



Riduanur Rahman &lt;riduanur2003@gmail.com&gt;

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## You sent £20.00 to Masuma Akter

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**Sendwave** <sendwave@sendwave.com>  
Reply-To: Sendwave <sendwave@sendwave.com>  
To: riduanur2003@gmail.com

19 August 2022 at 08:07



## You sent £20.00 to Masuma Akter

Hi Riduanur Rahman,

Your money transfer has arrived in Masuma Akter's bKash account!

Here's a receipt of the transaction for your records:

<b>Sender Name</b> Riduanur Rahman	<b>Recipient Name</b> Masuma Akter
<b>Recipient Number</b> +8801719185976	<b>Total Sent</b> 20.00 GBP
<b>Total to Recipient*</b> 2461.00 BDT	<b>Exchange Rate</b> 123.05 BDT/1 GBP
<b>Transaction Time</b> Aug 19, 2022, 7:07:06 AM UTC	<b>Date Funds Available</b> August 19, 2022
<b>Confirmation Number</b> XXX-220819-64W20P	<b>Auth Code</b> pay_6mej3zjspqd2flldsujahbrmq
<b>Card</b> xxxx-xxxx-xxxx-8004	<b>Network</b> VISA

Email us at [help@sendwave.com](mailto:help@sendwave.com) if you have any questions about this transaction!

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Wave Transfer Ltd. | <http://sendwave.com>  
For security reasons, you cannot unsubscribe from payment emails.  
Wave Transfer Ltd.  
11 Hanover Road, London, England, NW10 3DJ  
Sendwave Support: 0113 320 7935

You can cancel within 30 minutes of initiating the transaction, unless the funds have been paid to the designated recipient or deposited in the designated bank account by calling Sendwave Support at 0113 320 7935 or emailing us at [help@sendwave.com](mailto:help@sendwave.com). This receipt identifies funds have been paid so it is unlikely you can initiate a cancellation request. Please contact Sendwave Support if you have questions about your transaction.

\*Your recipient may receive less due to fees charged by the mobile wallet provider, by a bank and/or foreign taxes.

You have a right to dispute errors in your transaction. If you think there is an error, contact us immediately and in any case within 13 months by email ([help@sendwave.com](mailto:help@sendwave.com)). You can also contact us for a written explanation of your rights. For more details see the Remittance Service Agreement, Section 14 ([www.sendwave.com/tos](http://www.sendwave.com/tos)).

If your complaint is still unresolved after first contacting Wave Transfer Limited, you can initiate an out of court settlement procedure by contacting the Financial Ombudsman Service, Exchange Tower, Harbour Exchange, London,

E14 9SR, UK; tel: 0800 023 4567; or complete an online form on its website, <https://www.financial-ombudsman.org.uk/contact-us>.



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