

<u>Cat</u>		<u>Open</u>		<u>Solving</u>		<u>Ready to ship</u>		<u>5. willough</u>		<u>TIP</u>		<u>Merchant name</u>		<u>Van der name</u>		<u>Status SLA</u>		<u>SLA % stage</u>	
Cat 101		6/16	6/16	6/16	7/16											not ach	100%	50%	33.33%
Cat 1		6/16	7/16																
Cat 1		6/16	8/16																

<u>forget SLA</u>		<u>SLA % stage</u>	
H10			
26 Jan			
26 Jan			