### PERSONAL INFORMATION

# Hripsime Toroyan



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Date of birth 12/02/1995

#### **WORK EXPERIENCE**

# May 2018-Jul 2018

# **Retention Specialist**

Telcell CJSC, Yerevan (Armenia)

- Working with big Data Base,
- Creating and sending E-mail, SMS and Viber campaigns for different types of segments,
- Working with developers, designers and copywriters

# May 2017-Apr 2018

# Jr. Retention Specialist

Digitain, LLC, Yerevan (Armenia)

- Targeting / Segmentation (working with big DB),
- Creating and sending E-mail and SMS campaigns for different types of targets,
- Creating landing pages for each campaign,
- Working with teams of Design, Copywriting, Front-End Development, Analytics

#### Oct 2016-Feb 2017

### **Commercial Department Specialist**

Grand Candy, LLC

- Import,
- Relations with foreign suppliers,
- Relations with logistics companies

#### Jul 2016-Sep 2016

#### Intern

Volt Ltd., Yerevan (Armenia)

- Marketing,
- Creative Services

# Feb 2016-Mar 2016

#### Intern

Rusal-Armenal CJSC, Yerevan (Armenia)

- Internship in quality management,
- Quality control and management in each step of aluminium foil production process

## Sep 2016

## Volunteer

G2IA (Groupement Interprofessionnel International Arménien), Yerevan (Armenia)

- Organisation of festival "Treasures of Odzun",
- Media,
- Tourist agencies



### Jun 2015-Oct 2015

# **Event Organiser**

Dzmeruk Party Planner, Yerevan (Armenia)

- Organisation of parties for children

#### Oct 2015

### Volunteer

The 31st session of the Conference of Foreign Ministers of Francophonie

#### **EDUCATION AND TRAINING**

### Sep 2018-Jan 2019

Armenian Code Academy (ACA)

JavaScript / React:

- JS fundamentals,
- HTML/CSS, Front-end development base concepts,
- DOM Manipulations,
- Asynchronous JS,
- Errors and Promises,
- OOP fundamentals,
- React base concepts

### 2016-2018

Armenian State University of Economics

Master's Degree in Marketing Research

### 2012-2016

French University of Armenia

Bachelor's Degree in *Management*:

- Business Administration,
- Finanace and Control,
- Accounting.

### PERSONAL SKILLS

### Mother tongue(s)

Armenian

# Foreign language(s)

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
C2	C2	C2	C2	C2
C1	C1	B2	B2	C1
C2	C1	B2	B2	C1

Russian French English

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user Common European Framework of Reference for Languages

# Communication skills

- very good contact and persuasive skills gained during my experience in Digitain, Telcell and Grand Candy



## Curriculum vitae

Hripsime Toroyan

- good contact skills with children gained through my experience in Dzmeruk Party Planner,
- good communication skills gained as volunteer in G2IA and during the 31st session of Conference of Foreign Ministers of Francophonie,

### Organisational / managerial skills

- good task management and managerial skills gained as retention specialist in Digitain and Telcell, responsible for designers' and copywriters' tasks,
- good organisational skills gained as event organiser in Dzmeruk Party Planner and as responsible for Media in G2IA

#### Job-related skills

- good command of HTML, CSS3, JavaScript,
- basic command of React

#### Digital skills

	SELF-ASSESSMENT					
Information processing	Communication	Content creation	Safety	Problem solving		
Independent user	Basic user	Basic user	Basic user	Basic user		

#### Digital skills - Self-assessment grid

- good command of MS Office 2010,
- basic knowledge of Sublime Text 3,
- good knowledge of Visual Studio Code,
- beginner command of GIT version control system,
- basic command of project management tools Trello and Slack

#### ADDITIONAL INFORMATION

#### Interests

- Yoga,
- Video Games.
- HamaBeading,
- Cartoons

# References

# Referee Contact Details:

- Edgar Davtyan, former Head of Commercial Department at Telcell CJSC, +374 55231088
- Mikayel Aznauryan, former Head of Marketing at Digitain LLC, +374 99818011