



Practical Governance for Microsoft 365
Seb Matthews, March 2021

01

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02

| WHAT?



WHAT IS THIS SESSION?

- Not a magic bullet
- Helper toward simplicity
- Framing

WHAT IS M365 FOR USERS?

- Communication
- Coordination
- Collaboration

| WHAT IS M365 FOR THE ORG?

- Cohesion
- Continuity
- Compliance

03

| WHY?



THE OBJECTIVES OF GOVERNANCE

- Feature control
- User control
- Data control

| THE ACTUAL OBJECTIVES

- Protection of IP
- Guiding users
- Enabling compliance
- (Docking to organisation policy)

04

| HOW?



| STUFF TO CONSIDER

- Licencing
- Culture
- Adoption/Training
- Roles/Responsibilities
- Expertise
- “The Power Stuff”

| THE SECRET SAUCE FOR ORGS

- Innovate
- Inform
- Iterate

THE “HOLY QUINTILOGY” FOR USERS

- Provisioning
- External Access
- Naming Conventions
- Privacy
- Compliance

05

| WRAP UP



| NEXT STEPS

- Think, but don't overthink
- Act on the Holy Q
- Determine your needs
- Execute



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