RISHABH BHATT

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SKILLS

- Python | Java | JavaScript | C++ | SQL | NoSQL (MongoDB, DynamoDB, Redis, Neo4j) | Bash | Apache Spark | Apache Airflow
- Cloud Computing | CI/CD | Amazon Web Services | Azure | Data Modeling | Git | Docker | Kubernetes | OOP | Unit Testing
- Django | API (gRPC, REST, GraphQL) | Microservices | Backend | Distributed Systems | Big Data Analytics | Machine Learning

EXPERIENCE

Sr. Data Engineer

KMK Consulting

08/2023 - Present

- Design **scalable data infrastructure** for client by understanding **business requirements**, building **data pipelines**, providing aggregated datasets with **low latency queries** to support stable data flow from **data lake** to end-user facing applications
- Led a cross-functional team of data engineers to re-engineer the client's incentive compensation framework using Apache Spark, Airflow, and Streamlit; introduced **real-time analytics** and **automated reporting**, resulting in >50% boost in productivity

Skills: Data Modeling, Data Warehousing, ETL, Big Data Analytics, Apache Spark, Apache Airflow, Streamlit

Software Engineer, Part Time

EvoquerBOT

01/2023 - 08/2023

- Developed a conversational agent powered by a **Large Language Model (LLM)** to assist customers in completing tasks requiring multiple steps and decisions while incorporate multimodal (voice and vision) customer experiences [Conference Proceedings]
- Deployed on Amazon's EC2 instances for echo devices serving a user base of >50 million, I designed the agents backend using a
 microservice architecture. Implementing containerization, caching, load balancing for efficient performance and auto-scaling
- Reduced response latency 30% and increased relevance 60% for our language models (LLMs) by designing an information retrieval system with RESTful API to process complex queries and perform CRUD operations on a knowledge graph database
- Analysed log data on **CloudWatch** to identify & fix bugs with backend services, communicated findings to engineers at Amazon

Skills: Conversational AI, Natural-language processing (NLP), Django REST framework, AWS (EC2, Lambda, CloudWatch)

Decision Analytics Engineer

ZS Associates

08/2019 - 04/2023

- Migrated client's data infrastructure to cloud by gathering **business requirements**, designing **ETL pipelines** to integrate data from multiple sources into production systems, optimizing **OLAP systems**, helping them **save cost** and **grow revenue by 40%**
- Helped clients improve sales by over 25%, by developing automation tools to process 2+ petabytes of anonymized longitudinal patient data (APLD) using Marketing Mix models, and optimizing the sales force through geospatial territory alignment
- Increased client's reach 60%, by applying unsupervised learning algorithms such as **K-Means** to cluster **millions of customers** into segments for **targeted messaging** and analyzing effectiveness of marketing strategies using **A/B Testing**

Skills: OLAP, Big Data Analytics, Hypothesis Testing, AWS (S3, Redshift), PySpark, PostgreSQL, Pandas, Scikit-Learn, Tableau

Software Engineer, Intern

Velankani Electronics

05/2018 - 07/2018

• Worked on parking management application to automate various parking processes using **object detection** and **plate recognition** *Skills : Object Detection, Convolutional Neural Networks (CNNs), Computer Vision, C++, OpenCV, Qt*

EDUCATION

Pennsylvania State University, Master of Science in Computer Science and Engineering

08/2021 - 05/2023

Vellore Institute of Technology, Bachelor of Technology in Computer Science spl. in Bioinformatics

08/2015 - 05/2019

Certifications: IBM Data Science | AWS Machine Learning | ML Stanford University | Emotional Intelligence NPTEL

PUBLICATIONS

- **EvoquerBot: A multimedia chatbot leveraging synthetic data for cross-domain assistance**, Penn State University Published: Alexa Prize TaskBot Challenge 2 Proceedings 2023 by Amazon
- Indian Sign Language Recognition System using Dynamic Segmentation & ML Rishabh Bhatt & Dr. Vishal Bharti Published: GRENZE International Journal of Engineering & Technology, 2020 Vol-6 Issue-1 (ISSN: 2395-5295), pages 27-36
- **Cyberbullying & the need to reform cyber laws in India: The Venus Fly Trap Analogy** Rishabh Bhatt Published: OIIRJ Volume-09, July 2019 Special Issue (ISSN: 2249-9598), pages 289-297

PROJECTS

- **Sign2Speech**: Gesture Recognition using memory based neural network trained on skeletal graph data [PyTorch, MediaPipe]
- **Tabmatic**: Chrome extension which allows users to manage open tabs with functionalities like auto grouping, saving & reloading current session, helping them save memory and time [Chrome API, JavaScript, HTML, CSS]