Riley Richard

South Dartmouth, MA
rileyrichard.com

A proactive Computer Science student at the University of Massachusetts-Dartmouth, I combine my academic foundation with hands-on experience in technology and customer service. I have a skilled in a range of programming languages and software, I excel in team leadership, project management, and problem-solving. Eager to apply my knowledge and diverse skills in a challenging and innovative work environment.

Education

University of Massachusetts - Dartmouth	Dartmouth, MA
Bachelor of Science in Computer Science	Expected 2027
Diman Regional Vocational Technical High School	Fall River, MA
Programming and Web Development	2018 - 2022

Work Experience

Co-Founder / Lead Developer
Blueberry Technologies – Dartmouth, MA
July 2022 - Present

Key Responsibilities:
- Focused on building a functional and informative website.
- Created and maintained several functional projects in various programming languages.
- Managed a small team of 3 to complete projects within a set time frame.

Customer Experience Specialist
Best Buy - North Dartmouth, MA
February 2022 to January 2025

Key Responsibilities:
- Greets, welcomes, and engages with customers in a warm and friendly manner.
- Uses acquired skills and knowledge to recommend products and services to meet customer's needs.
- Assists customers with their sales orders, returns, and exchanges.

Scrum Master / Project Manager
Diman Regional Vocational Technical High School – Fall River, MA
September 2021 to June 2022

Key Responsibilities:
- Led a team of 10 in a fast-paced work environment.
- Completed projects in a timely manner.
- Followed the Scrum Framework in game development.
- Coached team members on workload management.
- Experienced in Unity, C#, GitHub, Oculus (Meta) Quest, and Virtual Reality Applications.

Skills

- Communication
- Problem Solving
- Teamwork
- Problem Management
- Team Management
- Leadership
- Customer Service
- React
- Java
- C#
- JavaScript
- SQL
- HTML
- CSS
- Linux