**Kochi Metro Rail Limited**

**Employee Overload Certificate**

**Problem Statement:**

This certificate is issued to confirm the current overload status affecting critical employee positions at Kochi Metro Rail Limited. Appropriate actions and staffing changes may be required to maintain service quality and passenger safety.

**Employee Position (English) Employee Position (Malayalam)**

Operations Manager ഓപ്പറേഷൻസ് മാനേജർ

Safety Supervisor സുരക്ഷാ സൂപ്പർവൈസർ

HR Executive എച്ച്.ആർ. എക്സിക്യൂട്ടീവ്

Duty Manager ഡ്യൂട്ടി മാനേജർ

Quality Engineer ഗുണനിലവാര എഞ്ചിനീയർ

**Status Details:**

Overload detected in Operations and Safety departments.

HR Executives pressed for rapid deployment and overtime arrangements.

Quality Engineers actively monitoring standards in stressed stations.

**Authorized By:**

S. Nair, Chief Operations Officer (ഓപ്പറേഷൻസ് ചീഫ് ഓഫീസർ)

Certificate ID: KMRL-EO-2025-001

Issued Date: 18-09-2025

Validity: Until resolution of overload situation

**Remarks:**

Immediate reallocation and additional hiring are recommended. Regular reviews to be conducted for these positions until service levels stabilize.