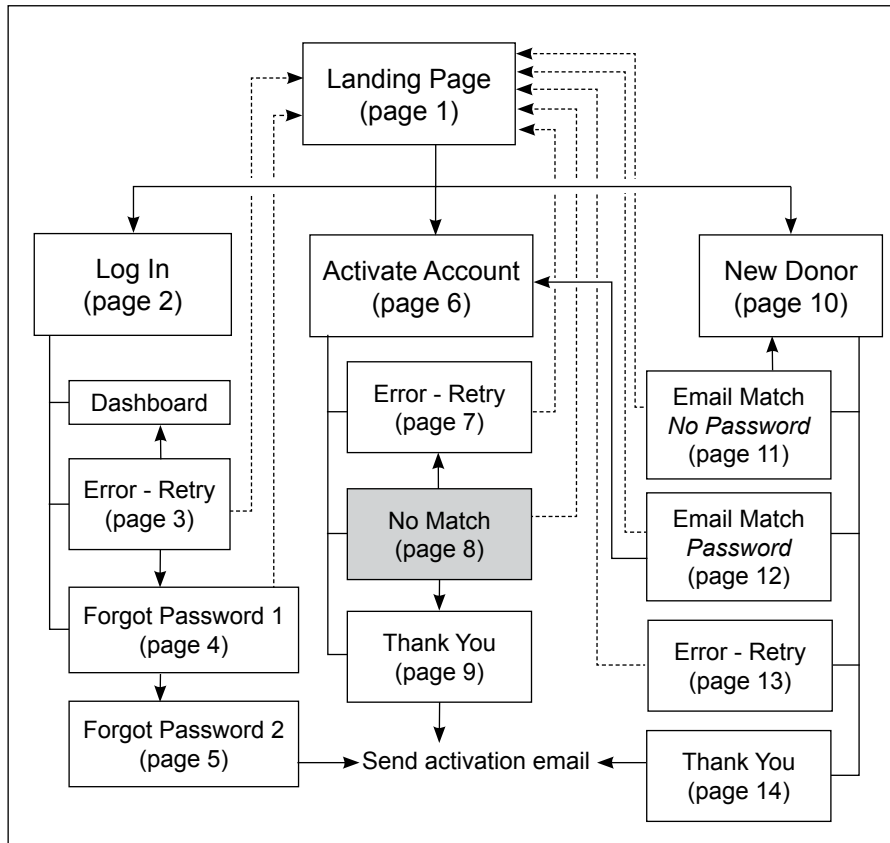
IMPORTANT! If you no longer have access to the e-mail address you used previously, you will need to contact our Customer Service at [**support@axanarproductions.com**](mailto:support@axanarproductions.com)

Having a problem with Ares Digital 3.0? Contact our Customer Service at [**support@axanarproductions.com**](mailto:support@axanarproductions.com)

7. Error - Retry (activate account)

This page has the same basic functionality as the previous **Activate Account** page and runs the same validation check.

1. A valid e-mail and password takes the user to the main **Dashboard** page.
2. An invalid e-mail and/or password takes the user back to the **7. Error - Retry** page.
3. Clicking FORGOT YOUR PASSWORD takes the user to the **4. Forgot Password** page.
4. Clicking CANCEL takes the user BACK to the **1. Landing Page**.



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Uh, oh! We could not find that e-mail address anywhere in our system.

Please double-check that you are entering the e-mail you used back when you donated to the Axanar Kickstarters and/or Indiegogo campaign.

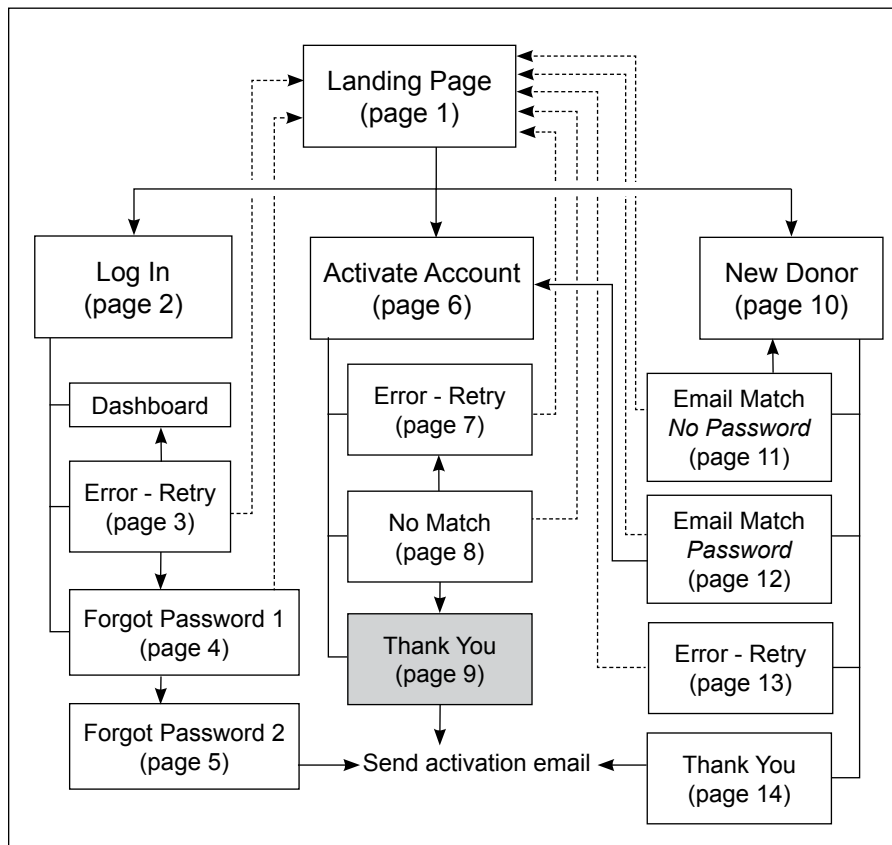
E-mail

If you can't remember which e-mail you used or you no longer have access to the e-mail address you used previously, you will need to contact our Customer Service at support@axanarproductions.com

8. No Match

If we can't find a match in our system to the e-mail the user submitted, we'll give them another chance (well, unlimited chances really). Remember to validate the format of the e-mail first.

1. A valid e-mail that has a match in the database triggers the sending of a special account activation code and takes the user to the **9. Thank You** page.
2. An invalid e-mail and/or password takes the user back to the **7. Error - Retry** page.
3. An e-mail that does not match one in the database takes the user back to this **8. No Match** page.
4. Clicking GO BACK takes the user BACK to the **1. Landing Page**.



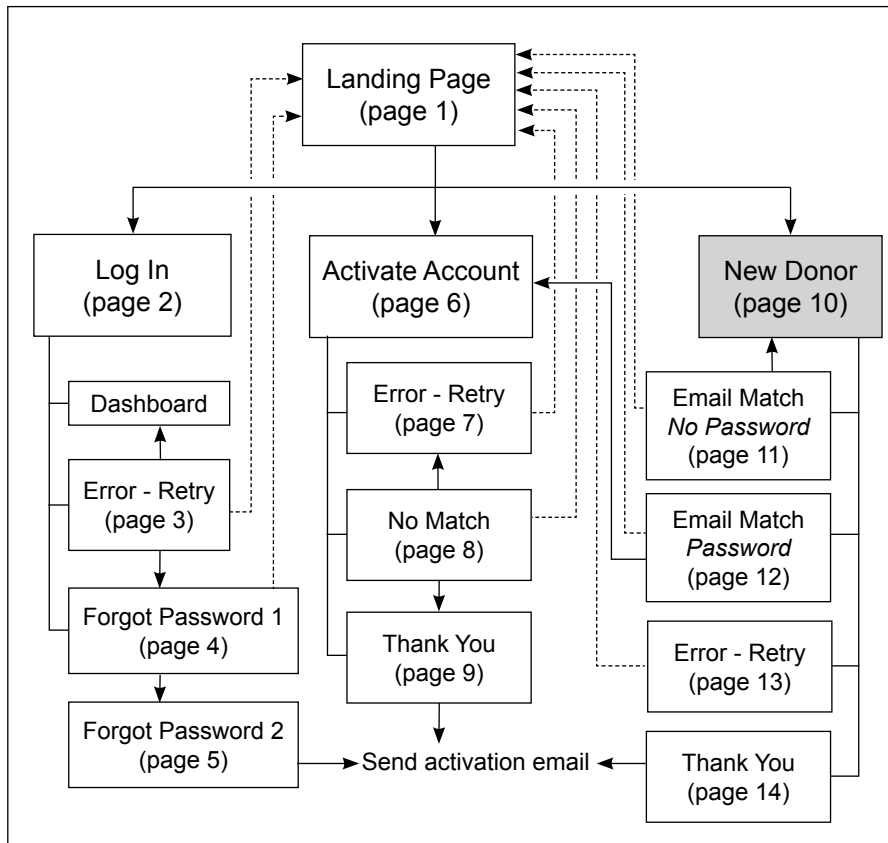
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<p>Thank you. An e-mail has been sent to [EMAIL] with a special code and link.</p> <p>Please follow the instructions on the e-mail to activate your new Ares Digital 3.0 account.</p> <p>If an e-mail does not arrive within the next few minutes, check your spam folder. If the problem persists, please contact Customer Service at the address below.</p> <p>Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com</p>

9. Thank You - existing donor

This page confirms that an e-mail was sent to the user's submitted e-mail address [EMAIL]. Please populate the confirmation message on the first line of the page with the user's e-mail address where it indicates [EMAIL].

Note that the text of this page is different from the text on the **5. Forgot Password** confirmation page, which also triggers the activation e-mail.

The text of the e-mail is still TBD but should include a code and a direct link to the dynamic **Set Password** page.



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Welcome! And thank you for being a supporter of *Axanar*!

You're just a couple of easy steps away from being able to donate to this exciting project!

First, enter your e-mail address. It will become your user name to enter the site...

E-mail

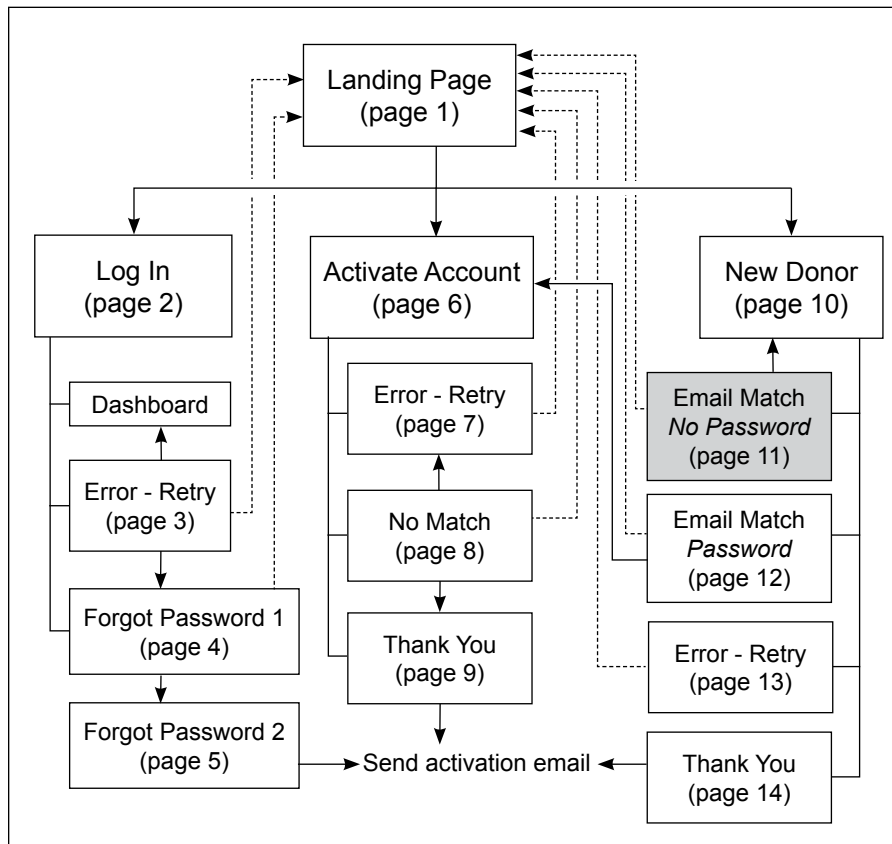
GO BACK
SUBMIT

Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com

10. New Donor - Account Set-up

This page requests an e-mail address from the user. It needs to validate the e-mail address format AND make certain it does NOT match an existing e-mail already in our database. If it does match, then we need to also check if there is an account already associated with the e-mail or not.

1. A valid e-mail that has NO match in the database triggers the sending of a special account activation code and takes the user to the **14. Thank You** page.
2. An e-mail that DOES match one in the database WITHOUT an activated account takes the user to the **11. E-mail Match** page.
3. An e-mail that DOES match one in the database WITH an account takes the user to the **12. E-mail Match** page.
4. An invalid e-mail and/or password takes the user to the **13. Error - Retry** page.
5. Clicking GO BACK takes the user BACK to the **1. Landing Page**.



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[EMAIL] already exists in our database.

If you **HAVE** donated to an Axnanar crowd-funding campaign in the past, you can create an account for this e-mail.

If you have **NOT** donated to an Axnanar crowd-funding campaign in the past, you will need to enter a different e-mail.

CREATE ACCOUNT
WITH THIS E-MAIL

USE A DIFFERENT
E-MAIL ADDRESS

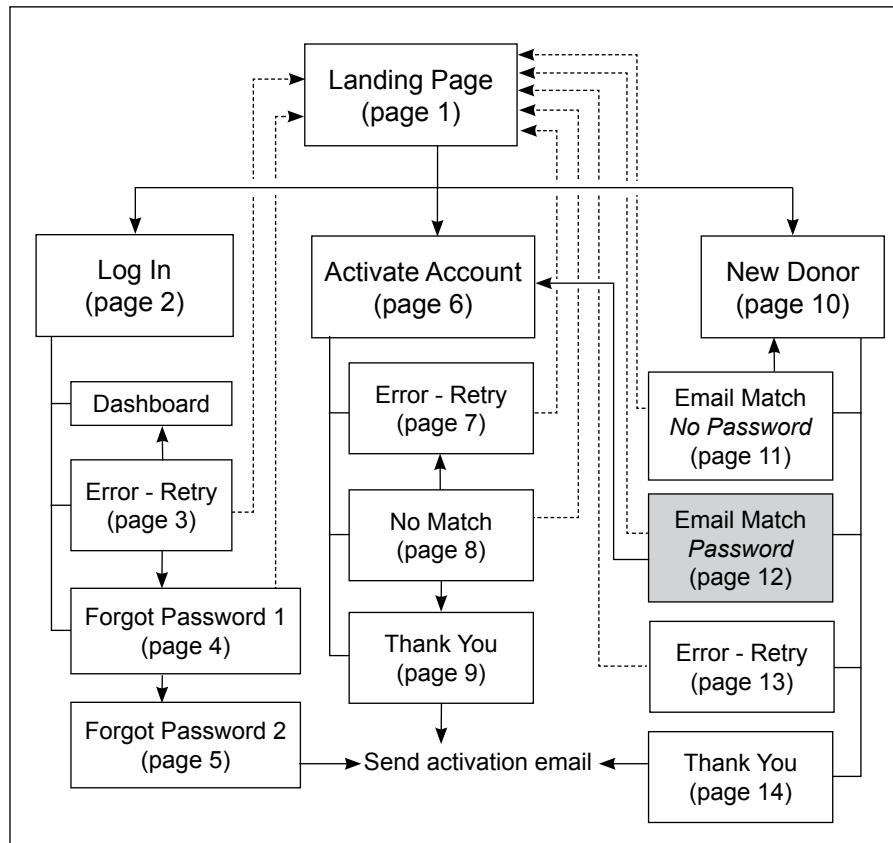
CANCEL

Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com

11. E-mail Match (no password)

This page results from a user trying to submit an e-mail that has a match to an existing e-mail already in our database that does NOT yet have a password set up for it. The user might be using the e-mail of a family member who donated and now wants to use their own e-mail. So we need to provide them the opportunity to either continue on or else use a different e-mail.

1. Clicking CREATE ACCOUNT WITH THIS E-MAIL sends an activation e-mail to the user's submitted e-mail address [EMAIL] and takes the user to the the **9. Thank You** page for **existing donors**.
2. Clicking USE A DIFFERENT E-MAIL ADDRESS takes the user back to the previous **10. New Donor - Account Set-up** page with a blank text entry field. No e-mail is sent.
3. Clicking CANCEL takes the user BACK to the **1. Landing Page**.



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There is already an Ares Digital 3.0 account set up for [EMAIL].

Would you like to...?

LOG IN

USE A DIFFERENT
E-MAIL ADDRESS

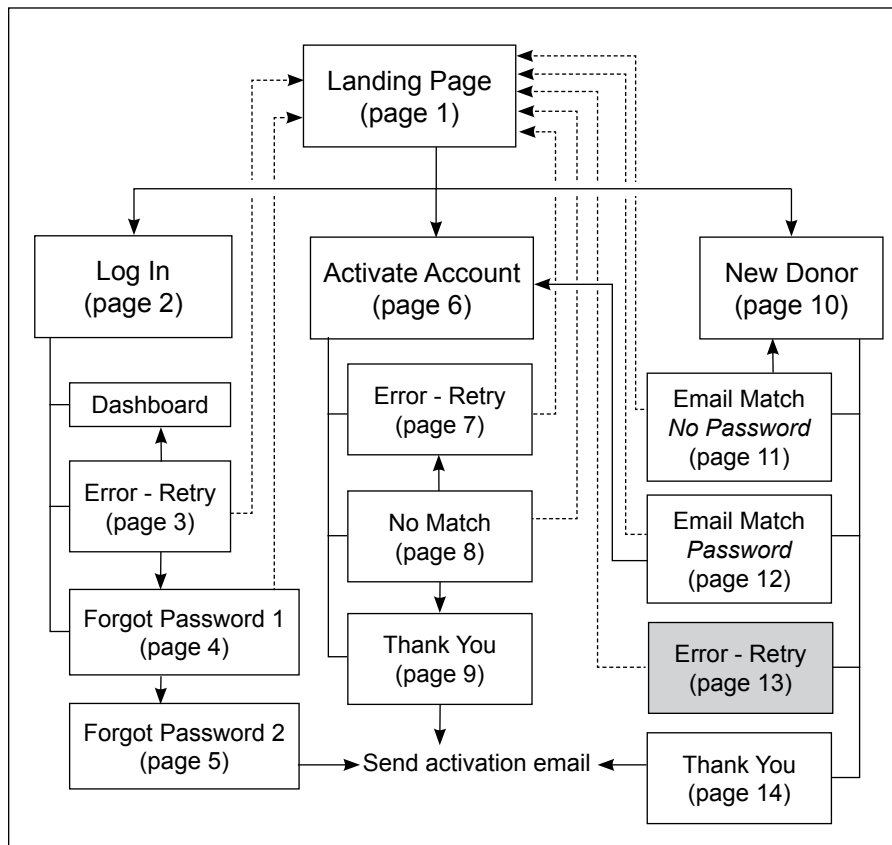
CANCEL

Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com

12. E-mail Match (with existing password)

This page results from a user trying to submit an e-mail that ALREADY HAS an Ares Digital 3.0 account and password set up for it.

1. Clicking LOG IN takes the user to the the **2. Log In** page.
2. Clicking USE A DIFFERENT E-MAIL ADDRESS takes the user back to the previous **10. New Donor - Account Set-up** page with a blank text entry field..
3. Clicking CANCEL takes the user BACK to the **1. Landing Page**.



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Welcome! And thank you for being a supporter of *Axanar*!

You're just a couple of easy steps away from being able to donate to this exciting project!

First, enter your e-mail address. It will become your user name to enter the site...

Error - Please verify that your e-mail is formatted correctly with both an "@" and a "."

E-mail

GO BACK

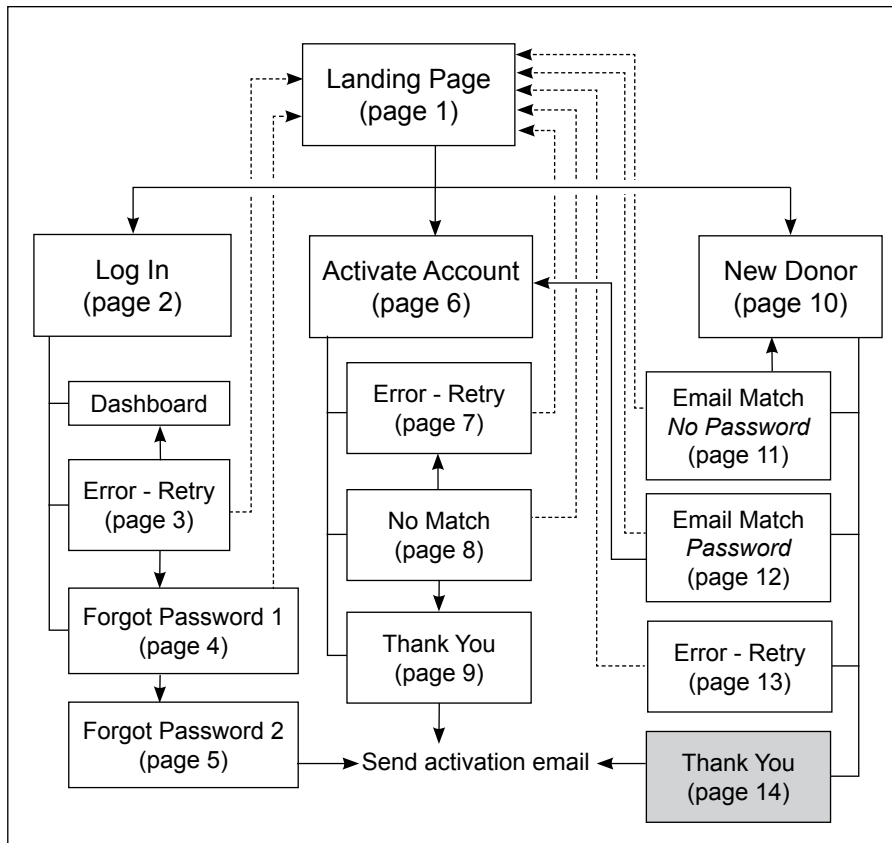
SUBMIT

Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com

13. Error - Retry (new donor - account set-up)

This page has the same basic functionality as the previous **10. New Donor - Account Set-up** page and runs the same validation check.

1. A valid e-mail that has NO match in the database triggers the sending of a special account activation code and takes the user to the **14. Thank You** page.
2. An e-mail that DOES match one in the database WITHOUT an activated account takes the user to the **11. E-mail Match** page.
3. An e-mail that DOES match one in the database WITH an account takes the user to the **12. E-mail Match** page.
4. An invalid e-mail and/or password takes the user back to the **13. Error - Retry** page.
5. Clicking GO BACK takes the user BACK to the **1. Landing Page**.



Ares Digital 3.0
<p>Thank you. A confirmation e-mail has been sent to [EMAIL] .</p> <p>Please follow the instructions on the e-mail to activate your new Ares Digital 3.0 account.</p> <p>If an e-mail does not arrive within the next few minutes, check your spam folder. If the problem persists, please contact Customer Service at the address below.</p> <p>Having a problem with Ares Digital 3.0? Contact our Customer Service at support@axanarproductions.com</p>

14. Thank You - New Donor

This page confirms that an e-mail was sent to the user's submitted e-mail address [EMAIL]. Please populate the confirmation message on the first line of the page with the user's e-mail address where it indicates [EMAIL].

Note that the text of this page is different from the text on the Existing Donor **Thank You** confirmation page, which also triggers the activation e-mail.

The text of the e-mail is still TBD but should include a code and a direct link to the dynamic **Set Password** page.