## TECHNICAL | COMMUNICATION | NETWORKING |

- Step 1 Understand the problem.
- **Step 2** Think of any similarities that problem has with any other previous problems you have solved.
- **Step 3** If you found similarities, think of potential solutions (yes, plural) along the lines of those previous problems.
- **Step 4** If it's a totally different and new problem, try to break it into smaller, more familiar pieces and solve each piece to get a full solution.
- **Step 5** Think of situations where the solution(s) may go wrong.

Go to step 6 if none are found, otherwise go to step 5.

- **Step 6** Accommodate for those situations into your solution.
- **Step 7** Try that solution(s).
- **Step 8** If it solves the problem, try to improve it further. But if it doesn't? You probably found a situation where your solution went wrong (step 4). Go to step 5.