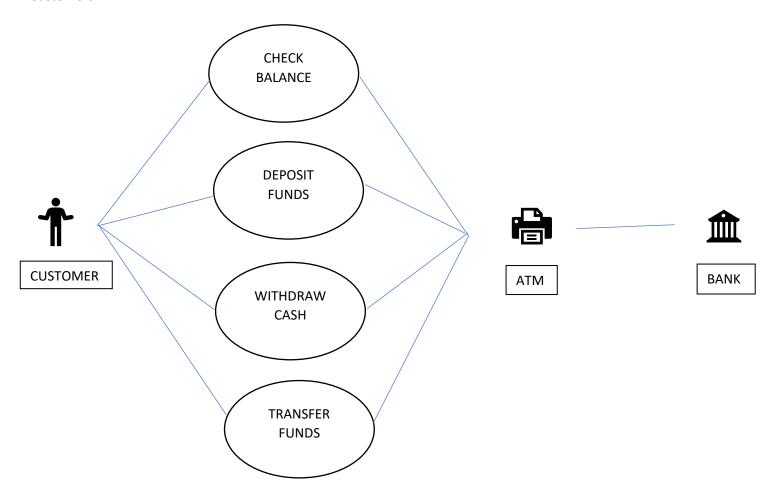
CECS 343 SPRING 2020

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Create a Use case diagram for an ATM machine. Cash withdraw, transfer funds, deposit funds use cases involve Bank Customers.



Develop a cash withdraw use case for the Bank customer.

Use case name: Cash withdraw

Summary: Customer withdraws cash from the ATM machine with a debit card and an active bank account.

Actor: Customer of the Bank

Precondition:

1. The ATM machine is in working condition.

- 2. There should be active connection to the banking system.
- 3. The customer should have a debit card.
- 4. The ATM machine should have enough cash to dispense.

Description (Basic flow of events):

- 1. The customer inserts their debit card into the card reader on the ATM machine.
- 2. The ATM machine reads the account information of the customer.
- 3. The system identifies the customer and authenticates if the debit is valid by asking the customer for the pin number.
- 4. Customer enters the pin number.
- 5. The machine links the debit card to the bank account.
- 6. If the debit card and bank account is valid then the machine prompts user to select one of the three service options (Withdraw, Transfer, Check Balance).
- 7. The customer selects withdraw cash option.
- 8. The machine prompts user to enter the amount needed to withdraw.
- 9. The customer selects the amount they want to withdraw from the ATM machine.
- 10. The machine checks if the machine and the bank account have enough funds for successful withdrawal. 10. The machine releases the requested cash.
- 11. The machine ejects the debit card after cash is taken.
- 12. The customer has successfully withdrawn the required cash.
- 13. The user is asked if they want a receipt.
- 14. The Use case ends, and system displays home screen.

Alternative flows:

- 1. Not enough money in account.
- 2. Not enough money in the ATM machine.
- 3. The amount of cash dispensed is incorrect.
- 4. Debit card is stuck in the card reader.
- 5. Debit card is not readable.
- 6. Customer forgot to take the money from the tray.
- 7. Customer does not respond halfway through the process.
- 8. The card is reported stolen.
- 9. Incorrect Pin entered.
- 10. Account is frozen.

Postcondition:

- 1. The debit card is returned to the customer.
- 2. The customer receives the cash and receipt if asked for.
- 3. The system goes back to the home page.