

# RICKY BRUNER

## FULL STACK SOFTWARE DEVELOPER

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### ABOUT ME



I'm a former retail manager, car builder, apprentice electrician, and customer service wizard who acknowledged a love for creating and learning and realized that Software Development was the home long sought after. Development gives me the opportunity to pour my creative energy into something tangible, with countless options for any one idea, and endless learning potential. I love dreaming up ideas and realizing them in the front-end, but also the mental challenge of creating a strong back-end to support the whole dream. Preference-less, I genuinely enjoy all sides of coding, from the immense feelings of accomplishment to the crushing failures that we learn so much from, that all go hand in hand with development.

### PROJECTS



#### PANTRY PERFECT




A responsive CRUD application that allows a user to track the quantity of ingredients that they regularly use in recipes to leverage how responsible they are to the money they spend on groceries. Pantry Perfect is built in React, styled with Semantic UI for React, and utilizes Charts.js and Tilt.js for stats. The app and its server, a flat data-structure in JSON, are deployed through Heroku.

 [pantry-perfect.herokuapp.com](https://pantry-perfect.herokuapp.com)  
 [github.com/ricky-bruner/Pantry-Perfect-Midstone](https://github.com/ricky-bruner/Pantry-Perfect-Midstone)



#### USE BY

A mobile responsive CRUD web application that allows a user to track food expiration dates and calculate money waste to help cut down on food waste and its harmful environmental effects. Originally a winning pitch from the 2018 Nash Hack Weekathon, I served tech team lead for the 48 hour hack. Built in React and styled with Semantic UI. It's supported by a flat data-structure in JSON, and both it and the app are deployed through Heroku. Use-By won the People Choice Top Banana Award!

 Top Banana Award  
 [use-by.herokuapp.com](https://use-by.herokuapp.com)  
 [github.com/FoodSaver/use-by-app](https://github.com/FoodSaver/use-by-app)

### EXPERIENCE

#### FULL STACK SOFTWARE DEVELOPER | Nashville Software School | 2018

Intensive full-time software development bootcamp focusing on full stack development fundamentals and problem solving, with the final half of the program executed in a simulated company environment with Scrum methodology.

- Hands on application of OOP fundamentals through group and individual projects reflecting real world business problems
- Source code version control with Git/GitHub and Project Managing/tracking with Github Projects
- JavaScript fundamentals leveraging DRY, modular, readable code and reusable components
- Using React, HTML, CSS and jQuery, built browser-based single page applications
- Task Automation with Grunt: Linting with ESLint, module bundling with Browserify
- Experience using Bootstrap, Semantic UI, Bulma and CSS to style web applications
- Deployed applications through GitHub Pages and Heroku
- Leveraged VirtualBox for virtualizing a Windows environment
- Used Visual Studio and SSMS 17 to write a ASP.NET MVC WebAPI.
- Learned unit testing to write testing suites for code
- Application design through white boarding dependencies and building ERD's
- Created and modified database design/content using SQL and ORM tooling (Dapper), including exposure and experience with migrations

#### OPERATIONS TECHNICIAN | General Motors | 2016 - 2018

Intense, fast-paced factory environment where a typical shift can safely produce between 350 -500+ crossover vehicles

- Fully trained production team member working 6 jobs in rotation, each containing 20+ tasks to be completed in repetition every 64 seconds, up to and over 500 times a shift, in the Trim section of General Assembly for the GMC Acadia and the Cadillac XT5 crossovers.
- Versed in ergonomic restrictions and safety procedures to ensure all elements of job rotation are safe to be performed in repetition.
- Trained new Op-techs on the jobs in rotation to ensure success within the team to build quality products.
- Achieved temporary Team Leader position, managing team members in rotation of positions and effectively handling Quality Control by completing delicate repairs to avoid added cost and by completing quality reviews to ensure non-defective product release.
- Gained proficiency in using GM's various computer systems to track repairs and complete production for my team.

## PROJECTS CONTINUED



### NUTSHELL

A responsive CRUD web application acting as a simplified social network that allows a user to add events, tasks, articles and friends and also features a global chat room. NutShell is built in React.js, styled with a mixture of Bootstrap/React and Bulma/Bloomer React, and deployed through Heroku.

 [nutshell-pp.herokuapp.com](https://nutshell-pp.herokuapp.com)

 [github.com/Party-Penguins/penguin-nutshell](https://github.com/Party-Penguins/penguin-nutshell)

## EDUCATION HISTORY

### NASHVILLE SOFTWARE SCHOOL

Full Stack Bootcamp | July 2018 - Present

### MIDDLE TENNESSEE STATE UNIVERSITY

English Writing | 2007 - 2010

## EXPERIENCE CONTINUED

### CUSTOMER ADVOCATE | Verizon Wireless | 2015 - 2016

High volume, intensely competitive call center environment where customer service representatives fielded support calls from across the country

- Customer Care Specialist tasked with assisting customers with navigating their devices, accounts, and bills via phone support.
- Gained knowledge and proficiency in using and multitasking Verizon's numerous computer and account systems.
- Skillful and adept in offering specialized technical support for all wireless devices, managing customer accounts, comprehending bills, and explaining all to customers.
- Promoted from Specialist to Advocate after 6 months, becoming responsible for more complex billing and technical support calls.
- Achieved a Performing rank for 2015, and improved to Leading rank in 2016 for the enterprise, and placed within the top 10 Care Representatives in the center for 2016.
- Frequently excelled at and earned bonus during all sales incentive periods, becoming a top representative in new device sales and earning "First in Center" during the March Upgrade Incentive period.
- Achieved level of skills and experience required to fulfill the role of assistant supervisor by providing inner-office management support for co-workers when needed.

### APPRENTICE ELECTRICIAN | ABEC Electric | 2014 - 2015

Electrical Construction company known for its high quality, safety conscious, and efficient workforce that builds all across Middle Tennessee

- Learned proper tool identification and equipment procedures for safety training purposes.
- Worked with certified Electricians to learn how to read prints and task accordingly.
- Learned code regulations for proper task execution.
- Day to day electrical trade tasking, i.e. wiring receptacles and lights, constructing electrical panels, and mounting conduit pipe.
- Received Aerial Lift Certification and Powder Actuated Tool Certifications.

### STORE MANAGER | Gamestop Inc. | 2009 - 2014

Electronics retail chain with over 4000 store locations worldwide that specializes in new and pre-owned video game sales and trade-ins.

- Oversaw all aspects of the business and operation of the store.
- Managed Inventory by completing daily and weekly inventory counts, receiving and processing inbound and outbound product shipment, as well as arranging product on the sales floor in a manner conducive with loss prevention standards.
- Responsible for marketing, a bi-weekly total signage reset to refresh the visual and interactive aspects of the store, and upholding confidentiality standards for all embargoed information and non-disclosure agreement announcements.
- Researched information (i.e. announcements, release dates, hardware specifications, and trends) to more accurately assist customers with a wider range of services, and devised a system in which all associates had access to this knowledge.
- Examined a weekly and monthly Profit and Loss report to identify sales trends and create weekly goals for all associates to guide the store towards profit and sales growth.
- Coached customer service techniques to associates to model exemplary professionalism, resolving customer service concerns with a customer first mentality to produce satisfactory resolutions and develop strong consumer loyalty.
- Achieved a company rank of 18th (out of 4300) within my first full week as Store Manager, as well as 27th in my second week. Success was achieved via an immediate shift in focus towards a growth plan that I created with my team upon promotion.
- Achieved an overall sales volume increase from FY 2013 of \$900,000 to approximately \$1.2 million in FY2014.
- Awarded certificate of achievement for highest increase in trade volume for the first half of FY2015.