

HP Printers - Installing and Using the Windows Built-in Print Driver

STEP 1: SET WINDOWS UPDATE TO AUTOMATICALLY DOWNLOAD DRIVER SOFTWARE

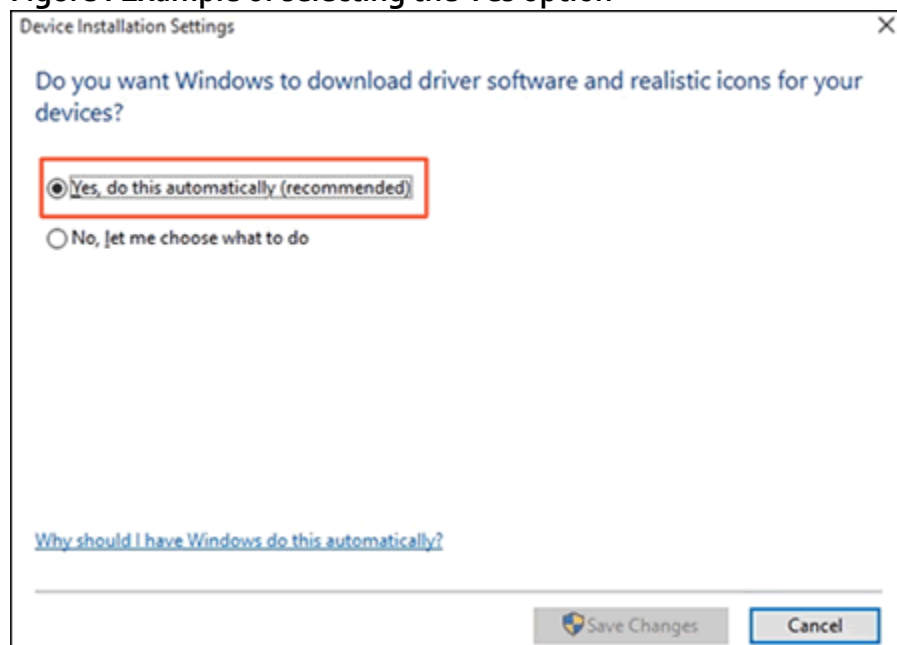
Open the Windows Device Installation Settings and confirm that your computer is set to automatically download driver software.

1. Search Windows for change device installation, and then click the **Change device installation settings** Control Panel setting in the list of results.

Device Installation Settings window displays.

2. Select the **Yes** option, and then click **Save Changes**.

Figure : Example of selecting the Yes option



STEP 2: CONNECT YOUR PRINTER TO THE COMPUTER

Connect your printer to the computer with a USB cable or through your local network so Windows can detect your printer during the print driver installation.

USB connection to your computer

Connect the printer to the computer with a USB cable.

1. Make sure your computer is turned on and connected to the Internet.


2. Turn on the printer.
3. Connect a USB cable to the USB port on the rear of the printer , and then to the computer.

Figure : USB cable



4. If a **Found new hardware** window displays, follow any prompts to install the driver, and then try to print.
 - **If you can use your printer**, your driver installed and you do not need to continue with the steps in this document. Continue to the frequently asked questions in this document for information on how to use the driver and troubleshooting tips.
 - **If you cannot use your printer**, continue to the next step.

STEP 3: INSTALL THE PRINT DRIVER WITH THE ADD A PRINTER WIZARD

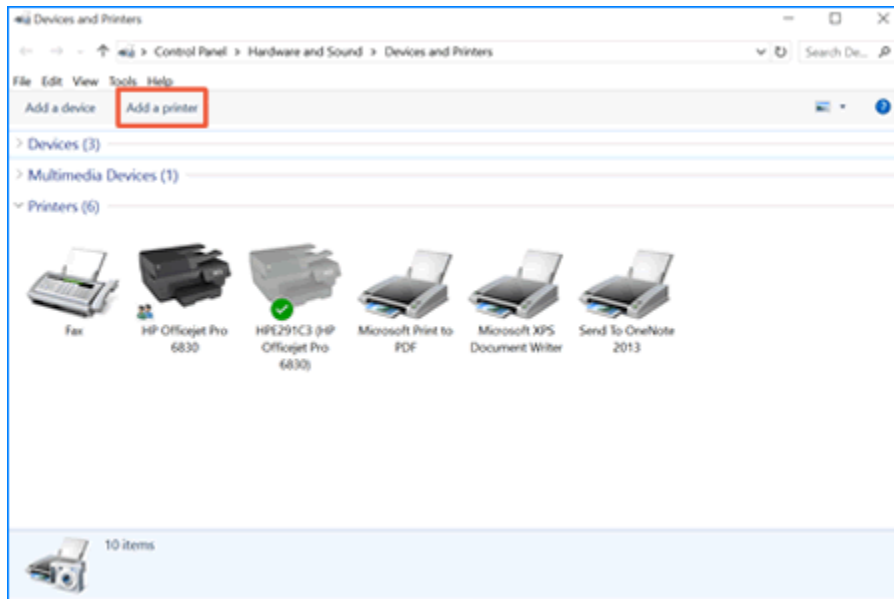
Select your printer connection type and use the Windows **Add a Printer** wizard to install the built-in print driver.

USB connection (Windows 10, 8)

Install the built-in print driver on a USB-connected computer with Windows 10 or Windows 8.

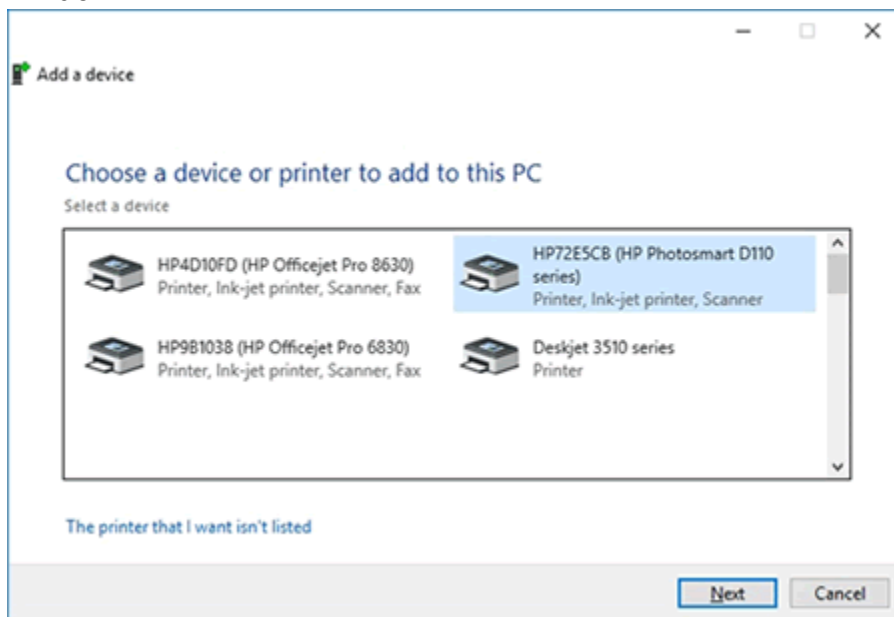
1. Search Windows for devices, and then click **Devices and Printers** in the list of results.
2. Click **Add a printer**.

Figure : Clicking Add a printer



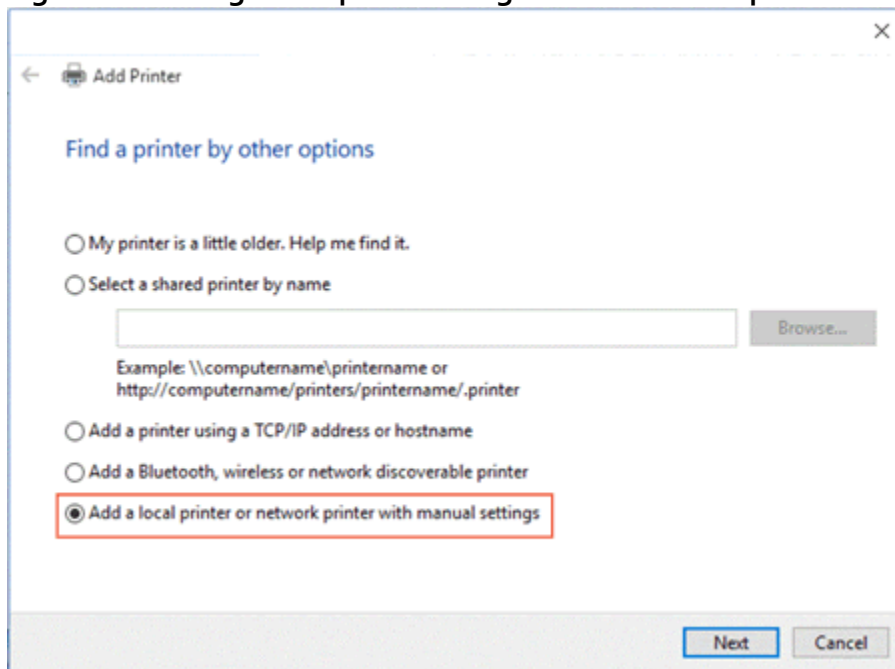
A Choose a device or printer to add to this PC window opens.

Figure : Example of printers found in the Choose a device or printer to this PC window



- If your printer is in the list, select it, click **Next**, and then follow the on-screen instructions to install the driver. You can now use your printer.
 - If your printer is not in the list, continue to the next step.
3. Click **The printer I want isn't listed**, and then select **Add a local printer or network printer with manual settings**.

Figure : Selecting Add a printer using local or network printer with manual settings



4. Click **Next**.
5. Select **Use an existing port (USB001: Virtual printer port for USB)**, and then click **Next**.
6. Click **Windows Update**, and then wait for the print drivers to update.
7. Click **HP, Hewlett-Packard**, or **Hewlett Packard** in the **Manufacturer** pane, and then click the name of your printer in the **Printers** pane.
8. Click **Next**, and then follow the on-screen instructions to install the driver. You can now use your printer.
9. Disconnect the printer USB cable from the computer, and then reconnect the cable. You can now use your printer.