

# Ridampreet Singh Jaggi

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## Education

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Master of Applied Computer Science	<b>Dalhousie University, Halifax, NS.</b>	2021-Present
B. E in Computer Science Engineering	<b>Chitkara University, India.</b>	2015-2019

## Work Experience

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<b>Software Engineer and Analyst</b>	<b>Teksystems Global Services, India</b>	2021- Present
	<ul style="list-style-type: none"><li>• Worked as an Analyst on a Service Cloud project, responsibilities include designing User Stories and planning Sprints from raw enhancements received from business clients</li><li>• Implementing testing of stories in various environments and maintaining reports of defects in functionalities as well as data management such as extraction, migration and integration.</li><li>• Increased sprint velocity upto 23 in a two member team by making efficient story selections per sprint.</li></ul>	
<b>Associate Engineer</b>	<b>Teksystems Global Services, India</b>	2020-2021
	<ul style="list-style-type: none"><li>• Worked as a shadow resource on AMAG Pharmaceuticals project.</li><li>• Detected defects by writing efficient Test classes and Test cases.</li><li>• Designed Triggers and Salesforce Workflows and Deployment plans for major migrations</li></ul>	

## Skills

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- **Proficient** in Salesforce Service, Sales and Marketing Cloud, Visualforce, APEX, SOQL, C++, JAVA, Python, HTML, CSS, MySQL, REACT ,NodeJs, Javascript, Lightning Web Components

and Aura Components, Data warehousing, cleaning, extraction, migration, integration and translation, S3, Lambda, Lex, SNS/SQS, IAM, RDS, VM, Spark, Cloud Run, User Management.

- **Intermediate** in Salesforce Reports and Dashboards, Process Builders and Workflows, AWS.
- **Certified** as Salesforce Platform Developer I, Hackerrank C++, JAVA Basic, JAVA Intermediate, Copado Administrator, Developer and Flossum Professional.

## Projects

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### Halifax Foodie Application.

- Application based on Serverless Architecture
- Users can place order based on the different cuisines amongst restaurants available
- Used AWS Lex to create and integrate chatbot with a webpage
- Deployed application on Google Cloud Run using docker

### Database management system

- Database management system implementation using JAVA
- Special parsers created for parsing SQL queries
- Database creation using folders and tables created using text files