RICKY BRUNER
FULL STACK SOFTWARE DEVELOPER

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ABOUT ME

As a Full Stack Software Developer my diverse work history and skill-set highlights my intense desire to constantly grow and improve. I am always seeking to learn and understand in order to improve my craft. I thrive in an engaged team environment, where ideas and discussion are welcome and supported, and where a growth mindset and shared learning are valued. I look forward to opportunities where I am challenged through difficult tasks that enhance my growth. My aim is to utilize my strengths to support my teammates and achieve set goals through a strategic and intentional process.

EXPERIENCE

ClarisHealth

BACK-END ETL DEVELOPER | Claris Health | 2019 - Present

Technology company shaking up the health care industry with its internally developed application, Pareo®, designed as an all in one solution to the issues surrounding payment integrity.

- C#/.NET Framework Back-End Development working with dozens of solutions across a few dozen repositories, based in Bitbucket and using Git/Sourcetree/Team Explorer in Visual Studio for branch management.
- Interfaced with various mongoDB databases, occasionally interacting with SQL Databases, and also interacted heavily with AWS.
- Created and managed numerous server-side console applications, client specific, that handled automating file exchanges with clients, manipulating data, generating files, receiving and delivering files, and loading massive amounts of client data.
- Applications had extensive use of the System.IO namespace, as well as various mongoDB and AWSSDK Nuget packages in .NET
- Actively Implemented 7 clients in 2019, a process that takes roughly 6 months per client.
- Assigned specific clients to assist in planning implementations, offering development input to find solutions for each clients unique needs.
- Worked in the Support Role routinely, responsible for fixing critical errors and managing data fix scenarios.
- Acted as both Developer and Business Analyst during extreme crunch times to solve communication gaps between developers and analysts, delivering a 6 month implementation in 1 month.
- Operated in Scrum Methodology for the first half of 2019 before switching to Kanban style workflow.
- Acted as QA for ETL work occasionally.
- Extensive use of various tools, including Studio 3T, RDM, Visual Studio, VS Code, notepad++, Bitbucket, Jira, and Confluence.

FULL STACK SOFTWARE DEVELOPER | Nashville Software School | 2018

Intensive full-time software development bootcamp focusing on full stack development fundamentals and problem solving, with the final half of the program executed in a simulated company environment with Scrum methodology.

- Hands on application of OOP fundamentals through group and individual projects   reflecting real world business problems
- Source code version control with Git/GitHub and Project Managing/tracking with Github Projects
- JavaScript fundamentals leveraging DRY, modular, readable code and reusable components
- Using React, HTML, CSS and jQuery, built browser-based single page applications
- Task Automation with Grunt: Linting with ESLint, module bundling with Browserify
- Experience using Bootstrap, Semantic UI, Bulma and CSS to syle web applications
- Deployed applications through GitHub Pages and Heroku
- Leveraged VirtualBox for virtualizing a Windows environment
- Used Visual Studio and SSMS 17 to write a ASP.NET MVC WebAPI.
- Learned unit testing to write testing suites for code
- Application design through white boarding dependencies and building ERD's
- Created and modified database design/content using SQL and ORM tooling (Dapper), including exposure and experience with migrations

OPERATIONS TECHNICIAN | General Motors | 2016 - 2018

Intense, fast-paced factory environment where a typical shift can safely produce between 350 to 500 plus crossover vehicles

- Fully trained production team member working 6 jobs in rotation, each containing 20+ tasks to be completed in repetition every 64 seconds, up to and over 500 times a shift, in the Trim section of General Assembly for the GMC Acadia and the Cadillac XT5 crossovers.
- Versed in ergonomic restrictions and safety procedures to ensure all elements of job rotation are safe to be performed in repetition.
- Trained new Op-techs on the jobs in rotation to ensure success within the team to build quality products.
- Achieved temporary Team Leader position, managing team members in rotation of positions and effectively handling Quality Control by completing delicate repairs to avoid added cost and by completing quality reviews to ensure non-defective product release.
- Gained proficiency in using GM's computer systems to track repairs and complete assembly for my team.

CUSTOMER ADVOCATE | Verizon Wireless | 2015 - 2016

High volume, intensely competetive call center environment where customer service representatives fielded support calls from across the country

- Customer Care Specialist tasked with assisting customers with navigating their devices, accounts, and bills via phone support.
- Gained knowledge and proficiency in multitasking with Verizon's numerous computer and account systems.
- Skillful and adept in offering specialized technical support for all wireless devices, managing customer accounts, comprehending bills, and explaining all to customers.
- Promoted from Specialist to Advocate after 6 months, becoming responsible for more complex billing and technical support calls.
- Achieved a Performing rank for 2015, and improved to Leading rank in 2016 for the enterprise, and placed within the top 10 Care Representatives in the center for 2016.
- Frequently excelled at and earned bonus during all sales incentive periods, becoming a top representative in new device sales and earning "First in Center" during the March Upgrade Incentive period.
- Achieved level of skills and experience required to fulfill the role of assistant supervisor by providing inner-office management support for co-workers when needed.

APPRENTICE ELECTRICIAN | ABEC Electric | 2014 - 2015

Electrical Construction company known for its high quality, safety conscious, and efficient workforce that builds all across Middle Tennessee

- Learned proper tool identification and equipment procedures for safety training purposes.
- Worked with certified Electricians to learn how to read prints and task accordingly.
- Learned code regulations for proper task execution.
- Electrical trade tasking, i.e. wiring receptacles and lights, building electrical panels, and conduit piping.

STORE MANAGER | Gamestop Inc. | 2009 - 2014

Electronics retail chain with over 4000 store locations worldwide that specialies in new and pre-owned video game sales and trade-ins.

- Managed Inventory by completing daily and weekly inventory counts, receiving and processing inbound and outbound product shipment, as well as arranging product on the sales floor in a manner conducive with loss prevention standards.
- Responsible for marketing, a bi-weekly total signage reset to refresh the visual and interactive aspects of the store, and upholding confidentiality standards for all embargoed information and non-disclosure agreement announcements.
- Researched information (i.e. announcements, release dates, hardware specifications, and trends) to more accurately assist customers with a wider range of services, and devised a system in which all associates had access to this knowledge.
- Examined a weekly and monthly Profit and Loss report to identify sales trends and create weekly goals for all associates to guide the store towards profit and sales growth, and oversaw all aspects of the business and operation of the store.
- Coached customer service techniques to associates to model exemplary professionalism, resolving customer service concerns with a customer first mentality to produce satisfactory resolutions and develop strong consumer loyalty.
- Achieved a company rank of 18th (out of 4300) within first full week as Store Manager, as well as 27th in second week. Success was achieved via an instant shift in focus towards a growth plan that was created with team upon promotion.
- Achieved an overall sales volume increase from FY 2013 of $900,000 to approximately $1.2 million in FY2014.
- Awarded certificate of achievement for highest increase in trade volume for the first half of FY2015.

EDUCATION HISTORY

NASHVILLE SOFTWARE SCHOOL | Full Stack Bootcamp | July 2018 - 2019

MIDDLE TENNESSEE STATE UNIVERSITY | English Writing | 2007 - 2010

PROJECTS

PAREO® 🌐 clarishealth.com/solutions/

An intensive proprietary web-application designed around being the one stop solution for the payment integrity problems that health insurance companies face. The application is in A6 and is propped up by mongo and a back-end in .NET. I worked on the back-end solutions, where we automated data loading into Pareo, file exchanges with clients, and processes to change and alter data.

LETTER CREATOR ⬤ github.com/ricky-bruner/letter-creator-project

A side-project thought up to solve a pain point at work revolving around Letter Generation for Health Care plans. This demonstration has a tech stack of React/mongoDB/.NET and allows users to make letter templates in a UI and has a back-end console application running that will generate letters in the created format.

THE COMMON ROOM ⬤ github.com/ricky-bruner/HogwartsRunningClub

A C#/.NET Core MVC web application supported by a SQL database that seeks to be a solution for the Hogwarts Running Club, a massive group of Harry Potter fans that share a passion for fitness and health by teaming up to do virtual runs, but have to operate through facebook. The Common Room seeks to be a Potter worthy social network that allows users to communicate their hurdles and triumphs, and keep up with the latest news and runs too! This project is still in development currently.

PANTRY PERFECT 🌐 pantry-perfect.herokuapp.com ⬤ github.com/ricky-bruner/Pantry-Perfect-Midstone

A responsive CRUD application that allows a user to track the quantity of ingredients that they regularly use in recipes to leverage how responsible they are to the money they spend on groceries. Pantry Perfect is built in React, styled with Semantic UI for React, and utilizes Charts.js and Tilt.js for stats. The app and its server, a flat data-structure in JSON, are deployed through Heroku.

USE BY 🍌 Top Banana Award 🌐 use-by.herokuapp.com ⬤ github.com/FoodSaver/use-by-app

A mobile responsive CRUD web application that allows a user to track food expiration dates and calculate money waste to help cut down on food waste and its harmful environmental effects. Originally a winning pitch from the 2018 Nash Hack Weekathon, I served tech team lead for the 48 hour hack. Built in React and styled with Semantic UI. It's supported by a flat data-structure in JSON, and both it and the app are deployed through Heroku. Use-By won the People Choice Top Banana Award!