

Ashley Mathews

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🌐 ashleymmathews

EDUCATION

Rotman School of Management, University of Toronto - Toronto, ON 2027
MBA Candidate

- Entrance Scholarship of \$25,000.
- Clubs: Rotman Association of Marketing & Sales, Business Technology Association, Rotman Entrepreneurship and Venture capital Association, Women in Management, Business Technology Association.

St Clair College - Windsor, ON 2021
Diagnostic Medical Sonography Advanced Diploma

- Graduated with Academic Distinction.

University of Waterloo - Waterloo, ON 2017
Bachelor of Science, Honors Biomedical Sciences, Psychology Minor

- Entrance Scholarship of \$5,000.

EMPLOYMENT EXPERIENCE

Lead Sonographer 2023 - 2025
University Health Network - Toronto, ON, Canada

- Led cross-functional teams across 12 departments, managing 2,000 monthly clients, delivering time-sensitive, high-impact services across 3 major hospitals; Princess Margaret, Toronto General and Toronto Western.
- Identified appointment scheduling gaps and used demand forecasting to expand weekly capacity from 200 to 225 slots driving higher patient volume and revenue without extra staff hours.
- Led initiatives to improve patient satisfaction by analyzing survey data and standardizing discharge and communication protocols across departments, increasing satisfaction scores by 10%.
- Piloted a structured onboarding program after identifying gaps in new hire integration; improved retention by 50% and strengthened organizational continuity.

Sonographer 2021 - 2023
University Health Network - Toronto, ON, Canada

- Partnered with 10+ key stakeholders to consolidate scheduling systems, reducing patient wait times by 60 minutes.
- Identified recurring language barriers and championed the deployment of translation-enabled tablets; increased accessibility and inclusivity for patients.
- Pioneered digitization workshops that uncovered process gaps and reduced documentation errors by 25%, improving data accuracy.
- Assessed learning needs of resident and fellow physicians and developed hands-on, interactive curriculum, improving clinical competency and consistency.

Sonography Intern 2020 - 2020
Humber River Hospital - Toronto, ON, Canada

- Led compliance-focused training and scheduling improvement, increasing equipment utilization by 30% through reduced idle time and better alignment with patient demand.
- Collaborated with internal management and the accreditation board to ensure 100% compliance with ISO(International Organization for Standardization) requirements to strengthen the institution's brand credibility and market positioning.

Cell Biology Laboratory Teaching Assistant 2014 - 2015
University of Waterloo - Waterloo, ON, Canada

- Designed and managed weekly lab sessions, grading over 250 assessments per term.
- Implemented instructional strategies that improved student performance by 15%.

ACHIEVEMENTS

• Joint Department of Medical Imaging (JDMI) Equipping the Future Scholarship 2024

• Sonography Symposium Presentation Award 2024

SKILLS

Languages and Tools: SQL, Power BI, PACS, EPIC