



CAT SURVEY

Questions

Responses

39

ICT(Informations and communications technology)solutions in the corporate sector

Hey there! I am currently conducting a survey for my CAT task. Could you please complete the following questionnaire below based on your experiences during COVID-19 with regards to the corporate sector.

Name and surname *

Short answer text

Gender *

☐ Female

☐ Male

☐ Other...

Age *

☐ 13 to 18 years old

☐ 19 to 35 years old

☐ 36 to 49 years old

☐ 50+



Occupation *

- ☐ Account manager
- ☐ Business manager
- ☐ Buyer
- ☐ Trader
- ☐ Other...

Have you had any issues with the use of computers, Internet and broad bands during COVID-19? Please explain your answer. *

Long answer text

Have you done any purchasing or buying online? Please explain your answer. *

Long answer text

What type of ICT tools did you use during the COVID-19 pandemic? *

- ☐ Microsoft teams
- ☐ Skype
- ☐ Zoom
- ☐ Other...

Have you used the Internet to manage selected administrative procedures? Please explain. *

Long answer text



Did your business receive orders for goods or services (that is, make sales) via the Internet *
during COVID-19? Please explain your answer.

Long answer text

Did your business place any orders for goods or services (that is, make purchases) via the *
Internet during COVID-19? Please explain your answer.

Long answer text

Which one of the following did you use the Internet for personal use during COVID- *
-

- ☐ For getting information
- ☐ For communicating
- ☐ For purchasing or ordering goods or services
- ☐ For internet banking
- ☐ For education or learning activities
- ☐ For leisure activities.
- ☐ All of the above

What types of Internet sources have you used during the lockdown period? *

- ☐ Analog modem (dial-up via standard phone line)
- ☐ Cable modem
- ☐ Fibre cables
- ☐ Other



Rate the performance of your internet out of 5 *

	0	1	2	3	4	5	
Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Excellent

What is your monthly cost for wifi? *

Short answer text

How do you think companies can provide for work opportunities for those who have lost their jobs? *

Long answer text

What do you think is the best way businesses are adapting to COVID-19? *

- ☐ Going digital
- ☐ Adopting Omni-channel retail (Omni-channel shopping models allow customers to browse products,...
- ☐ Providing services outdoor
- ☐ Providing services in homes
- ☐ Pivoting to new product and services

Provide 2 advantages and 2 disadvantages of ICT in the corporate sector. *

Long answer text



