

Privacy Policy

To provide you with products/services, we need your personal data. When you provide us with your personal data, we will do our utmost to protect the privacy of your data, and we would like you to be aware of the following:

1. Why Do We Need Your Personal Data?

We need your personal data:

- a. For identification purpose, and to authenticate communications with, and instructions received from, you;
- b. To fulfill legal and regulatory requirements obligations;
- c. For assessing your suitability with our products/services offered;
- d. For analysis and marketing purposes, so that we can develop and offer better products/services;
- e. To facilitate our operations, and for processing your transactions, and instructions.

2. What Types Of Personal Data Do We Collect About You?

We will collect data that will enable us to:

- a. Identify you (e.g. name);
- b. Keep in contact with you (e.g. email address);
- c. Fulfill our legal and regulatory obligations; (e.g. reporting obligations);
- d. Record details of your transactions and communications with us; (e.g. support tickets, transaction history).

3. With Whom Do We Share Your Data?

Subject to compliance with legal and regulatory obligations, your personal data will be shared:

- a. with law enforcement agencies and regulatory bodies, with whom we are obliged to do so under certain circumstances;
- b. when doing so is necessary to protect your interests and when obtaining your consent prior to doing so is not practicable;
- c. with third parties with whom we have contracted with to provide certain services. These third parties are required to observe the same privacy standards that we have; and
- d. with parties with whom we have obtained your consent to share.

We also wish to assure you that we will not sell your personal data to any third party.

4. Where Do We Collect Your Data From?

Your personal data with us is obtained from various sources. This includes:

- a. information provided by you or sources authorized by you;
- b. information obtained from legally and publicly available sources;
- c. information released to us by the authorities;
- d. digital footprints, geolocations, communications obtained during your interaction with us.

5. How Do We Safeguard Your Personal Data?

We will do our utmost to protect the privacy of your data, be it in physical or digital form. This includes having in place procedures and security measures that meet international best practices. These measures are regularly reviewed to ensure that they are effective and adequate. All our staff members and authorized parties will be required to comply with these measures and practices.

6. What Are Your Rights, As The Provider Of Your Data To Us?

You have the rights to request access to the personal data that you have provided to us. However, there may be a cost involved, depending on the nature of the data requested. You also have the rights to withdraw your consent for us to process the personal data provided by you. However, the withdrawal of your consent may affect the products/services that we can extend to you.

You may also change or correct the personal data that you have provided to us. Please contact us if there are changes to your personal data, or if you believe that the personal data we have about you is inaccurate, incomplete, misleading or outdated.

You can contact us by emailing our support team at supportmain@driftwood.gg

7. Updates To This Privacy Statement

We may update this Privacy Statement from time to time. Please periodically review this Privacy Statement to stay informed on how we are protecting your information.

This Privacy Statement was last updated in April 2025.