

EXPLORATORY TEST CHARTER

Charter: Explore end-to-end user flow (Cart, Purchase, Orders History) on <https://intern.demoshopping.ru/>

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Date: 19/10/25

Duration: 30 minutes (12:03-12:33)

MISSION

Identify functionality and usability issues of all critical elements during cart operations, payment completion and orders history reviewing to verify seamless purchase flow.

AREAS OF FOCUS

- Navigation and Interactive Elements (Navigation panel, Buttons)
- Cart Operations (Items addition/deletion)
- Checkout Flow (Form, Pricing, Currency, Cards Validation),
- Orders History Review (Purchase & Delivery dates)

TEST ENVIRONMENT

- Browser: Google Chrome version 142.0.7444.175
- OS: Windows 10; 22H2
- Test Data: -Test cards for payment (<https://rusau.kaiten.ru/p/d/46c11cf0-0dda-4bfc-9059-c919bf2ca333>) For updating card balance: <https://intern.demoshopping.ru/updateBalances>

TEST FINDINGS & OBSERVATIONS

- **12:03** – MAJOR (Usability) Attempt to add items to cart as an unauthorized user generates authorization warning of success color (green)
- **12:05** - MINOR (UI): Misspelled 'Карапор' tab on Navigation Panel
- **12:08** – MAJOR (Functional/Usability) Inconsistency in currency for item prices. USD in catalogue vs RUB in cart.
- **12: 13** – MINOR (Back-End) Access to empty cart returns 404
- **12:15** – MAJOR (Usability) Successful item deletion from cart generates confirmation message of error color (red)

- **12: 17** – MAJOR (Usability) An attempt to checkout with empty cart generates error message of success color (green)
 - **12:20** – MAJOR (UX) No payment confirmation message on successful transaction. Instant redirection to history.
 - **12: 22** – CRITICAL (Functional) Visa card data (card number) successfully used for payment via Mastercard
 - **12: 24** – MAJOR (Usability/UX) Payment attempt via blocked Visa card triggers misleading 'Invalid card data' message
 - **12:27** – MAJOR (Functional) checkout form accepts only symbols before @ for email ([*****@gmail.com](#))
 - **12:30** - MAJOR (Functional) incorrect totals in History for orders with multiple items.
 - **12: 33** - MAJOR (Functional) Delivery date in History is before the order date.
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SUMMARY & CONCLUSION

Although the entire user's purchase flow can be technically completed, it still may be severely compromised by a number of critical and major issues at checkout and history review stages. Instant remedial actions are required before the final product release.