Rikki Malhotra

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Experienced Technical Project Manager with more than five years experience in Digital and Agency industries. Offers in-depth understanding of web development and Project Management best practices.

Professional Skills

- Agile Scrum
- WordPress
- Jira, Confluence
- Google Analytics
- Omniture

- Microsoft Project, Visio
- Forecasting
- Budget Management
- Stakeholder Management
- Risk Assessment

- Ruby
- Sinatra
- CSS
- MySQL
- Javascript

- Git
- AWS
- RSpec
- Linux
- Drupal

Professional Experience

Agile Product Owner / Synapse Group – Stamford, CT   **2016**

- Managed project plan and product roadmap of Synapse's magazine sales platform on Ziosk tablets, leading to a new sustainable revenue stream and increase in long-term magazine subscribers.
- Led story creation and task prioritization for several major airline clients' sales platforms, resulting in increased sales of magazines and increase in miles bought from airlines.
- Managed technical product roadmap for internal and external clients in order to better forecast delivery dates, map out scrum iterations, and organize backlog.
- Facilitated and managed training plans and launch procedures for clients' post-launch requirements, allowing for continued client care and scheduled bi-weekly releases.

Technical Project Manager / Infor – New York, NY   **2014 - 2015**

- Created and managed master project plans for multiple release phases of Software as a Service platform in order to set expectations, hold accountability, track progress and align client budgets.
- Acted as Scrum Coach in educating developers, Product Owners and Project Managers in Agile best practices, leading to positive iteration health, increased code output and increased profit margin.
- Worked with international Agile teams in managing Scrum of Scrums with other Scrum Masters in order to align and plan development team strategy and approach toward new user stories.
- Managed cloud ops technical tasks involving server infrastructure to ensure that architecture, QA and staging servers were stable for hosting and traffic.

Senior Technical Project Coordinator / WWE – Stamford, CT   **2010 - 2014**

- Worked closely with clients in creating stories on sprint-by-sprint basis in order to fulfill aggressive bi-weekly release schedule, resulting in increased traffic and viewership of WWE content.
- Managed WWE streaming platform creation for live viewing of all pay per view events on all Roku, Google, Xbox, PlayStation, Samsung, Android and iOS devices, resulting in a 75% increase in pay per view revenue, doubled viewership and doubled online subscriptions.

- Produced run sheets and managed publishing schedules of various live multi-million dollar events from an online experience, including WrestleMania and Rolling Stones Concert.
- Led agile team as Scrum Master for all web based projects by enforcing Agile methodologies on a daily basis, resulting in professional growth, increased site traffic and decreased technical debt.
- Created, managed, and executed automated test plans for all web, iOS and Android projects, leading to positive user output and decreased testing time.

Education

University of Connecticut – Stamford, CT   **2007 - 2011**
Bachelor of Science, Business and Technology

Dev Bootcamp – Chicago, IL   **2017**
Intensive course in web development