# Analysis on Credit Approval Dataset using R Language\*

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#### Abstract

Credit cards are a safe and efficient way to spend money in the daily life, and one can also get a lot of cash back. The process of determining the approval of a credit card application is much the same, and the difference may come from the weight of different characteristics of the applicant. This paper uses the dataset from the archives of machine learning repository of University of California, Irvine to (1) analyze which characteristics or features are highly weighted in credit card approval and to (2) identify the best model for accurate application and prediction of credit card application outcomes. We use various statistical learning methods to analyze and summarize the data set. For consumers and financial analysts, this is a model that can be manipulated and incorporated into their own judgments about the basis for credit card approval.

**Keywords:** Credit approval, credit application prediction, statistical learning methods

JEL Codes: C10

<sup>\*</sup>The Credit Approval dataset is obtained in the archives of machine learning repository of University of California, Irvine http://archive.ics.uci.edu/ml/datasets/credit+approval. The R type is R-4.2.2.

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# Appendix

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### 1 Introduction

Credit risk is a popular issue in financial risk management, which refers to the risk that the borrower (or debtor) fails to meet the contract requirements and brings economic losses to the lender (or creditor). As one know, data is a key factor for effective and accurate measurement of risks. Especially with the development of information technology and the Internet, financial risk management relies more and more on massive data. For financial enterprises, big data can solve marketing, pricing, fraud, credit and other problems caused by information asymmetry. Compared with traditional credit risk analysis, the most fundamental innovation of financial credit risk analysis under the background of big data lies in the use of a large number of non-financial data for modeling. In terms of the application of data mining technology in the banking industry in the financial field, the hidden rules and patterns can be mastered through the processing and analysis of massive collected data, and then the consumption habits and interests of a certain customer or consumer group can be found, so as to predict its future demand. We can also analyze and classify the information of a large number of loan customers to find the hidden rules and patterns behind their default, so as to evaluate and forecast the credit risk. Credit evaluation is a classification process based on statistics and data mining research methods. Discriminant analysis and regression have been the most widely used techniques to construct credit evaluation models. In addition, there are logistic regression, probability unite analysis, nonlinear smoothing methods especially KNN, optimization theory, Markov model, recursive partition, expert model, genetic algorithm and neural network, etc. To construct a credit evaluation model, firstly obtain the relevant data of the applicant, then conduct quantitative processing on the information, then select appropriate data mining technology, establish several models, analyze the fitness of data and verify appropriate model, obtain the comprehensive credit score of the customer, set a reasonable threshold, and determine whether the customer pass the evaluation. The entire analysis used in this article is completed in the open source statistical environment of Language R. The structure of the report is as follows: Section two describes the details of the data set and the exploratory analysis, the third section discusses the methods and techniques used in the analysis and modeling, the fourth section discusses and compares the analysis and modeling for the credit risk assessment and prediction, and the fifth section summarizes the factors that affect the credit risk assessment of the applicant. The R code for the entire article can be found in the appendix.

## 2 Exploratory Data Analysis

### 1. Data Description and Abstraction

The data set from UCI contains 690 information cases and 16 variables (V1-V16). The first 15 variables (V1-V15) represent different attributes of each case, and the  $16^{th}$  variable (V16) represents the result of the credit card application ('+' represents the application was approved and '-' represents the application was rejected). The variables for this dataset are composed of continuous, letters, and symbols (class attribute). The table for each variable and the corresponding attribute can be found in the Tables section. The structure and composition of this data set is shown below:

Listing 1: Structure of the data set

```
> str(rare_data)
'data.frame':
                690 obs. of 16 variables:
 $ V1 : chr
            "b" "a" "a" "b" ...
 $ V2 : chr
             "30.83" "58.67" "24.50" "27.83" ...
             0 4.46 0.5 1.54 5.62 ...
 $ V3 : num
             "u" "u" "u" "u" ...
 $ V4 : chr
             "g" "g" "g" "g" ...
 $ V5 : chr
             "w" "q" "q" "w" ...
 $ V6 : chr
             "v" "h" "h" "v" ...
 $ V7 : chr
 $ V8 : num
             1.25 3.04 1.5 3.75 1.71 ...
             "t" "t" "t" "t" ...
 $ V9 : chr
             "t" "t" "f" "t" ...
 $ V10: chr
```

```
$ V11: int 1 6 0 5 0 0 0 0 0 0 ...

$ V12: chr "f" "f" "f" "t" ...

$ V13: chr "g" "g" "g" "g" ...

$ V14: chr "00202" "00043" "00280" "00100" ...

$ V15: int 0 560 824 3 0 0 31285 1349 314 1442 ...

$ V16: chr "+" "+" "+" "+" ...
```

Among all the data, 37 cases were missing one or more attribute information, accounting for about 5.36% of the total data set. The attribute distribution of missing data is shown in the figure below:

Listing 2: Data missing status for each attribute

```
> sapply(df, function(x) sum(is.na(x)))

V1 V2 V3 V4 V5 V6 V7 V8 V9 V10 V11 V12 V13 V14 V15 V16

12 12 0 6 6 9 9 0 0 0 0 0 13 0 0
```

### 2. Handling the Missing Data

The data set contains missing values over 7 of the 16 variables. These missing values are found in 37 of the 690 cases representing about 5.36% of the data. The missing values are found in the following attributes: V1(Age), V2(Gender), V4(Marital Status), V5(Bank Customer), V6(Education Level), V7(Ethnicity) and V14(Zip Code). Note V1(age) is the only continuous type and the rest are letters type. There are various methods to handle these missing values which can range from deleting the observation reporting the missing data to replacing the missing data with the average of the feature in which the data is missing. For this data set, we use the mean values to replace the missing values in Age attribute and delete the rest of the observations which reports the missing data.

### 3. Data Normalization and Transformation:

Since all the continuous attributes are measured with different scales along with high

variances, this may affect the analysis by finding improper correlation between each pair of attributes. Thus in order to get better and more accurate analysis on the continuous attributes, V2(Age), V3(Debt), V8(Years Employed), V11(Credit Scores), and V15(Income) are normalized using the Min-Max Scaling.

### 4. Data Visualization

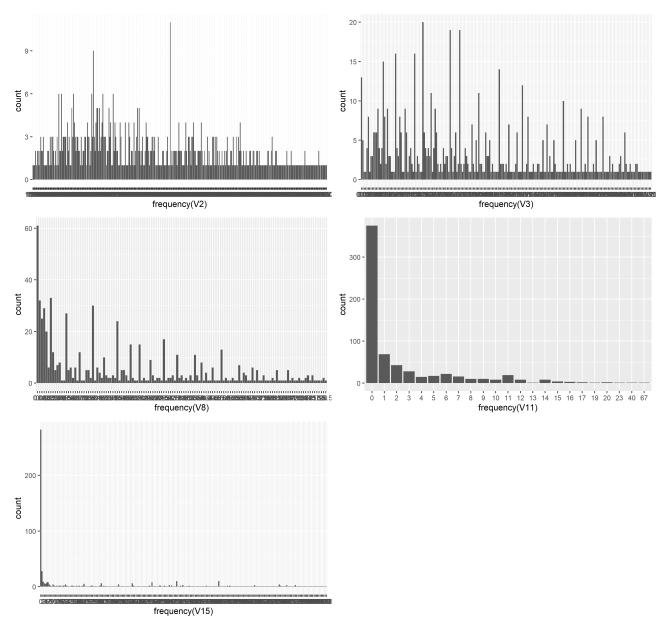


Figure 1: The frequency distribution tables for V2(Age), V3(Debt), V8(Years Employed), V11(Credit Scores), and V15(Income).

In order to better observe, interact with, and higher understand data, we apply the data visualization method. The above plots indicates The frequency distribution tables for V2(Age), V3(Debt), V8(Years Employed), V11(Credit Scores), and V15(Income). As we can observe that all these attributes have distributions that are skewed to the right which indicates that the data may not performs as a standard distribution, it follows that there are very few individuals recorded attribute values that are higher than the mean in the data set. Now for the discrete variables in the data set, we first transform the attribute to 0(False) and 1(True) and then convert the categorical variables to the corresponding numerical values. The detailed table is listed in section Tables. Then we obtain the Scatter plot matrix showing pairwise comparisons as below:

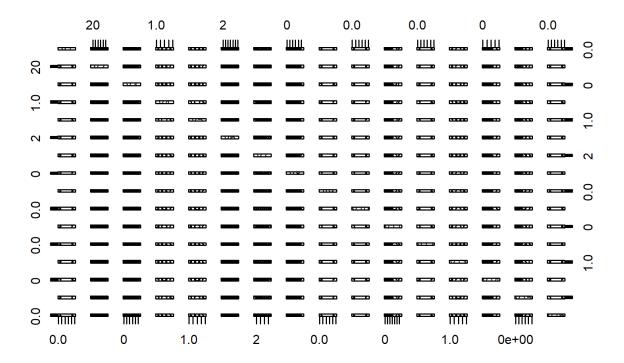


Figure 2: the Scatter plot matrix showing pairwise comparisons.

## 3 Evaluating Methods and Models

### 1. Logistic Regression

The model is prepared using glm function and binomial family. The summary of the model below shows the values of coefficients of each variable and the asterisk states the importance.

Listing 3: Summary of the model

```
> summary(logitMod)
Call:
glm(formula = V16 ~ ., family = binomial(link = "logit"), data = train)
Deviance Residuals:
    Min
             1Q
                  Median
                               3Q
                                      Max
-2.3732 -0.3866 -0.2291
                           0.5429
                                    2.6008
Coefficients: (1 not defined because of singularities)
             Estimate Std. Error z value Pr(>|z|)
(Intercept) -2.0823605  0.8588531  -2.425  0.01533 *
V1
            0.0215086 0.3278303
                                  0.066
                                         0.94769
V2
           -0.0117128  0.0155631  -0.753
                                         0.45169
٧3
           -0.0206797
                       0.0333531
                                 -0.620
                                         0.53524
۷4
           -0.3561885
                       0.3458819
                                 -1.030
                                         0.30310
۷5
                   NA
                              NA
                                     NA
                                              NA
۷6
           -0.0092663
                       0.0353997
                                  -0.262
                                         0.79350
۷7
           -0.1243808
                       0.0989672 -1.257
                                         0.20883
٧8
            0.1584157
                       0.0657979
                                   2.408 0.01606 *
                                   9.602 < 2e-16 ***
۷9
            3.2934457
                       0.3429965
V10
            0.3907150
                       0.4140740
                                  0.944 0.34538
V11
            0.1106513 0.0640224
                                   1.728 0.08393 .
V12
```

```
V13
             0.2907790
                        0.2688820
                                     1.081 0.27950
                        0.0009164
                                    -1.054
V14
            -0.0009663
                                           0.29169
                        0.0001957
V15
             0.0005426
                                     2.773 0.00556 **
Signif. codes:
                0
                          0.001
                                        0.01
                                                    0.05
                                                                0.1
```

1

(Dispersion parameter for binomial family taken to be 1)

```
Null deviance: 642.66 on 466 degrees of freedom
Residual deviance: 311.99 on 452 degrees of freedom
```

AIC: 341.99

Number of Fisher Scoring iterations: 7

we then compute the McFadden's  $R^2$ , which ranges from 0 to just under 1, to see how well the model fits the data. Values close to 0 indicate that the model has no predictive power. In practice, values over 0.40 indicate that a model fits the data very well.

Listing 4: McFadden's  $\mathbb{R}^2$ 

```
> pscl::pR2(logitMod)["McFadden"]
fitting null model for pseudo-r2
McFadden
0.5145343
```

A value of 0.5145343 is quite high for McFadden's  $R^2$ , which indicates that our model fits the data very well and has high predictive power. We can also compute the importance of each predictor variable in the model by using the varImp function from the caret package:

Listing 5: The importance of each predictor variable in the model

```
> caret::varImp(logitMod)
Overall
```

```
V1 0.06560895
```

V2 0.75259753

V3 0.62002361

V4 1.02979798

V6 0.26176326

V7 1.25678803

V8 2.40760944

V9 9.60197930

V10 0.94358749

V11 1.72832206

V12 0.19490834

V13 1.08143723

V14 1.05441063

V15 2.77285323

Higher values indicate more importance. These results match up nicely with the p-values from the model. V9 is by far the most important predictor variable, followed by the other variables. we then create a confusion matrix which shows our predictions compared to the actual defaults:

### Listing 6: Confusion matrix

```
> confusionMatrix(data = as.factor(as.numeric(pdata>0.5)), reference = as.factor(
    train$V16))
```

Confusion Matrix and Statistics

#### Reference

Prediction 0 1

0 213 19

1 44 191

Accuracy : 0.8651

95% CI: (0.8307, 0.8948)

No Information Rate : 0.5503
P-Value [Acc > NIR] : < 2.2e-16

Kappa : 0.7304

Mcnemar's Test P-Value : 0.002497

Sensitivity: 0.8288

Specificity: 0.9095

Pos Pred Value : 0.9181

 ${\tt Neg\ Pred\ Value}\ :\ {\tt 0.8128}$ 

Prevalence : 0.5503

Detection Rate : 0.4561

Detection Prevalence: 0.4968

Balanced Accuracy : 0.8692

'Positive' Class: 0

we can plot the ROC (Receiver Operating Characteristic) Curve which displays the percentage of true positives predicted by the model as the prediction probability cutoff is lowered from 1 to 0. The higher the AUC (area under the curve), the more accurately our model is able to predict outcomes:

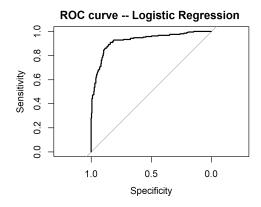


Figure 3: ROC curve for logistic model.

### 2. LDA

Linear Discriminant Analysis or Normal Discriminant Analysis or Discriminant Function Analysis is a dimensionality reduction technique that is commonly used for supervised classification problems. It is used for modelling differences in groups i.e. separating two or more classes. It is used to project the features in higher dimension space into a lower dimension space. The summary of the LDA model is as below:

Listing 7: Summary of the model

```
> lda.model
Call:
lda(V16 ~ ., data = train)
Prior probabilities of groups:
                  1
0.5452261 0.4547739
Group means:
         ۷1
                  ٧2
                                                                          8V
                           VЗ
                                     ٧4
                                              ۷5
                                                       ۷6
                                                                ۷7
   ۷9
0 0.2811060 29.97534 3.987811 1.267281 1.267281 6.834101 2.258065 1.481982
   0.2350230
1 0.3370166 34.19954 6.369116 1.154696 1.154696 6.856354 1.867403 3.687376
   0.9502762
                  V11
        V10
                            V12
                                      V13
                                               V14
                                                         V15
0 0.2811060 0.8110599 0.4700461 1.207373 203.3180 219.6959
1 0.7071823 5.0165746 0.5138122 1.110497 161.1492 1730.2155
Coefficients of linear discriminants:
              LD1
V1
   -5.901972e-02
     1.354140e-03
V2
VЗ
     2.650697e-03
```

```
V4 -7.829595e-02
```

V5 -7.829595e-02

V6 -9.487269e-03

V7 -4.910525e-02

V8 3.341680e-02

V9 2.448841e+00

V10 4.765693e-01

V11 2.175018e-02

V12 -8.544533e-02

V13 -8.524687e-04

V14 -9.585828e-04

V15 4.909383e-05

As the next step, we will find the confusion matrix for training data.

### Listing 8: Confusion matrix for training data

> confusionMatrix(data = as.factor(predmodel.train.lda\$class), reference = as.
factor(train\$V16))

Confusion Matrix and Statistics

Reference

Prediction 0 1

0 168 9

1 49 172

Accuracy : 0.8543

95% CI : (0.8157, 0.8874)

No Information Rate: 0.5452

P-Value [Acc > NIR] : < 2.2e-16

Kappa : 0.7114

Mcnemar's Test P-Value: 3.04e-07

Sensitivity: 0.7742

Specificity: 0.9503

Pos Pred Value : 0.9492

Neg Pred Value: 0.7783

Prevalence: 0.5452

Detection Rate: 0.4221

Detection Prevalence : 0.4447

Balanced Accuracy: 0.8622

'Positive' Class : 0

Note we get the accuracy of 0.8543, which is lower than the logistic model. The plot below shows how the response class has been classified by the LDA classifier. The X-axis shows the value of line defined by the co-efficient of linear discriminant for LDA model. The two groups are the groups for response classes.

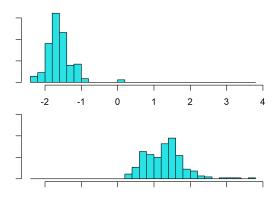


Figure 4: classification for the LDA training model.

Then we find the confusion matrix for testing data:

Listing 9: Confusion matrix for testing data

Confusion Matrix and Statistics

#### Reference

Prediction 0 1 0 125 8 1 24 109

Accuracy : 0.8797

95% CI: (0.8344, 0.9162)

No Information Rate : 0.5602 P-Value [Acc > NIR] : < 2e-16

Kappa: 0.7594

Mcnemar's Test P-Value: 0.00801

Sensitivity: 0.8389

Specificity: 0.9316

Pos Pred Value: 0.9398

Neg Pred Value: 0.8195

Prevalence: 0.5602

Detection Rate: 0.4699

Detection Prevalence : 0.5000

Balanced Accuracy: 0.8853

'Positive' Class: 0

As we can observe that the accuracy of the testing data is 0.8797, which is a little better than the logistic model. The figure below shows how the test data has been classified. The Predicted Group-1 and Group-2 has been colored with actual classification with red and green color. The mix of red and green color in the Group-1 and Group-2 shows the incorrect classification prediction.

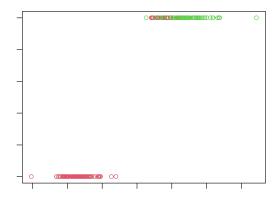


Figure 5: classification for the LDA testing model.

### 3. QDA

Quadratic Discriminant Analysis (QDA) is a generative model. QDA assumes that each class follow a Gaussian distribution. The class-specific prior is simply the proportion of data points that belong to the class. The class-specific mean vector is the average of the input variables that belong to the class. The summary of the QDA model is as below:

Listing 10: Summary of the model

As the next step, we will find the confusion matrix for training data.

### Listing 11: Confusion matrix for training data

> confusionMatrix(data = as.factor(predmodel.train.qda\$class), reference = as.
factor(train\$V16))

Confusion Matrix and Statistics

#### Reference

Prediction 0 1 0 201 103 1 16 78

Accuracy: 0.701

95% CI: (0.6534, 0.7456)

No Information Rate : 0.5452
P-Value [Acc > NIR] : 1.467e-10

Kappa : 0.372

Mcnemar's Test P-Value : 3.181e-15

Sensitivity: 0.9263

Specificity: 0.4309

Pos Pred Value : 0.6612

Neg Pred Value : 0.8298

Prevalence: 0.5452

Detection Rate : 0.5050

Detection Prevalence: 0.7638

Balanced Accuracy: 0.6786

'Positive' Class : 0

Note we get the accuracy of 0.701, which is lower than the logistic model and the LDA model. Then we find the confusion matrix for testing data:

### Listing 12: Confusion matrix for testing data

Confusion Matrix and Statistics

#### Reference

Prediction 0 1 0 146 65 1 3 52

Accuracy: 0.7444

95% CI : (0.6875, 0.7957)

No Information Rate : 0.5602
P-Value [Acc > NIR] : 3.704e-10

Kappa: 0.4499

Mcnemar's Test P-Value : 1.389e-13

Sensitivity: 0.9799

Specificity: 0.4444

Pos Pred Value: 0.6919

Neg Pred Value: 0.9455

Prevalence: 0.5602

Detection Rate: 0.5489

Detection Prevalence : 0.7932

Balanced Accuracy : 0.7122

'Positive' Class: 0

As we can observe that the accuracy of the testing data is 0.7444, which is lower than the logistic model and the LDA model. The figure below shows how the test data has been classified using the QDA model. The Predicted Group-1 and Group-2 has been colored with actual classification with red and green color. The mix of red and green color in the Group-1 and Group-2 shows the incorrect classification prediction.

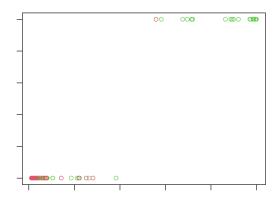


Figure 6: classification for the LDA testing model.

### 4. KNN

In statistics, the k-nearest neighbors (KNN) is a non-parametric supervised learning method that is a type of classification where the function is only approximated locally and all computation is deferred until function evaluation. The attributes in the training and testing set are chosen randomly, and the continuous variables are normalized. By using the knn function in the Class library with initial value of k=1 on test and training dataset, we iterate through until k=30 and store the accuracy of each k. The plot below shows the visualization of the model assessment:

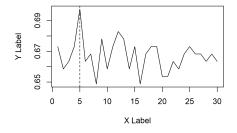


Figure 7: Visualization of the KNN assessment.

As we can observe that the optimal k is 5 and it's corresponding accuracy is 0.697561:

Listing 13: The accuracy for K

> r[which.max(r\$accuracy),]

k accuracy

5 5 0.697561

### 5. Ridge Regression

Ridge regression is a method of estimating the coefficients of multiple-regression models in scenarios where the independent variables are highly correlated, in other words, multicollinearity is present in the data. We use the glmnet function to fit the ridge regression model and specify alpha = 0. Below is the summary of the model:

Listing 14: Summary of the ridge model

> summary(model)				
	Length	Class	Mode	
a0	100	-none-	numeric	
beta	1500	${\tt dgCMatrix}$	S4	
df	100	-none-	numeric	
dim	2	-none-	numeric	
lambda	100	-none-	numeric	
dev.ratio	100	-none-	numeric	
nulldev	1	-none-	numeric	
npasses	1	-none-	numeric	
jerr	1	-none-	numeric	
offset	1	-none-	logical	
call	4	-none-	call	
nobs	1	-none-	numeric	

Then we identify the lambda value that produces the lowest test mean squared error (MSE) by using k-fold cross-validation:

> best\_lambda

[1] 0.03643625

> coef(best\_model)

And the plot of test MSE by lambda value:

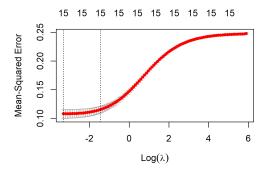


Figure 8: Plot of test MSE by lambda value.

Then we obtain the coefficient estimates for this model:

Listing 16: Coefficients of the ridge model

16 x 1 sparse Matrix of class "dgCMatrix" (Intercept) 1.717795e-01 V1 4.336520e-03 V2 1.182444e-04 ٧3 -8.681321e-04 -2.607551e-02 ٧4 **V**5 -2.225078e-02 ۷6 3.016006e-06 ۷7 -1.416337e-02 1.108899e-02 ٧8 ۷9 5.569921e-01 1.292432e-01 V10

```
V11 7.858049e-03

V12 -1.733449e-02

V13 -6.163051e-03

V14 -1.518647e-04

V15 1.092836e-05
```

And we have the trace plot to visualize how the coefficient estimates changed as a result of increasing lambda:

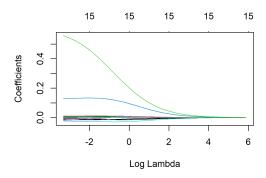


Figure 9: Trace plot to visualize how the coefficient estimates changed as a result of increasing lambda.

Then we calculate the R-squared of the model on the training data:

Listing 17:  $R^2$  of the ridge model

> rsq [1] 0.5880085

### 6. Lasso Regression

In statistics and machine learning, lasso is a regression analysis method that performs both variable selection and regularization in order to enhance the prediction accuracy and interpretability of the resulting statistical model. We use the glmnet function to fit the lasso regression model and specify alpha = 1. To determine what value to use

for lambda, we'll perform k-fold cross-validation and identify the lambda value that produces the lowest test mean squared error (MSE). And we obtain that

Listing 18: Best lambda value for the ridge regression

> best\_lambda
[1] 0.007320891

And the plot of test MSE by lambda value:

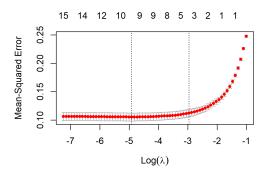


Figure 10: Plot of test MSE by lambda value.

Then we obtain the coefficient estimates for this model:

Listing 19: Coefficients of the ridge model

```
> coef(best_model)
16 x 1 sparse Matrix of class "dgCMatrix"
(Intercept)
             1.134121e-01
V1
٧2
VЗ
٧4
            -3.217445e-02
۷5
            -2.314544e-15
۷6
۷7
            -9.399675e-03
             8.161286e-03
V8
```

No coefficient is shown for the predictor gender, age, debt, edu, and citizen because the lasso regression shrunk the coefficient all the way to zero. This means it was completely dropped from the model because it wasn't influential enough. Note that this is a key difference between ridge regression and lasso regression. Ridge regression shrinks all coefficients towards zero, but lasso regression has the potential to remove predictors from the model by shrinking the coefficients completely to zero. Then we calculate the R-squared of the model on the training data:

Listing 20:  $\mathbb{R}^2$  of the lasso model

#### 7. PCR Model

[1] 0.5882604

> rsq

Principal components regression (PCR) is a regression technique based on principal component analysis (PCA). The basic idea behind PCR is to calculate the principal components and then use some of these components as predictors in a linear regression model fitted using the typical least squares procedure. First we need to determine the number of principal components worth keeping. The way to do so is by looking at the test root mean squared error (test RMSE) calculated by the k-fold cross-validation:

Listing 21: Summary of the model

<sup>&</sup>gt; summary(model)

Data: X dimension: 664 15

Y dimension: 664 1

Fit method: svdpc

Number of components considered: 15

VALIDATION: RMSEP

Cross-validated using 10 random segments.

	(Intercep	ot) 1 co	mps 2 com	ps 3 compa	s 4 comps	5 comps	6 comps	7 comps
CV	0.49	0.4	0.39	0.385	5 0.3819	0.3812	0.3789	0.3782
adjCV	0.49	0.4	006 0.39	0.385	3 0.3814	0.3808	0.3786	0.3787
	8 comps	9 comps	10 comps	11 comps	12 comps	13 comps	14 comps	15 comps
CV	0.3790	0.3790	0.3771	0.3364	0.3326	0.3275	0.3270	0.3275
adjCV	0.3779	0.3786	0.3764	0.3354	0.3322	0.3270	0.3265	0.3266

### TRAINING: % variance explained

	1 comps	2 comps 3	comps 4	comps 5	comps	6 comps	7 comps	8 comps	9
	comps								
X	18.60	31.39	42.06	50.71	58.34	64.84	70.86	76.67	
	81.73								
V16	35.05	35.93	41.22	42.86	43.41	44.08	44.26	45.74	
	47.36								
	10 comps	11 comps	12 comps	13 comp	s 14 c	omps 15	comps		
X	86.64	91.03	94.52	97.5	1	100 1	00.00		
V16	48.31	56.46	57.32	58.8	2	59	59.02		

As we can see there are to tables in the output:

### (a) VALIDATION: RMSEP

This table tells us the test RMSE calculated by the k-fold cross validation.

- i. If we only use the intercept term in the model, the test RMSE is 0.4981.
- ii. If we add 1 principal component, the test RMSE drops to 0.4006.
- iii. If we add 2 principal components, the test RMSE drops to 0.3989.

We can see that adding additional principal components actually leads to a decrease in test RMSE. Thus, it appears that it would be optimal to use as many principal components as possible in the model.

- (b) TRAINING: % variance explained This table tells us the percentage of the variance in the response variable explained by the principal components.
  - i. If we only use the intercept term in the model, we can explain 18.6% of the variation in the response variable.
  - ii. If we add 1 principal component, we can explain 31.39% of the variation in the response variable.
  - iii. If we add 2 principal components, we can explain 42.06% of the variation in the response variable.

Note that we can explain more variance by using more principal components.

The plot below is the visualization the test RMSE (along with the test MSE and R-squared) based on the number of principal components by using the validation plot function.

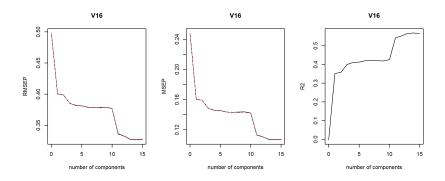


Figure 11: Plot of test RMSE, test MSE,  $R^2$  based on the number of principal components.

As we can observe that the optimal model includes all the 15 principal components. Now we run the obtained model on the testing data set and have the following test RMSE:

### Listing 22: Test RMSE on the PCR model

> sqrt(mean((pcr\_pred - test\$V16)^2))#calculate RMSE

[1] 0.3002703

We can see that the test RMSE turns out to be 0.3. This is the average deviation between the predicted value for result and the observed value for result for the observations in the testing set.

### 8. PLS Model

The Partial Least Squares regression (PLS) is a method which reduces the variables, used to predict, to a smaller set of predictors. These predictors are then used to perfom a regression. in other words, PLS is the supervised version of PCR. First we need to determine the number of PLS components worth keeping. The way to do so is by looking at the test root mean squared error (test RMSE) calculated by the k-fold cross-validation:

Listing 23: Summary of the model

> summary(model)

Data: X dimension: 664 15

Y dimension: 664 1

Fit method: kernelpls

Number of components considered: 15

VALIDATION: RMSEP

Cross-validated using 10 random segments.

(Intercept) 1 comps 2 comps 3 comps 4 comps 5 comps 6 comps 7 comps CV 0.4981 0.3608 0.3350 0.3275 0.3269 0.3268 0.3268 0.3269 adjCV 0.4981 0.3605 0.3342 0.3270 0.3264 0.3263 0.3264 0.3264 8 comps 9 comps 10 comps 11 comps 12 comps 13 comps 14 comps 15 comps CV0.3269 0.3269 0.3269 0.3269 0.3269 0.3269 0.3269 0.3269 adjCV 0.3264 0.3264 0.3264 0.3264 0.3264 0.3264 0.3264 0.3264

TRAINING: % variance explained

	1 comps	2 comps 3	comps 4	comps !	5 comps	6 comps	7 comps	8 comps	9
	comps								
X	17.72	25.91	33.96	42.37	50.31	57.47	63.65	68.76	
	74.06								
V16	48.95	57.43	58.85	58.97	59.00	59.00	59.00	59.00	
	59.00								
	10 comps	11 comps	12 comps	13 com	ps 14 c	omps 15	comps		
X	79.33	83.98	89.04	94.	52	100	106.4		
V16	59.00	59.00	59.00	59.0	00	59	59.0		

As we can see there are to tables in the output:

### (a) VALIDATION: RMSEP

This table tells us the test RMSE calculated by the k-fold cross validation.

- i. If we only use the intercept term in the model, the test RMSE is 0.4981.
- ii. If we add 1 principal component, the test RMSE drops to 0.3605.
- iii. If we add 2 principal components, the test RMSE drops to 0.3342.

We can see that adding additional PLS components actually leads to a decrease in test RMSE until the number of components is 5. Then it remains unchanged. Thus, it appears that it would be optimal to use more than or equal to 5 components as possible in the model.

- (b) TRAINING: % variance explained This table tells us the percentage of the variance in the response variable explained by the PLS components.
  - i. If we only use the intercept term in the model, we can explain 17.72% of the variation in the response variable.
  - ii. If we add 1 principal component, we can explain 25.91% of the variation in the response variable.

iii. If we add 2 principal components, we can explain 33.96% of the variation in the response variable.

Note that we can explain more variance by using more PLS components.

The plot below is the visualization the test RMSE (along with the test MSE and R-squared) based on the number of PLS components by using the validation plot function.

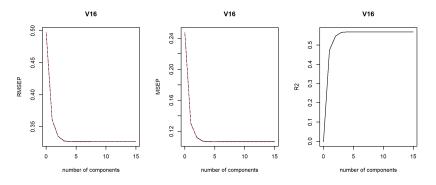


Figure 12: Plot of test RMSE, test MSE,  $R^2$  based on the number of principal components.

As we can observe that the optimal model includes any number than is greater than 5 components. In this case, we choose 15. Now we run the obtained model on the testing data set and have the following test RMSE:

Listing 24: Test RMSE on the PLS model

> sqrt(mean((pls\_pred - test\$V16)^2))#calculate RMSE
[1] 0.2997435

We can see that the test RMSE turns out to be about 0.3. This is the average deviation between the predicted value for result and the observed value for result for the observations in the testing set.

## 4 Discussion and Comparison of the Models

First we see that the data set has multicollinearity, which occurs when two or more predictor variables in a dataset are highly correlated. Now based on the obtained methods and models, we can see that PLS and PCR models performs best among all the models, and the rest of the models are at the same level. By using the visualization techniques that we displayed above, we can see that prior(V9) has the most weight of all the data, followed by income(V15), then emp(V10) and then credit(V11).

## 5 Conclusion

In the process of credit card application, the most significant attributes that affect the approval of the application are prior(V9), income(V15), emp(V10) and credit(V11). The other variables in the data set has a relatively less significant influence in deciding the result of the application.

# Tables

Variables Description								
Var. Name	Type	Var. Discription	New name	Mod.				
V1	character	Gender	gender	$a,b \rightarrow 1,0$				
V2	character	Age	age	NA				
V3	number	Debt	debt	NA				
V4	character	Marital Status	marital	$\left  \text{ u,y,l,t} \rightarrow 1,2,3,4 \right $				
V5	character	Bank Customer	bankcus	$g, p, gg \rightarrow 1,2,3$				
V6	character	Education Level	edu	c, d, cc, i, j, k,				
				m, r, q, w, x, e,				
				aa, ff $\rightarrow$ 1-14				
V7	character	Ethnicity	ethnicity	v, h, bb, j, n, z,				
				$dd, ff, o \rightarrow 1-9$				
V8	number	Years Employed	y_emp	NA				
V9	character	Prior Default	prior	t, f $\rightarrow$ 1,0				
V10	character	Employed	emp	$t, f \rightarrow 1,0$				
V11	integer	Credit Score	credit	NA				
V12	character	Drivers License	driver	$t, f \rightarrow 1,0$				
V13	character	Citizen	citizen	g, p, s $\rightarrow$ 1,2,3				
V14	character	Zip Code	zip	NA				
V15	integer	Income	income	NA				
V16	character	Approved	result	$+$ ,- $\rightarrow$ 1,0				

# References

- 1. Deepesh Khaneja, "Credit Approval Analysis using R",  $Technical\ Report,$  November 2017
- 2. Zach. "Ridge Regression in R (Step-by-Step)." Statology, 13 Nov. 2020, https://www.statology.org/ridge-regression-in-r/.