

MAMADOU GAYE DIOP

Network & Systems Technician

Based in France / Italy

■ +39 351 593 3898 • +33 6 58 71 96 18

■ ridialass@gmail.com

NETWORK & CABLING TECHNICIAN – Fastline, Feb 2025 – Present

Structured cabling Cat6/Cat6A & fiber

Rack assembly, patch panels, cable management

WiFi deployment: Unifi, Cisco, Ruckus, Huawei

Switch & router LAN setup

NVR & IP camera installation (Dahua, Reolink)

Technical documentation & site coordination

TRILINGUAL IT HELP-DESK – HelpLine Angers, Jun 2023 – Jun 2024

IT support for Louis Vuitton employees (EMEA)

Troubleshooting Level 1/2

Windows, AD, VPN

DATA CENTER TECHNICIAN – IBM SoftLayer, May 2020 – May 2021

Server assembly & configuration (Intel/AMD)

Cisco L2 equipment installation

Hardware troubleshooting, ServiceNow, Jira

TECHNICAL SKILLS

Networking & cabling: Cat6/6A, fiber, racks, patch panels

WiFi: Unifi, Cisco, Ruckus, Huawei

Systems: Windows, Linux, AD, VPN, virtualization

Cloud: AWS, Azure (basic)

EDUCATION & CERTIFICATIONS

Systems & Network Administrator – Doranco Paris (2022)

AWS Cloud Practitioner (2022)

Azure Fundamentals (2022)

IT Maintenance Technician – IMAGICA Dakar (2005)