

# Ricky Felix

## Junior Product Manager

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**Junior product professional with experience in product management, UX design, and front-end prototyping. Skilled in writing PRDs, supporting agile delivery, and collaborating with cross-functional teams to turn insights into clear requirements and user-focused solutions.**

### EDUCATION

#### Master of Interaction Design and Electronic Arts

UNIVERSITY OF SYDNEY  
AUG 2022 - DEC 2023

#### Bachelor of Science in IT majoring in Enterprise Systems Development

UNIVERSITY OF TECHNOLOGY SYDNEY  
FEB 2019 - DEC 2021

### CORE COMPETENCIES

Analytical Thinking, Problem-Solving, Teamwork, Communication, Leadership, Design Thinking, Agile Scrum Framework, Lean Framework, Persona, Usability Testing, Wireframing, High Fidelity, User Flows, Prototyping

### DESIGN TOOLS

Canva, Figma, FigJam, Miro, Balsamiq, Zeplin, Trello, MS Office, Notion, GitHub Project (GitHub Board)

### PROGRAMMING & DEVELOPMENT TOOLS

HTML & CSS & JavaScript, Bootstrap 5, Tailwind CSS, React.js, Webflow, WordPress, Git, noSQL

### WORK EXPERIENCE

#### Product Manager Topremit

APR 2025 – JUN 2025

- Delivered PRDs, user flows, acceptance criteria, and test cases aligned to user pain points and business goals.
- Led cross-functional collaboration and contributed to releases including multi-device support, improved FAQ experience, and document verification workflows.
- Used SQL and user insights to prioritize product improvements and support data-driven decision making.
- Performed QA pre-release to validate acceptance criteria and ensure delivery readiness.

#### UI/UX Developer PT. Inter Pan Pasifik Futures (now TradePro)

AUG 2024 – MAR 2025

- Designed responsive UI components in Figma and collaborated with developers for implementation.
- Developed front-end prototypes using HTML, CSS, JavaScript, and React for early-stage product validation.
- Created technical documentation and led Git training to support alignment and development workflow efficiency.

#### Director of Information Technology (Volunteer) Indonesian Student Association in Australia (PPIA)

JULY 2021 - AUG 2022

- Led a 10-person team in redesigning a student networking website, improving engagement by 40%.
- Conducted usability testing and collected stakeholder feedback, ensuring a seamless event navigation experience.
- Integrated GitHub Boards for task management, improving project tracking and collaboration.
- Spearheaded internal Figma & FigJam workshops to upskill members in UI/UX best practices.

### CERTIFICATIONS

#### Analyze Data with SQL Skill Path

Codecademy  
APR 2025

#### Digital Product Management (Coursera)

University of Virginia

JAN 2025

#### Create a Front-End App with React Skill Path

Codecademy

MAY 2024