## FORM REAL TIME MONITORING TRAFFIC

Layanan :
Hari / Tgl :
Nama Spv/TL :



A. Data Pendukung

ITERVAL	COF	ACD	ACD within	Abandoned	ASA	AHT	Plan roster staff	Real Staff	% SCR	% SL within	Analisa Ketidakcapaian & Pencapaian SLA	Tindak lanjut analisa SLA
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B. Grafik COF - COF Total, ACD Within, abandoned

C. Grafik SL, SCR - SL, SCR target vs SL, SCR realisasi

D. Grafik STAFF - Plan vs Real

E. Grafik AHT - target vs Realisasi



infomedia

CONTROLLED

DO CUMENT

PUSAT

OPERATION DRECO

CONTROLLED DOCUMENT

**MALANG**