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GOOGLE PAYMENTS AUTHORIZATION

Updated about a month ago • Closed

Jason Cowart

🕒 about a month ago

Hi Rinni,

I'm afraid it's not possible to use this service with your Stanford Google account. Others that have wanted to use Collab Pro ended up setting up a personal Google account and registering for Collab Pro using it.

Please let me know if you have any questions.

Best,
Jason Cowart
University IT

Rinni Bhansali

🕒 about a month ago

For my lab work, I need to get Google Colab Pro, which is a subscription service that costs \$9.99/month (<https://colab.research.google.com/signup>). However, when I try to subscribe, I get an error message, saying: "Your Google account isn't authorized to use Google Payments. Please contact your organization's Google Apps administrator. [OR-DDUH-01]." It looks like my stanford.edu account (rinbha@stanford.edu) is not authorized to make google payments; I was wondering how I might change that, as we need those services for our current project. Thank you!

Rinni Bhansali

🕒 about a month ago

INC01471541 Created

Agent working on this Incident:
Jason Cowart

Number

INC01471541

Reported by

Rinni Bhansali

Created

about a month ago

State

Closed

Updated

about a month ago

Options

Short description of what you need

Google Payments Authorization

Describe in more detail what you need

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(<https://colab.research.google.com/signup>). However, when I try to subscribe, I get an error message, saying: "Your Google

Feedback

account isn't authorized to use Google Payments. Please contact your organization's Google Apps administrator. [OR-DDUH-01]." It looks like my stanford.edu account (rinbha@stanford.edu) is not authorized to make google payments; I was wondering how I might change that, as we need those services for our current project. Thank you!

This issue is preventing me from performing my duties and should be considered high priority
true

Preferred contact method
rinbha@stanford.edu

ATTACHMENTS

There are no attachments

There are no attachments

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