

# Vinod Mehra

Delhi, Delhi

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As an experienced retailer, I would like to utilize my interpersonal and communication skills in selling, marketing, and merchandising the products for the company in which I would be working and thus increasing the overall turnover of the organization. This would lead to the publicity of the quality products of the company.

#readytowork

Willing to relocate: Anywhere

## Work Experience

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### **Customer Service Representative**

Kanz jewelry LLC - Dubai, AE

July 2018 to May 2020

- Greet customers as they arrive at shop & Assist them
- Listen to the customer requirements closely and provide them assistance
- Provide customers with information on prices and associated discounts or deal,
- Arrange all the display on a regular basis and ensure all display or locked and secured
- Making bill for the customer /taking inventory for packaging material,

### **Fashion Consultant, Arrow Brand**

Arvind Brands Ltd

January 2016 to February 2017

### **Fashion Consultant**

Madura Fashion & Lifestyle Ltd - New Delhi, Delhi

July 2014 to October 2015

### **Banquet Sales Coordinator**

Radisson blu Hotel

June 2011 to July 2014

in banquet sales team, Dwarka Delhi

## Education

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### **Bachelor's in Bsc in hospitality**

Jaipur, Rajasthan

## Skills / IT Skills

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- As my resume indicates. I possess more than 7 years of progressive experience in the job field. My professional history includes position such as Sales Coordinator Radisson Blu Hotel and executive in Madura fashion & lifestyle and Arvind brands Ltd. recently I was working as a Customer Service Representative at (Kanz Jewelry LLC Dubai) most recently my responsibilities and skills are:
- Patience is crucial for customer service professionals
- Attentiveness
- Ability to communicate clearly
- Ability to use positive language
- Knowledge of the product
- Time management skills
- Ability to read customers
- Ms office
- Customer Care
- CSR
- Customer Service
- Customer Support