A PROJECT REPORT

on

ROVER THERAPIST

SUBMITTED TO THE UNIVERSITY OF PUNE
IN PARTIAL FULFILLMENT OF THE REQUIREMENTS
FOR THE AWARD OF THE DEGREE
OF
B.E.(INFORMATION TECHNOLOGY)

SUBMITTED BY

SHUBHAM CHANDAK 47008 RIDHIMA JOSHI 47020 MADHUR LAHOTI 47028

UNDER THE GUIDANCE OF
PROF. C.A.GHUGE
DEPARTMENT OF INFORMATION TECHNOLOGY
P.E.S's
MODERN COLLEGE OF ENGINEERING,
SHIVAJINAGAR, PUNE-411005
UNIVERSITY OF PUNE
2014-2015

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Modern College Of Engineering, Shivajinagar,Pune-5 UNIVERSITY OF PUNE *2014-2015*

Progressive Education Society's Modern College of Engineering, Shivajinagar, Pune-411005.



CERTIFICATE

This is to certify that the following students of Final Year Information Technology have successfully completed the project entitled "ROVER THERAPIST" in the academic year 2014-2015.

The Group Members name are: Shubham Chandak

Ridhima Joshi

Madhur Lahoti

This is partial fulfillment of Bachelor of Information Technology under the University of Pune, Pune.

Date:

(Prof.Mrs.S.D.Deshpande)

(Prof. C.A. Ghuge)

HOD of Department

External Examiner

(Internal Guide)

(Information Technology)

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We would also like to thank our colleagues and friends for their support and timely suggestions.

Shubham Chandak Ridhima joshi Madhur Lahoti

ABSTARCT

Customer Relationship Management (CRM) is currently one of the most used notions in articles and studies dealing with computer applications. Nowadays it is very difficult for a company to convince a customer (a potential client) with only product or price arguments because of the strong competition in almost all market areas. Aim of our project deals with finding tourist attractions, optimal path finding for tourist attraction, suggestions for way of transportation, seasonal classification and calculation of the fare using distance formula calculation. This project also helps the tourist to lodge a complaint against the Tourist Guides, Rented vehicle drivers for diverting the tourist and charging him unfair tariff finding out emergency numbers for the particular city. Based on the complaint lodged by the passenger the reports are generated and submitted to the higher authorities. Whenever user reaches near to the tourist place images of that place pops up on his phone. Tourist will get the places list as per his location and places are fetched from database as well as Google. Seasonal classification of places is also provided i.e. places to be visited in summer season, winter season and rainy season, this feature will suggest user to visit that particular place which must be visited during that season.

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5.6.1 Launch Complaint Screen

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1 INTRODUCTION

1.1 INTRODUCTION

Our application is based on mobile CRM concept which will help the user.

1.1.1 PURPOSE

Aim of this project deal with finding tourist attractions, optimal path finding for tourist attraction, suggestions for way of transportation, and if the tourist is opting for Rented Vehicle then calculation of the fare using optimal path distance calculation provided by Google Maps API. This project also helps the tourist to lodge a complaint against the Tourist Guides, Vehicle Drivers for Diverting the tourist and charging him unfair tariff finding out emergency numbers for the particular city.

1.1.2 OVERVIEW

Using this application user can detect source of user and from there he can get nearest tourist places in his area. User also can find the multiple routes, available transport facility and fair calculation. The data found on this app is more than Google. In current scenario some application shows the data which only available on Google, in these app there is no local places on Google, so we are trying to give the data of local places also which are not much popular on Internet with detail information.

1.1.3 BUSINESS CONTEXT

- 1. Future Mobile Customer Relationship Management in the automotive industry and the tourism. The key profiles of future mobile communication are Interactive Broadband Protocols, Location Based Services and Individualized/Personalized Services mainly based on Multimedia information. These profiles are embedded in a three layer communicate model.
- 2. The grade of customers satisfaction is most relevant factor for the breakdown or the success of a company.
- 3. Aim of this project deal with finding tourist attractions, optimal path finding for tourist attraction, suggestions for way of transportation, and if the tourist is opting for Rented Vehicle then calculation of the fare using optimal path distance calculation provided by Google Maps API.
- 4. This project also helps the tourist to lodge a complaint against the Tourist Guides, Rented Vehicle Drivers for diverting the tourist and charging him unfair tariff finding out emergency numbers for the particular city.

1.2 PROBLEM STATEMENT

To develop an android application for tourists who are exploring the city. To help the tourists search for places and provide security like lodging complaint against the drivers. To detect the distance of the destination from the source using distance algorithm.

1.3 PROJECT SCOPE

This project will aim at developing an android application which will help the user to locate the nearby places. The application will use the Goople API to display the places and distance algorithm to calculate the distance from source to destination. When the user opens the application source of the user will be detected. The user can select the categories which he wants to visit. This will show the places according to the categories selected. The places will also be shown as per the current weather. The algorithm will calculate the fare as per the distance.

According to weather places will be suggested to the user also.

1.4 PROJECT OBJECTIVES

Our project aims at delivering an application to the customer where he can use it whenever he visits the city. Project objectives are:

- 1. Detecting the source of the user.
- 2. Listing of tourist places.
- 3. Calculating fare according to the distance.
- 4. Lodge a compliant.
- 5. Show places according to the weather.
- 6. Places are fetched from database as well as Google.
- 7. Places can be sorted as per the categories.

1.5 ASSUMPTIONS AND DEPENDENCIES

For the application to run following constraints should be present:-

1.5.1 Assumptions

- 1. The device on which the application is running should be a android device.
- 2. User must have basic knowledge to operate android phone.

1.5.2 Dependencies

- 1. The device should have the facility of GPS.
- 2. The device should be connected to the internet.

1.6 LITERATURE SURVEY

Literature survey is the most important step in software development process. Before developing the tool it is necessary to determine the time factor, economy n company strength. Once these things are satisfied, ten next steps are to determine which operating system and language can be used for developing the tool. Once the programmers start building the tool the programmers need lot of external support. This support can be obtained from senior programmers, from book or from websites. Before building the system the above consideration are taken into account for developing the proposed system.

1.6.1 Customer Relationship Management Using Android Phone in Tourism

Authors: Nitin Khondre, Ravi Saini, Ronak Jain, Sarang Suryawanshi, Bushra Quazi

Year: March 2014

Journal: International Journal of Emerging Technology and Advanced Engineering

Website: www.ijetae.com (ISSN 2250-2459, ISO 9001:2008 Certified Journal, Volume 4, Issue 3, March 2014)

Customers are the vital key for each business and company to help them to grow. So, implementing CRM important tools that will help managers and companies to increase the satisfaction and loyalty of customers more than before. Nowadays it is very difficult for a company to convince a customer with only product or price arguments because of the strong competition in almost all market areas. Mobile technology offers a high potential to significantly transform the ways how a company can interact with their customers and even with own employees. Therefore, this paper deals with the possibilities and aspects to support CRM via future mobile services.^[1]

1.6.2 inGuide-Interactive Guide

Authors: Filipe Andre Gomes Batista, Nuno Rodrigues, and Alexandrino Goncalves

Year: 2009

Journal: 3rd IEEE International Conference on Digital Ecosystems and Technologies Future Mobile CRM in Automotive and Tourist Area

This paper describes the inGuide modular application which provides a package management system avoiding the need for a different version of the application for each city. It also describes the geolocation technology in order to provide contextual information in a simple and interactive way. This paper describes two modes those are online mode and offline mode. We preferred online mode of GPS tracking as it gives more accurate location.^[2]

1.6.3 On-line GPS Track Simplification Algorithm for Mobile Platforms

Author: R. Ivanov

Year: 2010

Journal: Information Technology and Control

This paper describes an algorithm for on-line simplification of the number of points, describing a GPS track. It is offered on the base of analysis of the location of three last points and calculation by basic trigonometric ratios and distance formula.^[3]

1.6.4 Overview on Android- The New Mobile Operating System

Author: Monika Bazard, Sonia Bhardwaj

Year: April, 2011

Journal: SGI Reflections- International Journal of Science, Technology and

Management. ISSN No. 0976-2140. Volume 2, Issue 1, April, 2011

This paper describes the Androids history, architecture, libraries and its advantages

and disadvantages in the smart phones.^[4]

2 PROJECT PLAN

2.1 TASK SHEET SCHEDULE

We performed the following tasks:

3 REQUIREMENT ANALYSIS

3.1 HARDWARE REQUIREMENTS

The system requires following hardware requirements:

- 1. System: Intel P4, 2.4 GHZ, 40 GB HDD for installation.
- 2. Memory: $512~\mathrm{MB}$ memory, $256~\mathrm{MB}$ ram
- 3. Projects server side system is windows based supporting versions windows XP onwards.

3.2 SOFTWARE REQUIREMENTS

- 1. Eclipse 3.7 Indigo
- 2. Android SDK
- 3. Android 2.3
- 4. Android GPS API
- 5. Apache Tomcat Server
- 6. MySQL

TASK NAME	TASK DURA- TION	START DATE	END DATE
Search for BE project			
topics and related pa-			
pers			
Short listing of topics			
Presentation of topic			
to the project coordi-			
nator and final selec-			
tion of topic			
Submission of base pa-	2 days	30/08/2014	1/09/2014
per and synopsis			
Discussion on SRS	2 days	9/09/2014	11/09/201
and implementation of SRS			
Corrections in SRS	2 days	18/09/2014	20/09/201
and implementation of UML diagram	-		, ,
Discussion on litera-	2 days		25/09/201
ture survey and SRS			
format			
Preparation of Partial	8 days		9/10/2014
report in latex			, ,
Partial report submis-	1 day	17/10/2014	17/10/201
sion and signing	V	, ,	, ,
Semester VII project	1 day	/10/2014	/10/2014
viva	, i	,	, ,
Discussion on what to	1 day	22/12/2014	22/12/201
do in semester VIII			
Changes in Admin	2 days	09/01/2015	11/01/201
Module and rough ER			
Part of Android appli-	5 days	14/01/2015	19/01/201
cation discussed with			
project guide			
Working on database	15 days	08/01/2015	23/01/201
Completion of Admin	15 days	08/01/2015	23/01/201
module			
Review I of project	1 day	28/01/2015	28/01/201
Discussion on class di-	1 day	23/02/2015	23/02/201
agram			
Preparation of Final	11 days	1/03/2015	11/03/201
report in latex			
Shown Android mod-	1 day	16/03/2015	16/03/201
ule to the project			
guide			
Showed the changes	8 days	20/03/2015	27/03/201
in the project to the			
project guide			
Review II of project	1 day	28/03/2015	28/03/201
Discussion on some	2 days	28/03/2015	30/03/201
points of report and			, ,
changes in the report			

4 PROJECT DESIGN

4.1 E-R DIAGRAM

Figure 4.1.0.1: ER Diagram

4.2 DATA FLOW DIAGRAMS

4.2.1 DFD LEVEL0

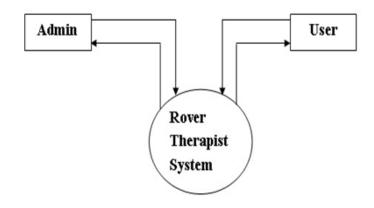


Figure 4.2.1.1 : DFD Level 0

4.2.2 DFD LEVEL1

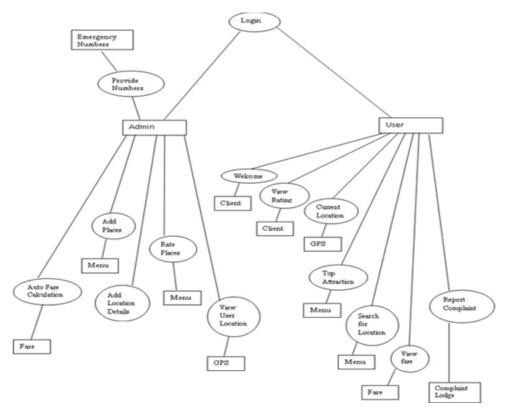


Figure 4.2.2.1 : DFD Level 1

4.3 UML DIAGRAMS

4.3.1 USE CASE DIAGRAM

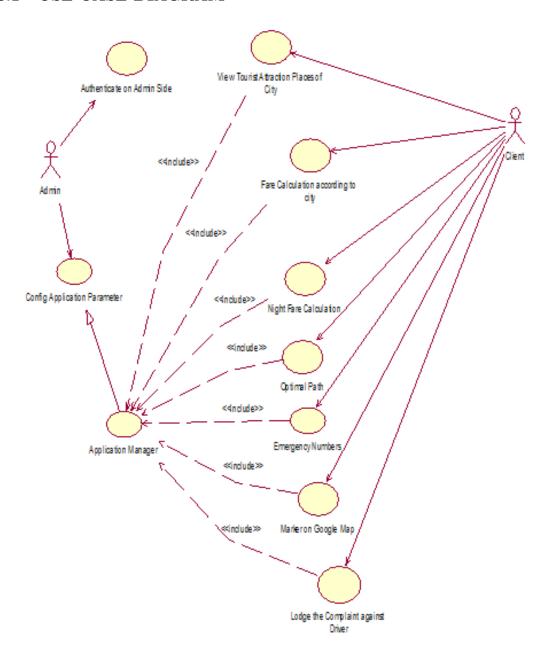


Figure 4.3.1.1: Use Case Diagram

4.3.2 CLASS DIAGRAM

Figure 4.3.2.1: Class Diagram

4.3.3 ACTIVITY DIAGRAM

Figure 4.3.3.1: Activity Diagram

4.3.4 PACKAGE DIAGRAM

 ${\bf Figure~4.3.4.1:~Package~Diagram}$

4.3.5 SEQUENCE DIAGRAM

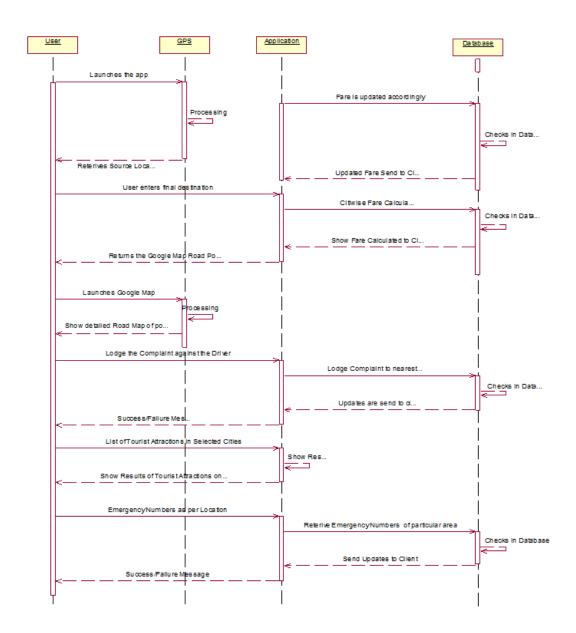


Figure 4.3.5.1 : Sequence Diagram

4.3.6 COMMUNICATION DIAGRAM

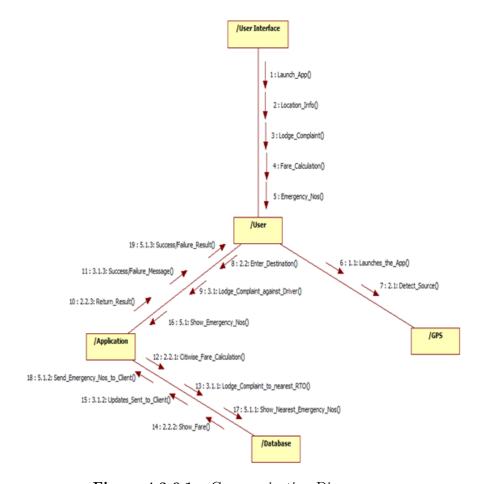


Figure 4.3.6.1 : Communication Diagram

4.3.7 COMPOSITE STRUCTURE DIAGRAM

Figure 4.3.7.1 : Composite Structure Diagram

4.3.8 STATE MACHINE DIAGRAM

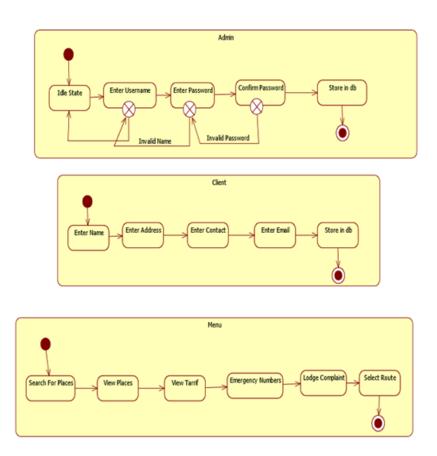


Figure 4.3.8.1: State Machine Diagram

4.3.9 COMPONENT DIAGRAM

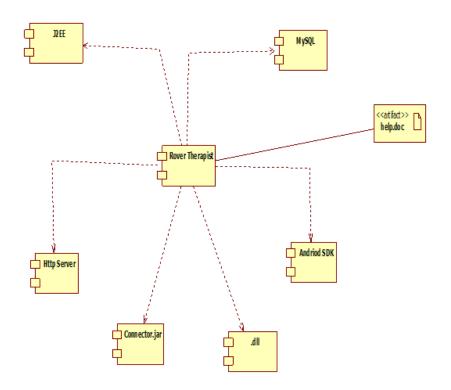


Figure 4.3.9.1: Component Diagram

4.3.10 DEPLOYMENT DIAGRAM

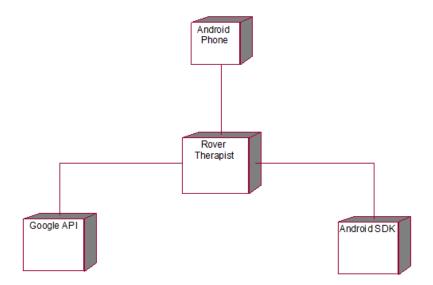


Figure 4.3.10.1: Deployment Diagram

5 IMPLEMENTATION DETAILS

5.1 PROJECT ARCHITECTURE

Our application has a three-tier architecture. It has three layers:

- 1. Presentation Layer It provides user interface. It handles the interaction with the user.
- 2. Logic Layer Contains the business logic.
- 3. Data Layer It is the physical storage layer for data persistence. It manages access to the database.

5.2 ALGORITHM

DISTANCE BASED ALGORITHM

The distance based algorithm used is the Hoversine algorithm. Hoversine algorithm uses the latitude and longitude for calculation of distance from the GPS. It calculates the shortest distance between the two points.

Haversine Formula:

```
a=\sin^{2}(/2) + \cos_{1}.\cos_{2}.\sin^{2}(/2)
c = 2.atan2((a,)((1-a)))
d = R.c
where is latitude,
is longitude,
Risearth sradius (mean radius = 6,371km)
```

Implementation of Algorithm:

 $public static double calc Distance (double lat_a, double lag_a, double lat_b, double lag_b) float pk = (float)(180) float pk$

5.3 TECHNOLOGIES, TOOLS AND LIBRARIES USED

5.3.1 TECHNOLOGIES

1. **JAVA**

Java is a general-purpose computer language that is concurrent, class-based, object-oriented. It contains features like classes, objects, encapsulation, abstraction, inheritance and polymorphism. Java is designed by James Gosling and Sun Microsystems. Java is simple, robust, secure, system independent language, portability, interpreted, multithreaded. Sun Microsystems Inc. has divided Java into three parts - Java SE, Java EE and Java ME.^[5]

2. Java SE:

It is the Java Standard Edition that contains basic core java classes. This edition is used to develop standard applets and applications.

3. Java EE:

It is the Java Enterprise Edition and it contains classes that are beyond Java SE. To use many of the classes in Java EE, Java SE is used. It mainly concentrates on providing business solutions on a network.

4. Java ME:

It stands for Java Micro Edition. It is for developers who develop code for portable devices, such as a PDA or a cellular phone.

HTML

HTML is a markup language commonly used to create Web pages. A markup language provides a way to describe the structure of text and graphics on a Web page. It is developed and maintained by World Wide Web consortium (W3C). The term hyper signifies the navigation from one location to another in a non-linear fashion. HTML defines the content, i.e. the structure and the layout of a Web page with the help of elements and attributes. An element includes the start and the end tags, with some content within them, and attributes provide additional information about the elements.^[6]

CSS

CSS is a style sheet language that is used to describe the appearance and formatting of a Web document, when ACSS style sheet consists of a list of rules, which in turn consists of one or more selectors and a declarating of the appearance and the style sheet consists of a list of rules, which in turn consists of one or more selectors and a declarating of the style sheet consists of a list of rules, which in turn consists of one or more selectors and a declarating of the style sheet consists of a list of rules.

Servlet

A servlet is a simple Java class, which is dynamically loaded on a Web server and thereby enhances the functionality of the Web server. Servlets are secure and portable as they run on JVM embedded with the Web server and cannot operate outside the domain of the Web server. That is servlets are objects that generate dynamic content after processing requests that originate from a Web browser. They are Java components that are used to create dynamic Web applications. Servlets can run on any

Java-enabled platform and are usually designed to process HTTP requests, such as GET and POST.^[8]

Javascript

Java Script is an object-oriented scripting language that is used to design interactive websites. It is developed that it is a constant of the property of t

Android

Android is an operating system based on Linux with Java programming interface. It provides tools such as a compiler, debugger and a device emulator as well as JVM. It is created by the Open Handset Alliance which is lead by Google.^[10]

And roiduses as pecial virtual machine, e.g. the Dalvik Virtual Machine. dalvik uses special by tecode. The Every Android application runs in its own process and under its own user id which is generated automatically and the process of the proc

ANDROID DEVELOPMENT TOOLS

Google provides the ADT to develope Android applications with Eclipse. ADT is a set of components (plugins) which extend the Eclipse IDE with Android development capabilities.

ADT contains all required functionalities to create, compile, debugand deploy Android applications from the contains all required functionalities to create, compile, debugand deploy Android applications from the contains all required functions and the contains all required functions all required functions and the contains all required functions and the contains all required functions are contained for the contains all required functions are contained for the contained functions and the contained functions are contained for the contained functions and the contained functions are contained functions and the con

ANDROID SDK

The Android Software Development Kit(SDK) contains the necessary tools to create, compile and pack Itals oprovides an Android device emulator, so that Android application can be tested without a real Android It contains the Android debug bridge (adb) tool which allows to connect to an virtual or real Android device.

JSON(JavaScript Object Notation)

JSON is a light weight data-interchange format. It is easy for human store adam dwrite. It is easy form family of languages, including C, C++, C, Java, Java Script, Perl, Python, and many others. These particles are large language. [11]

JSON is built on two structures:

A collection of name/value pairs. In various languages, this is realized as an object, record, struct, dictionary, hash table, keyed list, or associative array.

An ordered list of values. In most languages, this is realized as an array, vector, list, or sequence.

Example of JSON describing a person:

```
firstName : John , lastName : Smith , \\ isAlive : true , \\ age : 25 , \\ height_cm : 167.6 , \\ address : streetAddress : 212ndStreet , \\ phoneNumbers : [ \\ type : home, number : 212555 - 4567 ]
```

state: NY,

city: NewYork,

postalCo

```
], children:[], spouse:null
```

5.3.2 TOOLS

1. ECLIPSE

Eclipse is an IDE. It contains a base workspace and an extensible plug-in system for customizing the environment. Written mostly in Java, it can be used to develop applications.^[12]

MySQL

MySQL is the world's second most widely used relational database management system (RLS) source RDBMS. MySQL is a keypart of LAMP (Linux, Apache, MySQL, PHP/Perl/Pygrowing open source enterprises of tware stack. It uses SQL which is the most popular language and the state of the state of

2. Apache TomCat Server

Apache Tomcat is an open-source web server and servlet. Tomcat implements several Java Servlet, JavaServer Pages(JSP), Java EL, and WebSocket, and provides a "pure Java" HTTP web server environment for Java code to run in. [14]

5.3.3 LIBRARIES

- 1. mysql-connector-java-3.1.14-bin.jar
- 2. google-play-services.jar
- 3. json-jena-1.0.jar
- 4. android-support-v4.jar
- 5. gcm.jar
- 6. gson.jar
- 7. common-dbcp-1.4.jar

8. common-dbutilis-1.4.jar

5.4 DATABASE DETAILS

- 1. **Domain Table** CREATE TABLE 'domain' ('domainId' int(10) unsigned NOT NULL auto_increment, 'domainDesc'varchar(45)NOTNULL, PRIMARY **Domaininfo Table** CREATETABLE'domaininfo'('iddomainInfo'int(10)unsign
- 2. Smsmanger Table CREATE TABLE 'smsmaneger' ('id' int(10) unsigned NOT NULL auto_increment, 'phoneno'varchar(45)NOTNULL, 'msg'varchar(45)NOTNULL, PRIMA.

 Trackeruser Table CREATETABLE'trackuser' ('userid'int(10)unsignedNOTNULL, 'lat'v
 - 3. Useraccount Table CREATE TABLE 'useraccount' ('userid' int(10) unsigned NOT NULL auto_increment, 'password' varchar(45) de fault NULL, 'imei' varchar(45) de Usergeotags Table CREATET ABLE' usergeotags' ('geotagid' int(10) unsigned NOT NU

5.5 INTERFACE DETAILS

Application will have the following interfaces:

- 4. User interface screen will be choosing the attractions.
- 2. User interface screen for choosing the distance.
- 3. User interface screen for giving the input of the taxi fare.
- 4. User interface screen for viewing place details.
- 5. User interface screen for complaint launch.
- 6. User interface screen for registering first time.
- 7. User interface screen for showing location on the map.
- 8. User interface screen for showing direction on the map with source and destination.

- 9. User interface screen for showing different routes.
- 10. User interface will provide good look and feel effect so that it will user friendly.
- 11. And he or she can operate system very efficiently.

5.6 SCREEN SHOTS AND CODE

- 5.6.1 Splash Screen
- 5.6.2 Register User Screen
- 5.6.3 Sign in as guest Screen
- 5.6.4 Server Connection Parameters Screen
- 5.6.5 List of Attraction Screen
- 5.6.6 Direction Screen
- 5.6.7 Routes Screen
- 5.6.8 Weather Screen
- 5.6.9 Place Information Screen
- 5.6.10 Time Distance and Fare Screens
- 5.6.11 Launch Complaint Screen

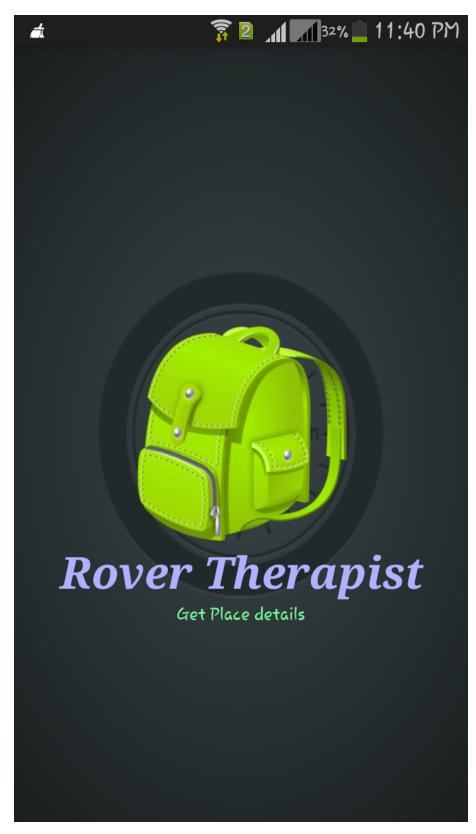
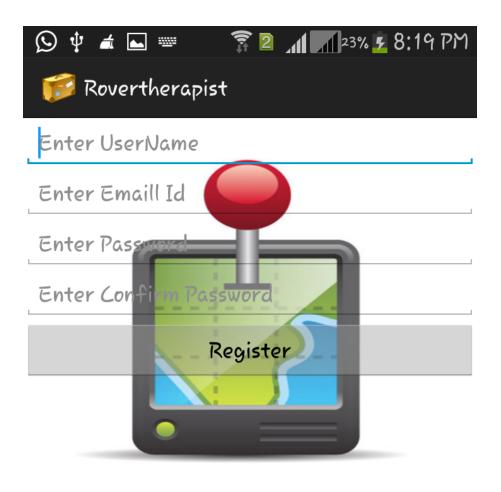


Figure 5.6.1.1 : Splash Screen



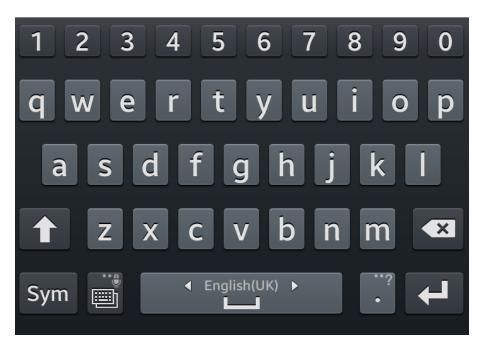


Figure 5.6.2.1: Register User Screen

6 TESTING

6.1 MANUAL TEST CASES

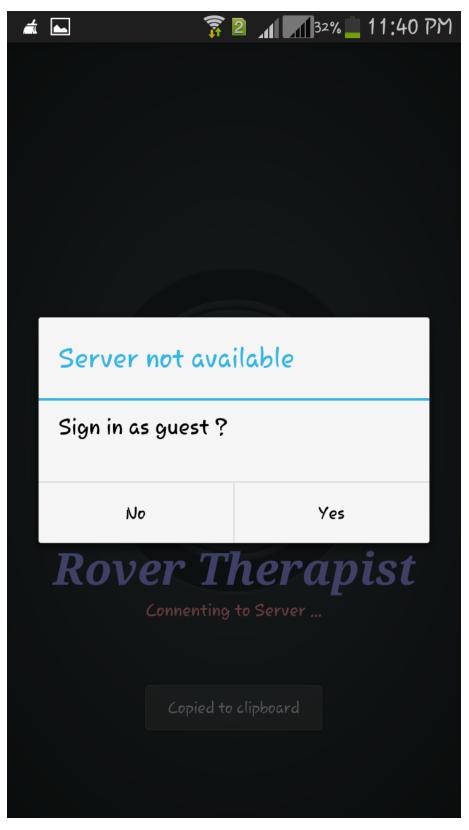


Figure 5.6.3.1: Sign In As Guest Screen

6.1.1 SPLASH SCREEN

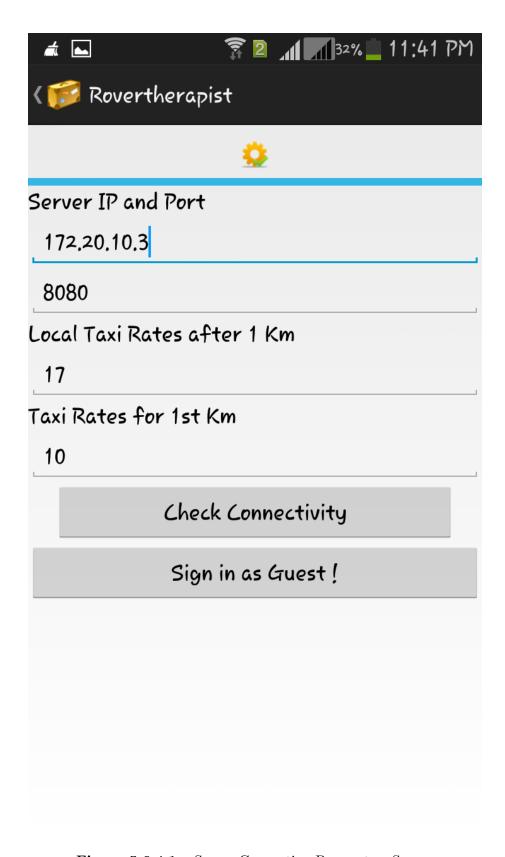


Figure 5.6.4.1 : Server Connection Parameters Screen

6.1.2 SIGN IN AS GUEST

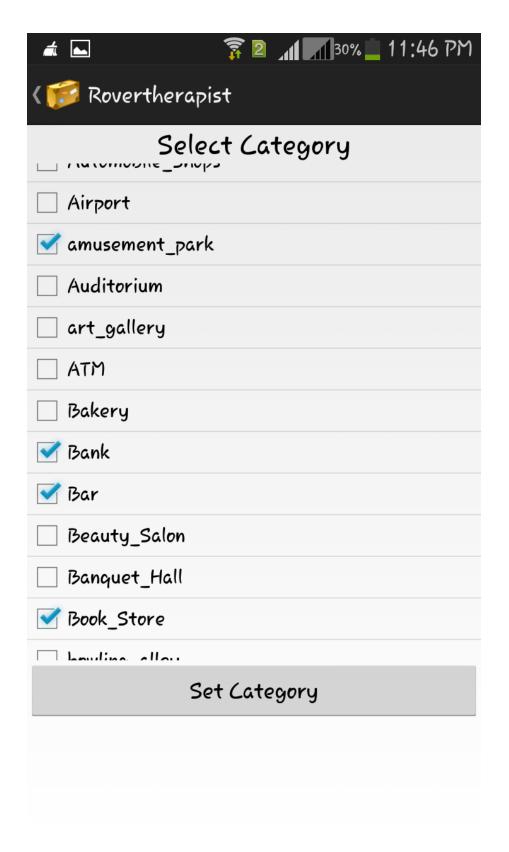


Figure 5.6.5.1: List of Attraction Screen

6.1.3 SERVER PARAMETER CONNECTION SCREEN

cm!TEST	$ ext{TEST}$ C
NO.	STEP
cm!1	Start the a
	cation

Table 2: Splash Screen Test Cases

cm!TEST	TEST C.
NO.	STEP
cm!1	Sign in as s
	Sign in as a message-¿Ye
cm!2	Sign in as a message-¿N
	message-¿N

Table 3: Sign In As Guest Screen Test Cases

cm!TEST	TEST C
NO.	STEP
cm!1	Touch
	textfields
cm!2	Touch the
	nectivity bu

Table 4: Server Parameter Connection Screen Test Cases

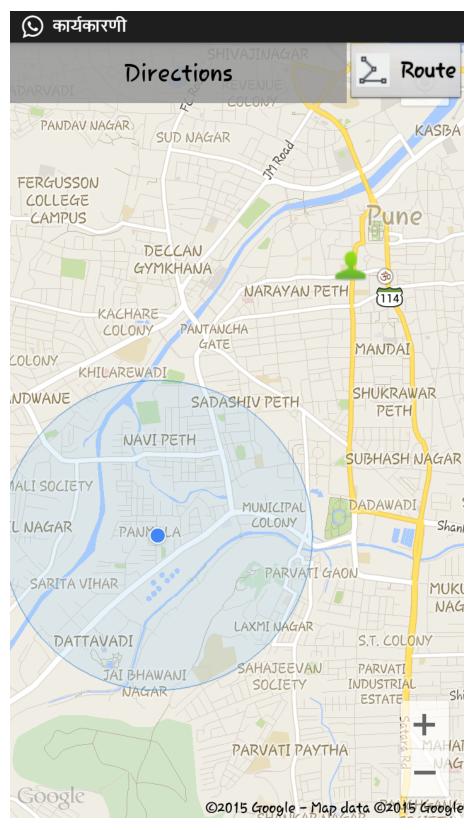


Figure 5.6.6.1: Direction Screen

6.1.4 MAIN SCREEN

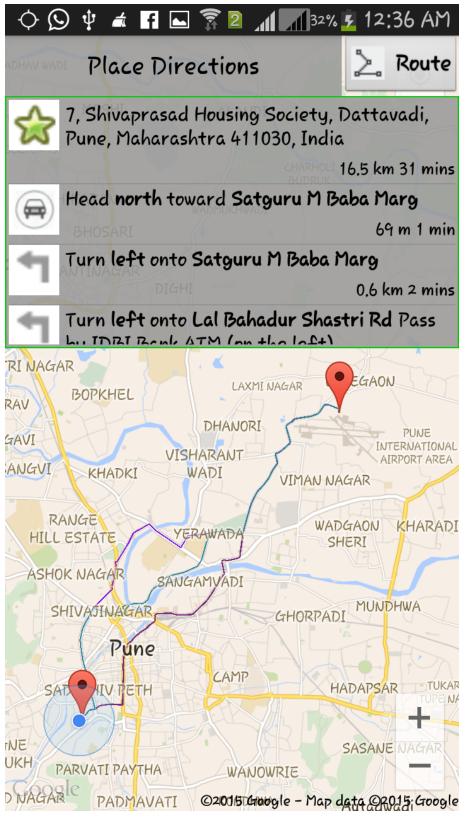


Figure 5.6.7.1: Route Screen

6.1.5 MENU SCREEN

cm!TEST	TEST C
NO.	STEP
cm!1	Touch the r
cm!2	
cm!3	Touch the c
	tion symbol
cm!4	Touch the i
	mation sym
cm!5	Touch the
	tion symbol
Table 5: Main Screen T	Test Cases
cm!TEST	TEST C
NO.	STEP
cm!1	Touch
	change dist
	option

MO.

cm!1

cm!2

Touch change distribution

cm!2

cm!3

Touch change cate option

Touch launch co ant option

cm!4

Touch the i mation sym

Table 6: Menu Test Cases



Figure 5.6.8.1: Weather Screen

6.2 AUTOMATED TEST CASES

6.2.1 TEST LOG



Figure 5.6.9.1: Place Information Screen

6.2.2 TEST REPORT

7 CONCLUSION AND FUTURE ENHANCEMENT

In this project, we have added new features like fare calculations, shortest route, places according to the weather to visit, choice of distance to the available application. We have also created our own database so the user can be guided even if his GPS is off.

Our project is limited to the city. But it can be extended to other cities, states.

8 BIBLOGRAPHY

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- 12. www.wikipedia.org/wiki/Eclipse(software)
- 13. http://en.wikipedia.org/wiki/MYSQL
- 14. http://en.wikipedia.org/wiki/Apache_romcat

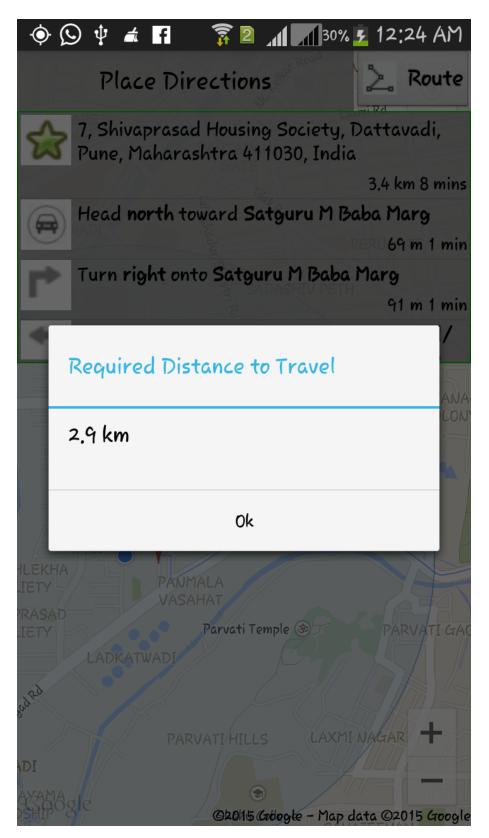
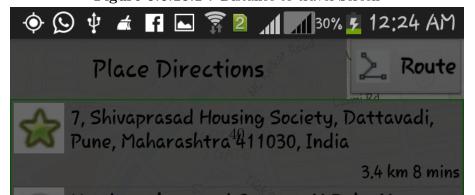


Figure 5.6.10.1: Distance to travel Screen



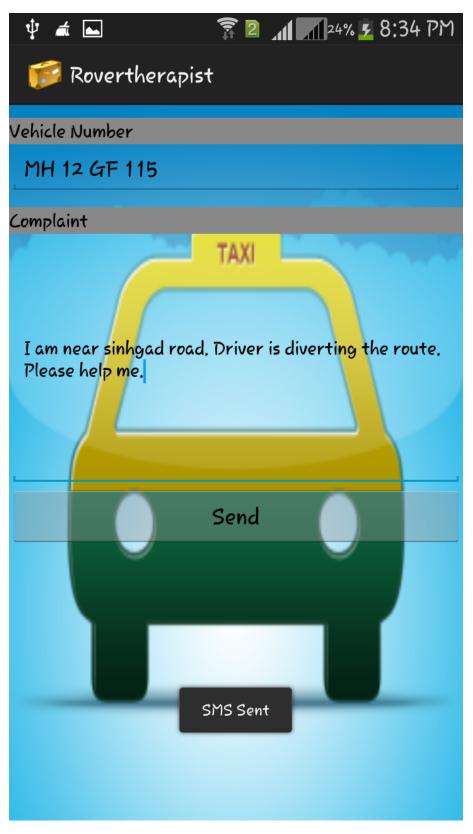


Figure 5.6.11.1: Launch Complaint Screen