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#### **Elastic Stack 7.5.0 released**

Along with the introduction of Kibana Lens, a fast and intuitive way to craft visualizations, version 7.5 of the Elastic Stack offers significant enhancements to our Observability, Security, and Elastic Enterprise Search solutions.

# I lost the password that has been changed

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I changed the password for the admin user "elastic", but the new password doesn't work. So I want to ask if there's a way to reset the password for the default admin user - "elastic".

I have put the line: elasticsearch.password: "somepassword" in both elastic and kibana yml config file. But what I get when I try to login is "Oops! Error. Try again.".

Please help!

- **𝚱** Elastic password reset error -
- **O** X-Pack Authentication issue

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Jul 2017

Note: These instructions are quite old. Newer instructions are available here

#### • X-Pack Authentication issue

It is possible to reset the elastic user password (see below) but from your description, it doesn't sound like this is necessarily what you need.

The elastic user is a *superuser*. We don't recommend using it for any purpose other than administering the system.

In particular, *Kibana* should not connect to Elasticsearch using the *elastic* user - by default it uses the *kibana* user, so the password you are putting into the *kibana.yml* file should be the password for the *kibana* user, not the *elastic* user.

And there should be no reason to put that password into the elasticsearch.yml file - in fact if you do so, elasticsearch won't start, because elasticsearch.password isn't a valid setting in elasticsearch.yml.

Before you go through the trouble of reseting the elastic password, double check that it really isn't working.

Assuming you have access to curl, run the following:

```
curl -u elastic 'http://localhost:9200/_xpack/security/_authenticate?pretty'
```

(You may need to change the URL if you are not on localhost, or you are using a custom port number).

When prompted, enter the password that you think you set for the elastic user. If you get output like this:

```
"username" : "elastic",
  "roles" : [
      "superuser"
],
  "full_name" : null,
  "email" : null,
  "metadata" : {
      "_reserved" : true
},
  "enabled" : true
}
```

Then your password is correct, and the problems you are seeing are due to some other configuration problem.

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If you get something like this:

```
"error" : {
  "root_cause" : [
    {
      "type" : "security_exception",
      "reason" : "failed to authenticate user [elastic]",
      "header" : {
        "WWW-Authenticate" : "Basic realm=\"security\" charset=\"UTF-8\""
      }
    }
  1,
  "type" : "security_exception",
  "reason" : "failed to authenticate user [elastic]",
  "header" : {
    "WWW-Authenticate" : "Basic realm=\"security\" charset=\"UTF-8\""
  }
},
```

```
"status" : 401
}
```

Then you have the incorrect password and you should try a different password, of if absolutely necessary, reset the password for the user.

## Reseting the password for the elastic user

To do this, you need to create an alternate *superuser* and then authenticate as that user in order to change the password for *elastic*. This requires a number of steps.

- (1) Stop your elasticsearch node
- (2) Ensure that the *file* realm is available on your elasticsearch node. If you are using a default X-Pack configuration for authentication, then the file realm is available and you don't need to do anything. However, if you have explicitly configured the **authentication realms** in your elasticsearch.yml file, then you need to **add a file realm** to the list of realms.
- (3) Use the bin/x-pack/users command to **create a new file-based** superuser:

```
bin/x-pack/users useradd my_admin -p my_password -r superuser
```

- (4) Start your elasticsearch node
- **(5)** Using curl, **reset the password** for the elastic user:

```
curl -u my_admin -XPUT 'http://localhost:9200/_xpack/security/user/elastic/_password?pretty'
{
    "password" : "new_password"
}
'
```

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(6) Verify the new password

```
curl -u elastic 'http://localhost:9200/_xpack/security/_authenticate?pretty'
```

(7) If you wish, stop elasticsearch and then remove the *file* realm from your elasticsearch.yml and/or remove the *my\_admin* user from the file realm.

- ® X-Pack Authentication issue
- & X-Pack Kibana failed to authenticate user
- Unable to change elastic user password
- **O** Elastic xpack security
- **𝚱** Elasticsearch: Couldn't login as the user Elastic
- 1 more

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