





We help lost pets gets home fast

We are the leading search service for missing pets in Hong Kong. We specialise in helping to reunite owners with lost pets.

No one had fully solved this problem to date but we realised the technology was literally at all of our fingertips and the time to do something is now. When a pet's tag was tapped by a smartphone, it will go straight to the pet's homepage and the pet founder can help the pet owner reunite with their pet.

Benefit:

- Privacy Control Pet owner wouldn't disclose any personal data
- You only need a smartphone/ internet access to make contact with the owner
- Easy to Use/ Manage/ Update information
- Update your info 24/7

	WHOSPETS Tag	Microchip Implants	Standard Tag
Cleary Visible	✓	×	✓
Immediate access to Contact Information	✓	×	✓
Ability to Update Contact Information	✓	✓	×
Does not require Veterinary visit	✓	×	✓
Privacy Control	✓	✓	*
Displays Dietary/Special needs info	✓	×	×
Pet Online Profile	✓	✓	*
Cost: FREE	✓	×	×



WHOSPETS Promise

We've never thought 'satisfaction guaranteed' was the most inspiring phrase. We'd like you to be satisfied of course, but we'd prefer it if you were absolutely thrilled beyond words with your order. We take great pride in our work, and we want you to feel the same about yours. So, even for the tiniest of typos, we'll move heaven and earth to make sure you get exactly what you want!

Our guarantee and how it works

This is **Stephen Fung**, Director of Customer Services. I am in charge of making sure everyone is happy with their order.

Should you ever receive a WHOSPETS delivery which isn't up to scratch, please get in touch as soon as you can. **Here's what will happen next**:

1. Get in touch

Phone us, email us or get in touch via our web chat and let us know the problem.

2. Response Time

We're here to answer your calls and chats, Mon-Fr, during regular business hours - we'll respond to your emails by the end of the next working day.

3. Problem with your products

We're usually able to find a fix straight away.

Occasionally one of our team will ask you a few more detailed questions, just to make sure we're fixing the right problem.

Partnering with WHOSPETS

Non-profit organizations and associations wishing to work with us should email <u>admin@whospets.com</u> to learn about how we can help you fundraise, promote your mission and protect pets.

Become an Affiliate:

Join WHOSPETS affiliate program for bloggers, retailers, pet sitters, groomers, veterinarians, and other pet industry professionals. Recommend your clients and help lost pets find their owner.

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