Rikin Asher

24 N May St Unit 324, Chicago, IL 60607
Mobile: 734-330-1011
rikin.asher@gmail.com

Professional Highlights:

- An energetic, goal-oriented professional with a strong passion for product development, technology and delivering cutting edge solutions.
- Strong leadership experience by instilling a shared vision among diverse shareholders to implement new ideas, achieve common goals and objectives, and deliver a quality product.
- Over 14 years of industry experience, working as a Project Lead, Sr. Software Engineer, and a Software Consultant.
- Proven track record in executing Agile principles while leading a team of developers, QA analysts, UI designers, and Product analysts to successfully roll out quality product releases in time and under budget.
- Established and maintained effective relationships with direct reports, senior management, and professional consultants.
- Introduced new Agile processes and tools to streamline and efficiently manage projects from initiation to implementation to production.
- Strong technical development skills using J2EE, Java, Spring, Hibernate, JSP, REST, SQL, and JavaScript.
- Sun Certified Java Programmer

Professional Skills:

Technologies:			
	J2EE	Java	Spring
	Maven	Hibernate/JPA	JQuery
	SOAP/RESTful	Spring Batch	Scala
	ReactJS	AngularJS	Oracle DB
	SQL	NodeJS/NPM	Jira
	Android SDK	Amazon AWS	Svn/Git
	Sonar	Jenkins	Weblogic
Industries:	Finance	Healthcare	Automotive

Experience:

JPMorgan Chase   Chicago, IL
Scrum Lead / AVP   02/2011 – present

- Held a lead role in building a multi tier commercial credit card Internet based program administration and reporting application used by clients with annual spending of 10 million and above.
- As a Scrum Lead, led discussions with Product and Requirements teams' to plan, design and architect solutions for new enhancements and seeing them through implementation across various production releases in time and under budget.
- Application used to manage a credit card program, which ensured accurate transaction and account management, monitoring, reporting, and analysis of program spending within organizations.
- Architected a new dashboard UI, which provided self-service actions, such as allowing clients to view current transactions, make payments, as well as register, suspend or activate new credit cards – resulting in a 40% drop in customer call volumes.
- Introduced and implemented new processes to solve back office tasks such as batch import processing, which allowed clients to import new employees, modify existing roles, update chart of account information, and organize hierarchy structures.
- Technologies and methodologies heavily used on this project included J2EE, JPA, Spring MVC, ReactJS, Spring Batch, SOAP/RESTful, JQuery. GWT, and Maven.

NVisia   Chicago, IL
Sr. Software Engineer at Hallmark Services Corporation (HSC)   03/2009 –02/2011

- Responsible for implementing a Policy Fulfillment solution for HSC (a subsidiary of Blue Cross Blue Shield). The solution included designing and implementing various components of a multi-module web application for

automating and generating a client specific Fulfillment Kit (booklet) for new/existing clients for the states of IL, NM, OK, and TX.

- The solution was intended to eliminate manual processing, reduce administrative and related costs, improve overall member satisfaction and provide fulfillment consistency across brand and plans.
- Generated interfaces and back-end services to integrate with system components such as a rules engine, content management system, and the System80 legacy mainframe system.
- Developed and maintained application business rules using a rules engine, and integrated the product with the PF application.
- Technologies used included Maven, Spring 2.0, Hibernate/JPA, XStream, JQuery/Ajax, Liquibase.

Accenture   Chicago, IL
Sr. *Software Engineer Consultant at Illinois Dept. of Employment Security*   07/2006 – 03/2009

- Responsible for over-seeing two main areas functional areas of the IDES web application. These included Electronic Case Foldering (ECF), and Workflow (WF). Responsibilities included the design, implementation, and testing of presentation and business components. Involved in all phases including the architecture, design, implementation, unit/integration testing, deployment, and documentation.
- Played a supervisory role and was responsible for managing junior developers. Tasks included planning and estimating resources and timelines, and mentoring and coaching junior developers.
- Played a key role in the architecture team to implement the service layer, which allowed integration of IBM Content Manager with our existing application. This allowed users to view various claimants' and employers' documents metadata, as well as images of documents via a custom applet from the IDES application.
- The applet allowed internal users to view and print documents, as well as view and save annotations to the documents. Users were also allowed to edit existing meta-data information through various internal screens.
- Worked heavily with front and backend technologies such as J2EE, Spring, Struts, JSP, JSTL, ACEGI, Design Patterns, and JavaScript.

Accenture   Detroit, MI
Software Engineer Consultant   02/2005 – 07/2006

- Responsible for building mid-tier components and services for the Sales and Service Portal for AAA Michigan. Involved in all phases of application development, including the architecture, design, implementation, unit/integration testing, deployment and documentation.
- Captive agents and underwriters use the Portal to create new quotes, new business, and modify existing policies for auto and home insurance policies for the states of Illinois, Iowa, Wisconsin, Minnesota, Ohio, Indiana, and Michigan.
- Created various JSP's, Servlets and services in an IBM Websphere environment. The services communicated with the back-end legacy policy processing system using MQ Series and XML messaging.
- Application utilized the MVC framework, which includes the use of the STRUTS and the Tiles Framework to implement the GUI interfaces.
- Assisted in re-factoring the code-base to provide greater flexibility if future states need to be added to the system. Used various design patterns to achieve this, such as the Factory Pattern, Façade pattern, and DAO's.
- Involved in developing tiering rules in an independent Rules Engine. The rules engine communicated with the application using MQ Series and XML, and was responsible for creating proper tier's for all drivers on a policy.

Ford Motor Company   Dearborn, MI
Database Administrator/Web Developer   01/2002 – 02/2005

- Developed a J2EE based application keeping track of latest baselines deployed to various DB servers across the organization.

Education: **University of Michigan**   Dearborn, MI
Masters Degree in Computer Science   05/02 – 04/04

University of Michigan
Bachelor's Degree in Computer Science   09/96 – 05/01