

Ricklane Maitin

Nationality: South African

Languages: English, Afrikaans

Relationship Status: Single

Email: Maitinricklane@gmail.com

Current Location: Johannesburg, South Africa

Cell: 0748808610

Driver's License

I am a self-motivated, determined, hardworking and vibrant young man, striving to succeed at any task or challenge I endeavour. I enjoy interaction with others and believe that "teamwork makes the dream work". I also consider myself a hard worker and have learned that to obtain worthy endeavours, hard work is required, and I am more than willing to work even harder.

SECONDARY EDUCATION

Kliptown Secondary School: 2016
National Senior Certificate

Subjects:

English Home Language,
Afrikaans Second Language,
Mathematics Literacy,
Life Orientation,
Geography,
History
Life Sciences

WORKING EXPERIENCE

INTERNSHIP

Company: Atos

Title: Junior front end Developer

Duration: December 2021 – current

GITHUB: [rickymaitin](https://github.com/rickymaitin)

Skills:

- React
- Node.js
- Power BI
- Programming: CSS/ Java/ html/JavaScript

Subcontractor at Vodacom:

First line support DevOps for event Streaming

Duties:

- Kafka
- CVM
- OpenShift
- Confluent
- Ansible
- CyberArk

INTERNSHIP

Company: FCB Africa

Duration: June 2018 - December 2018

Title: Technical Support

Duties

- Network Support
- Laptop Repairs, Updates
- Overall IT Support, Ensuring Stability of Infrastructure.
- Cable Maintenance
- VLANS
- Switches
- Cisco fundamentals
- Routing/nat /dynamics ro
- Configuring network ports
- Sdlc methodologies
- SQL server (backup process)
- Vmware
- Ms office
- LAN and WAN support
- Public DNS server Management
- Basic scripting
- Microsoft hyper-v
- Linux operating system
- Telephonic,remote and onsite support
- Azure active directory
- Mapping network drives
- Office 365
- Windows server
- Windows 10
- Sla adherence
- Active directory
- Packet flow
- Email flow and ma communication
- Utm and firewall appliances
- Wireless networks
- cPanel
- MS SQL database management
- A+ N+
- Ccna (cisco certified network Administrator)
- MCSA(mircosoft certified system Administrator)

- Presentation skills
- Report writing
- Self management skills
- Analytical troubleshooting skills

- Time management skills
- Communication skills
- Research skills
- Problem solving skills

Reporting directly to the IT Manager and collaborating closely with other IT team members. • Responding to queries in a timely and accurate manner and resolving queries to the user's satisfaction. • Responsible for diagnosing & resolving hardware, software & end user's problems. • Acting as the first point of contact for all IT & technical queries. • Developing the infrastructure and systems to meet the company's needs. Working within a TCP/IP network environment, including DHCP, DNS and Ethernet. • Involved in the rollout of software updates and patches. • Investigate specialist and complex IT support issues. • Communicating with third party technical specialists. • Configuring and managing backup & restore procedures. • Maintaining a wide range of computer hardware and software programs. • Identifying & reporting on the budgetary implications of IT projects and upgrades. • Provide secondary support for LAN administration. • Responsible for allocating work to junior staff and induction training for new staff. • Deploying new hardware, server backups & evaluating new software & security risks. • In-depth knowledge of Microsoft Windows client operating systems, XP, Vista / Windows & Microsoft Office up to Office 365. • Physically fit & able to lift IT equipment, crawl under desks to access cabling etc. • Experience of problem resolution & quality assurance procedures. • Able to communicate complex IT issues to suppliers and non-technical staff. • Ability to work well in a team environment. • IT security experience including anti-virus / malware, encryption deployment. Experience of web content management systems.

AD HOC EXPERIENCE

Besides my studies, I have contracted to work on projects for free in order to gain real life working experience from an acquaintance in order to prepare myself when I eventually get employed. This will mitigate the need to train or limit my understanding of what is required. It will prepare me to dive right into the working world with not too much difficulty. This in turn provides me with the necessary ability to work in a team and independently as the circumstances dictates. It also provided me with time management skills albeit ad hoc in nature at the moment.

Qualifications

MCSA Course

Diploma in system development - In Progress- with boston city campus

REFERENCES

Andre Pillay (IT Head) FCB Africa [082 774 3962]

Ojo Adeoye

ojo.adeoye@vcontractor.co.za

contact number: +27833596802

CHARACTER REFERENCE

Nathaniel Moth [083 544 5174]