

CS 4530: Fundamentals of Software Engineering

Module 2.1: Requirements Analysis

Adeel Bhutta, Mitch Wand, Rob Simmons
Khoury College of Computer Sciences

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Learning Goals for this Lesson

- At the end of this lesson, you should be prepared to
 - Explain the overall purposes of requirements analysis
 - Recall the three major dimensions of risk in requirements analysis
 - Explain the connection between requirements analysis and user stories

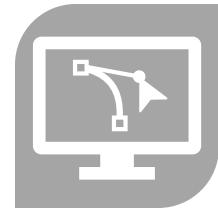
The big picture



PEOPLE



PROCESSES

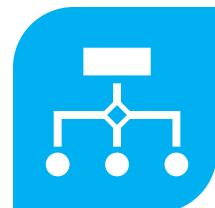


PROGRAMS

PLANNING



ORGANIZING

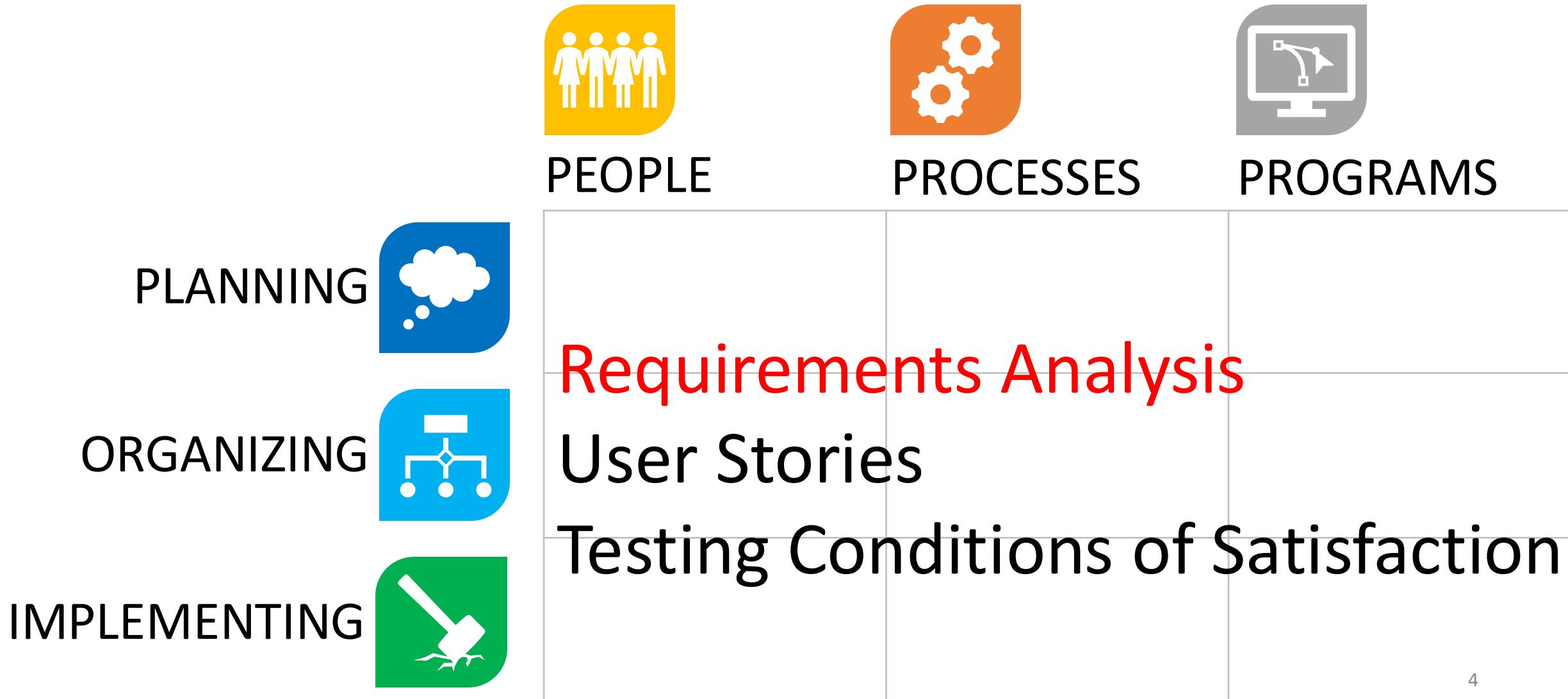


IMPLEMENTING

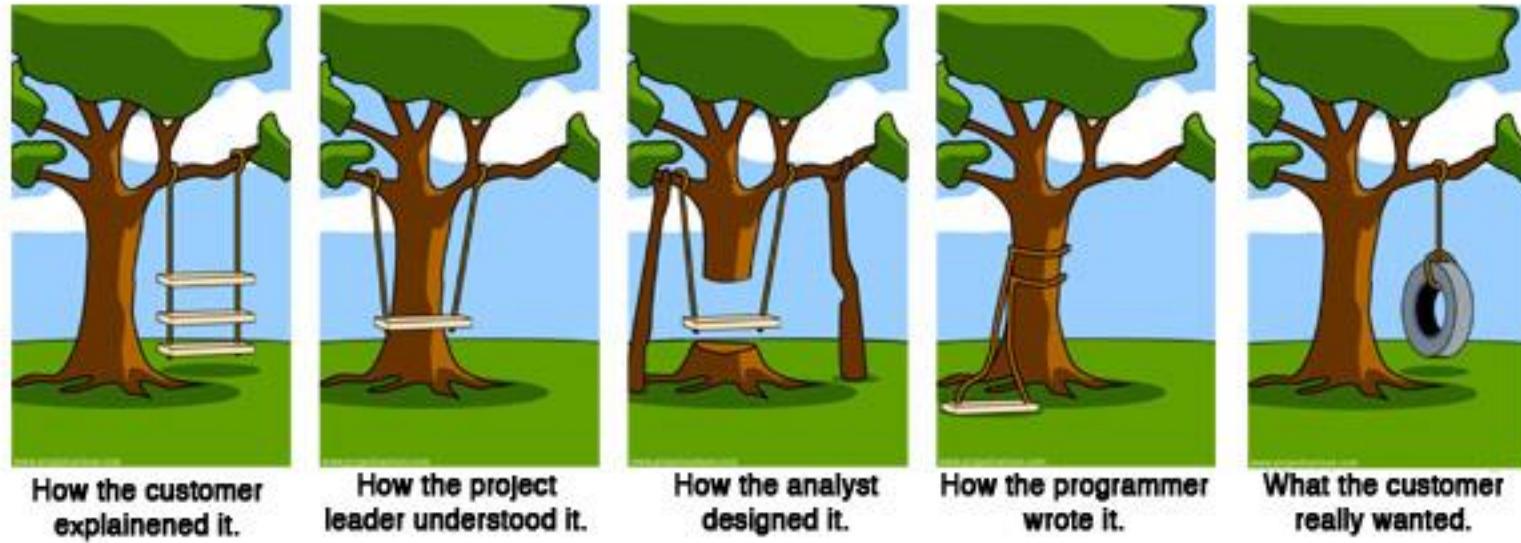


user stories
and
conditions of satisfaction

Part 1: Requirements analysis



Overall question: How to make sure we are building the right thing



Why is requirements analysis hard?



Problems of understanding

Do users know what they want?
Do users know what we don't know?
Do we know who are users even are?



How the customer explained it.



Problems of scope

What are we building?
What non-functional quality attributes are included?



How the project leader understood it.



Problems of volatility

Changing requirements over time



What the customer really wanted.

How do we capture the requirements?

- There are many methodologies for this.
- Often described as x -Driven Design (for some x)
- They differ in scope & details, but they have many features in common.

See also [edit]

- Behavior-driven development (BDD)
- Business process automation
- Business process management (BPM)
- Domain-driven design (DDD)
- Domain-specific modeling (DSM)
- Model-driven engineering (MDE)
- Service-oriented architecture (SOA)
- Service-oriented modeling Framework (SOMF)
- Workflow

Common Elements

- Meet with stakeholders
- Develop a common language
- Collect desired system behaviors that offer value
- Document the desired behaviors
- Iterate and refine!!

User stories are the least common denominator of most approaches



Requirements gathering frameworks inform the structure and priority of user stories

- Prioritizing conditions of satisfaction within a user story a complex organization activity that requires negotiation
- Prioritizing user stories is a complex *planning activity* that is constrained by resources (budget, time, personnel) and multiple (competing or incompatible) ideas about what's important
- “Building the right thing” is necessarily a value judgment
 - (right for whom? who benefits?)



Your scientists were so preoccupied with whether or not they could, they didn't stop to think if they should."

- Ian Malcom (*in Jurassic Park, 1993*)

Requirements gathering frameworks inform the structure and priority of user stories

- Value Sensitive Design (VSD) is one framework (of many!)
- VSD guides designers and engineers to pay special attention to **stakeholders** and **human values** when writing and prioritizing user stories
- Combines **empirical**, **value**, and **technical**

VSD Example – Informed Consent

Empirical Investigation:

- ❖ Understand what we mean by informed consent, encompasses:
 - Disclosure. Do we know the pros and cons of taking an action?
 - Comprehension. Do we understand the disclosures?
 - Voluntariness. Is there coercion or manipulation?
 - Agreement. Is there a clear opportunity to consent or not?
 - Competence. Are we capable to give consent?

Values Investigation:

- ❖ Who are the direct and indirect stakeholders?
- ❖ Do the stakeholders have conflicting values?
- ❖ How can we resolve them?

Technical Investigation:

- ❖ What are the technical mechanisms for implementing informed consent.
 - One way => cookie consent management system.
 - Websites use them to obtain and manage user permission for using cookies.

Read the tutorial!

Review: Requirements analysis

- How do we make sure we are building the right thing?
- How do we learn from potential users before we start?
- Values: what even makes something the “right thing”
- Most forms of x -Driven Design could be a whole course on their own