Rover Therapist

Project Guide and Coordinator:

Mr. C. A. Ghuge

Shubham Chandak (47008)

Ridhima Joshi (47020)

Madhur Lahoti (47028)

Radhika Sawant (47045)

ABSTRACT

Customer Relationship Management (CRM) is currently one of the most used notions in articles and studies dealing with computer applications. Nowadays it is very difficult for a company to convince a customer (a potential client) with only product or price arguments because of the strong competition in almost all market areas. Aim of our project deals with finding tourist attractions, optimal path finding for tourist attraction, suggestions for way of transportation, seasonal classification, and if the tourist is opting for Rented Vehicle then calculation of the fare using optimal path distance calculation provided by Google Maps API. This project also helps the tourist to lodge a complaint against the Tourist Guide's, Rented vehicle drivers for diverting the tourist and charging him unfair tariff & finding out emergency numbers for the particular city. Based on the complaint lodged by the passenger the reports are generated and submitted to the higher authorities. Whenever user reaches near to the tourist place images of that place pops up on his phone. Tourist will get the places list as per his location and places are fetched from database as well as Google. Seasonal classification of places is also provided i.e. places to be visited in summer season, winter season and rainy season, this feature will suggest user to visit that particular place which must be visited during that season.