

Report Performance CT0&PRANPC

Detail		Bulan N-1	Bulan N	% Gr MoM
Total Call PraNPC				
Contacted	Agree			
	FollowUp			
	Decline			
Not Contacted	Telepon Tidak Diangkat - RNA			
	Line Busy			
	Invalid Phone Number			
	Telepon Salah Sambung			
	Mail Box - Memo			
	Call Rejected			
	Fax - Modem			
Sisa Data	Sisa data			
Total Call CT-0				
Contacted	Agree			
	FollowUp			
	Decline			
Not Contacted	Telepon Tidak Diangkat - RNA			
	Line Busy			
	Invalid Phone Number			
	Telepon Salah Sambung			
	Mail Box - Memo			
	Call Rejected			
	Fax - Modem			
Sisa Data	Sisa Data			
Total Call ALL				
Contacted	Agree			
	Follow Up			
	Decline			
Not Contacted	Telepon Tidak Diangkat - RNA			
	Line Busy			
	Invalid Phone Number			
	Telepon Salah Sambung			
	Mail Box - Memo			
	Call Rejected			
	Fax - Modem			
Agree PraNPC	AGREE - Tetap berlangganan dengan paket eksisting			
	AGREE : Pelanggan Minat Berlangganan IndiHOME			
Agree CT-0	AGREE - Tetap berlangganan dengan paket eksisting			
	AGREE : Pelanggan Minat Berlangganan IndiHOME			
Agree All	AGREE - Tetap berlangganan dengan paket eksisting			
	AGREE : Pelanggan Minat Berlangganan IndiHOME			
SDM	AGENT			
	SPV			
	TL			
	QCO			
	ADMIN			
SEAT				
	AGENT			
	BACK OFFICE/SUPPORT			
	TL/SPV			
ABSENSI				
	ABSENSI %			
	TURN OVER %			
	RESIGN (ORANG)			