Practical Assessment: Education and Awareness

CEO Norman Osborn was invited to a *free* lunch by a prominent Cyber Security vendor. During the lunch, the sales rep discussed with Norman the cyber security threat landscape. The rep insisted that 'The Human Element' remains the weakest link, stressing the importance of simulated phishing campaigns. He pitched his company's simulated phishing platform to Norman.

Problem:

Norman asks you to evaluate the simulated phishing platform to help him decide whether it's worth the investment. Noting that he has an 'excess in budget' due to the recent success of Oscorp's new medication.

Oscorp currently has one security training module that all employees need to complete when they join the company. The module discusses general security 'tips'. The module was introduced in 2013 when the company was established.

Your answer

Yes the training course needs to be updated and whether it shows the users or employees how their company resources can be compromised

The first step would be to evaluate the current training module. Recommend the following:

- Refresh and update the training module. Recommend investing in a newer more modern training module.

- Recommend that employees do the module once every 12 months, as opposed to only once when they join. It's important to refresh the knowledge.

Before purchasing a solution, recommend the following:

- Publishing articles on the company's internal portal (intranet) on a periodic basis about various cyber security topics such as phishing, complex password, and malware.

The next logical step would be to invest in a simulated phishing training platform. In order for you to evaluate the vendor that Norman met with, you first need to request a demo from the vendor so you can see how the platform operates.

Then request a price quotation from the vendor. Next, conduct a market research and get demos and pricing quotations from at least 3 x more vendors. Do a comparison and present your findings to Norman.

Recommendations:

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