

### ROOSTER ITCC [ Nama Area ]

KOTA / WILAYAH : [Nama Kota] / [Divre ...]

PERIODE [ Bulan ] [ Tahun ]

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Staff ITCC 2		В	Α	C	В	Α	L	L	C	В	Α	C	В	C	В	C	В	C	В	C	L	C	В	Α	С	В	٨	O	L	С	В	A
Staff ITCC 1		С	В	Α	C	L	В	C	Α	C	В	L	L	CT	CT	CT	C	В	0	В	В	CT	CT	С	В	Α	O	١	В	Α	С	В
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7:00 - 15:00	Ket: N	nulai dari jam 22:	30 s/d	07:00 Personel IIC	C On Call Sesuai Dengan OC Code
8:30 - 16:30					
14:30 - 22:30	100	Contact Number I	nfratel		
08:00 - 17:00	5	Staff ITCC 1	:	[ Nomor HP ]	Atau tekan *201 ( Speed Dial Pabx )
On Call	5	Staff ITCC 2	:	[ Nomor HP ]	Atau tekan *202 ( Speed Dial Pabx )
Libur	5	Staff ITCC 3	:	[ Nomor HP ]	Atau tekan *203 ( Speed Dial Pabx )
CUTI	٤	Spv ITCC Area	:	[ Nomor HP ]	Atau tekan *204 ( Speed Dial Pabx )
	14:30 - 22:30 08:00 - 17:00 On Call Libur	8:30 - 16:30 14:30 - 22:30 08:00 - 17:00 On Call Libur	8:30 - 16:30  14:30 - 22:30  08:00 - 17:00  On Call  Libur  Staff ITCC 2  Staff ITCC 3	8:30 - 16:30  14:30 - 22:30  08:00 - 17:00  On Call  Libur  Staff ITCC 2  Staff ITCC 3:	8:30 - 16:30  14:30 - 22:30  08:00 - 17:00  On Call  Libur  Contact Number Infratel:  Staff ITCC 1 : [Nomor HP]  Staff ITCC 2 : [Nomor HP]  Staff ITCC 3 : [Nomor HP]

Mengetahui, Manager Operasional Project CC Area [Nama Area]

infomedia CC TELKOM

Spv/POH ITCC [Nama Area] PT. Infomedia Nusantara

[Nama Kota], [Tanggal dibuat]

CONTROLLED

([Nama Manajer]) ([Nama Supervisor])



#### Potensi Perangkat Contact Center [Nama Area] KOTA / WILAYAH : [Nama Kota] / [Divre..] Bulan[Bulan][Tahun]

NO	NAMA PERANGKAT	Kap. Eksist.			L	AYANAN Telkom 147			TOTAL	Rusak	SISA TERPAKAI	% Sisa	Keterangan
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Mengetahui, Manager Operasional Project CC Area [Nama Area]

( [ Nama Manajer ] ) IN.TEK.TELK.F-02 Rev.04 / 09-06-2017 [Nama Kota], [Tanggal dibuat]
Spv/POH ITCC [Nama Area]
PT. Infomedia Nusantara

([Nama Supervisor])



## DAFTAR LOGIN ID AGENT CC [ Nama Area ] KOTA / WILAYAH : [Nama Kota] / [Divre ...]

PERIODE [ Bulan ] [ Tahun ]

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Mengetahui, Manager Operasional	Spv/POH ITCC [Nama Area]
Project CC Area [Nama Area]	PT. Infomedia Nusantara
( [ Nama Manajer ] )	( [Nama Supervisor] )
([Ivalia wanajer])	( [ivailia Supervisor] )



### DAFTAR IP ADDRESS CC [ Nama Area ] KOTA / WILAYAH : [Nama Kota] / [Divre ...]

PERIODE [ Bulan ] [ Tahun ]

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[Nama Kota], [Tanggal dibuat]

Mengetahui, Manager Operasional Project CC Area [Nama Area]



Spv/POH ITCC [Nama Area] PT. Infomedia Nusantara

MALANG

([Nama Manager]) ([Nama Supervisor])



## DAFTAR EXTENSION CC [ Nama Area ] KOTA / WILAYAH : [Nama Kota] / [Divre ...] PERIODE [ Bulan ] [ Tahun ]

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[Nama Kota], [Tanggal dibuat]

Mengetahui, Manager Operasional Project CC Area [Nama Area]



MALANG

([Nama Manager]) ([Nama Supervisor])



### REPORT ECHI HARIAN CC [ Nama Area ] KOTA / WILAYAH : [Nama Kota] / [Divre ...]

PERIODE [ Bulan ] [ Tahun ]

Tanggal	Jumlah Call	Petugas ITCC	Keterangan
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02/09/2007			
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Mengetahui,
Manager Operasional
Project CC Area [Nama Area]

[Nama Kota], [Tanggal dibuat]

Spv/POH ITCC [Nama Area] PT. Infomedia Nusantara

([Nama Manajer]) ([Nama Supervisor])



### REPORT CANNEL MAPPING RECORDING CC [ Nama Area ] KOTA / WILAYAH : [Nama Kota] / [Divre ...]

PERIODE [ Bulan ] [ Tahun ]

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Mengetahui,
Manager Operasional
Project CC Area [Nama Area]

Spv/POH ITCC [Nama Area]

PT. Infomedia Nusantara

([Nama Manajer])



# REPORT CANNEL MAPPING RECORDING CC [ Nama Area ] KOTA / WILAYAH : [Nama Kota] / [DIVRE...] PERIODE [Bulan] [Tahun]

	Device Number	IP Address	Name	NO
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[Nama Kota], [Tanggal dibuat]

Mengetahui, Manager Operasional Project CC Area [Nama Area]

([Nama Manajer])

Spv/POH IT CC [Nama Area]

( [Nama Supervisor] )