

Rigel Selmani

Web Developer

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GitHub: github.com/rigelselmani

Highlights

Web developer experienced in JavaScript based programming. Possess strong skills in project & time management that help companies deliver successful outcomes. Always seeking to learn, and able to grasp and adapt to new concepts quickly and efficiently. Routinely trained new hires in use of complex, proprietary telecom IT systems.

Web Developer

Web Design & Development, (Leesburg, Va) Jul 2021 - Present

- Implement new features from designer mockups using React and Typescript
- Create web pages and user interfaces from mockups and design briefs using HTML/CSS/JS
- Embedded React components into HTML web pages for complicated order form functionality
- Maintain an automated workflow system for building and testing sales funnels using node

Customer service Representative

Express One Logistics, (Herndon, VA) Sep/2016 – Jun/2021

- Connected with customers and shared new promotions and discounts
- Authored daily reports, maintained notes, and shared progress with problematic clients
- Ensured administrative tasks were performed and kept diligent records of deliveries for U.S. customers purposes
- Coordinated daily pick ups from both residential and business locations

Customer service Representative

Fastweb (Durres, Albania) Jan/2013 – Feb/2016

- Provided both technical and billing support for customers by troubleshooting and communicating policies
- Trained and provided technical expertise to new employees on usage of internal IT systems
- Responsible for activation of telecom lines and diagnoses of issues
- Authored daily reports, maintained notes, and shared progress with problematic clients
- Coordinated with a 20 person team to resolve outstanding tickets
- Explained upgrades and services to existing clients

Delivery Manager

Haxhi sh.p.k (Durres, Albania) Jan/2009 – Feb/2012

- Responsible to take orders and distribute merchandise to retail stores
- Deliver a wide variety of items to different addresses, responsible for transportation
- Inform on new products and services, Invoice and Collect payments
- Deliver a wide variety of items to different addresses, responsible for transportation

TECHNICAL Expertise

Front End Development: HTML, CSS, Bootstrap, JavaScript, jQuery, AJAX, React.js

Back End Development: NPM, Node, Express, API, Handlebars

Databases: MongoDB, Firebase, MySQL **Dev ops:** GIT, Github, vs code

EDUCATION

George Washington University, certified Full Stack Web Developer

Foreign Languages

Fluent Italian, Spanish and Albanian