Step	Descriptor	Explanation
1	Action	Hover over the blue circle in the top left hand corner
	Description	Shows that, for a specific route, the more train trips that are delayed, the greater the quantity in revenue that is lost due to refunds
2	Action	View the “City of Arrival by % of Trips Delayed” visual
	Description	Shows the cities in which the greatest percentage of trips are delayed on arrival (e.g., x% of trips to Y are delayed)
3	Action	Hover over a specific bar on the “City of Arrival by % of Trips Delayed” visual
	Description	Shows the most common places people are arriving to the city from (the thicker the line, the greater the quantity of trips)
4	Action	Click on one of the bars on the “City of Arrival by % of Trips Delayed” visual and view the cards to see high-level metrics
	Description	High-level metrics include number of trips, total revenue, total amount refunded, percentage of trips delayed and average delay
5	Action	Continue to select one of the cities and view the “Route by Total Refunds” visual
	Description	Shows which routes have the largest amount of refunds
6	Action	Now filter further by selecting one of the routes (while holding ctrl) and view the “Reason for Delay by Number of Trips” visual
	Description	Shows the number of trips delayed by reason for a specific route
7	Action	Hover over a specific bar on the “Reason for Delay by Number of Trips” visual
	Description	Shows the number of trips by delay severity for a specific reason
8	Action	Select a “Reason for Delay” in the Key Influencers visual
	Description	Uses AI analysis to find factors that result in a particular outcome (e.g., when x occurs, reason for delay is y times more likely to be z)
9a	Action	Navigate to the “Q&A” Page and ask a question as prompted!
	Description	Uses AI analysis to answer natural language questions about the dataset
9b	Prompt	Which train type has the most delayed trips?
	Prompt	First class vs second class total revenue
	Prompt	Number of trips by weekday