



November 14, 2024

Dear Arizona Water Customer,

Starting in November 2024, water providers are required to determine if the service lines (the pipe that brings water to the customer's property) are lead, galvanized materials, or of unknown construction and provide yearly updates to customers whose lines may need replacement in the future. Based on construction records or on-site investigations, we have determined you do not have a lead service line, and your service line does not require replacement.

In addition to our efforts on determining the locations of lead service lines, no Arizona Water Company water system has an exceedance of a regulatory standard for lead or copper. Our frequent water tests, beyond what is required by federal and state regulators, help ensure our customers are always protected.

Please contact your local office if you have any questions about your water. Contact information for your local office and additional information on what we're doing to address lead service lines can be found at www.azwater.com.