



## RESTORE STRENGTH & LONGEVITY

### GRITFORCE 8 TERMS AND CONDITIONS

Welcome to **Gritforce 8**, a division of **GE8FIT SPORTS SERVICES AND CONTRACTING L.L.C.**, registered in Abu Dhabi, United Arab Emirates. These Terms and Conditions ("Terms") govern your access to and use of our website, facilities, and services. By using our website, registering for our programs, or participating in any of our services, you agree to comply with and be bound by these Terms in accordance with **UAE Federal Law No. 5 of 1985 (Civil Transactions Law)**, **Federal Law No. 15 of 2020 on Consumer Protection**, and **Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL)**.

If you do not agree with these Terms, please refrain from using our website or services.

#### 1. COMPANY INFORMATION

##### **GE8FIT SPORTS SERVICES AND CONTRACTING L.L.C.**

Operating as **Gritforce 8**

Registered in Abu Dhabi, United Arab Emirates

**Email:** info@gritforce8.com

**Phone:** +971 2 558 0045

**Website:** [www.gritforce8.com](http://www.gritforce8.com)

Gritforce 8 operates as a professional fitness and performance training brand under GE8FIT SPORTS SERVICES AND CONTRACTING L.L.C., providing personal training, strength and conditioning, wellness, and athletic development services across the UAE.

#### 2. DEFINITIONS

For the purpose of these Terms:

- **"Gritforce 8"** refers to the brand operated by GE8FIT SPORTS SERVICES AND CONTRACTING L.L.C.
- **"Client"** refers to any individual or entity engaging with Gritforce 8 services, including personal training, memberships, or online programs.
- **"Trainer"** refers to a certified Gritforce 8 coach or independent contractor authorized to deliver training services.
- **"Services"** include all personal training sessions, fitness programs, workshops, memberships, online coaching, and related offerings provided by Gritforce 8.
- **"Facility"** refers to the physical training spaces, gyms, or partner locations where Gritforce 8 operates.

#### 3. ELIGIBILITY

- Clients must be **18 years or older** to register for services.
- Individuals under 18 must obtain written consent from a parent or legal guardian.

- Gritforce 8 reserves the right to request proof of age or consent at any time.
- Clients must be medically fit to participate in physical training. Gritforce 8 reserves the right to deny participation if a client's health condition poses a risk.

#### **4. USE OF WEBSITE AND SERVICES**

By accessing our website or services, you agree to:

- Use the website and services only for lawful purposes.
- Provide accurate, complete, and up-to-date information during registration or booking.
- Refrain from engaging in any activity that may disrupt, damage, or compromise the website, facilities, or reputation of Gritforce 8.
- Not reproduce, duplicate, copy, sell, or exploit any portion of the website or services without written authorization.

Unauthorized use of the website, including attempts to hack, copy, or misuse content, is strictly prohibited and may result in legal action under UAE law.

#### **5. BOOKINGS, PAYMENTS, AND FEES**

- All bookings for personal training, memberships, or programs must be confirmed through **advance payment**.
- Payments can be made via approved methods (cash, card, or online transfer).
- All prices are inclusive of applicable **UAE VAT** unless otherwise stated.
- Gritforce 8 reserves the right to modify pricing, packages, or promotions at any time, with notice provided to clients.
- Clients are responsible for ensuring timely payment to maintain access to services.
- Failure to make payment may result in suspension or termination of services.

#### **6. PERSONAL TRAINING AND MEMBERSHIP TERMS**

- All personal training sessions must be scheduled in advance and confirmed by the trainer.
- Sessions are valid only within the duration specified in the purchased package.
- Unused sessions after the expiration date are **non-transferable and non-refundable**.
- Memberships are personal and cannot be shared or transferred.
- Gritforce 8 reserves the right to assign trainers based on availability and specialization.

#### **7. CANCELLATION AND REFUND POLICY**

- Clients must provide **at least 24 hours' notice** to cancel or reschedule a session.
- Sessions canceled with less than 24 hours' notice will be forfeited.
- Refunds are processed in accordance with the **Gritforce 8 Refund and Return Policy**, which complies with **UAE Federal Law No. 15 of 2020 on Consumer Protection**.
- Refunds may be granted only in cases of:
  - Verified medical conditions preventing participation.
  - Duplicate payments or billing errors.
  - Service unavailability due to facility closure or trainer unavailability.
- Refunds will be processed within **14 business days** of approval.

## 8. HEALTH AND SAFETY

- Clients must disclose any medical conditions, injuries, or limitations that may affect their ability to train safely.
- Clients are responsible for consulting a medical professional before beginning any exercise program.
- Gritforce 8 and its trainers are not liable for injuries, illnesses, or health complications arising from participation in training sessions.
- Clients must adhere to all facility safety rules, hygiene standards, and trainer instructions.
- Gritforce 8 reserves the right to deny participation if a client's condition poses a safety risk.

## 9. CLIENT RESPONSIBILITIES

Clients agree to:

- Arrive on time for scheduled sessions.
- Wear appropriate training attire and footwear.
- Maintain personal hygiene and respect facility cleanliness.
- Treat trainers, staff, and other clients with respect and professionalism.
- Avoid using abusive, aggressive, or discriminatory language or behavior.

Failure to comply may result in suspension or termination of services without refund.

## 10. CODE OF CONDUCT

Gritforce 8 maintains a zero-tolerance policy for:

- Harassment, discrimination, or verbal abuse toward staff or clients.
- Misuse of equipment or damage to property.
- Unauthorized recording or photography within the facility.
- Conduct that disrupts the training environment or endangers others.

Violations may result in immediate termination of membership or access to services.

## 11. INTELLECTUAL PROPERTY RIGHTS

All content, materials, and intellectual property on the Gritforce 8 website including logos, branding, training programs, videos, and written materials are owned by **GE8FIT SPORTS SERVICES AND CONTRACTING L.L.C.** and protected under UAE copyright and intellectual property laws.

Clients may not reproduce, distribute, or use any content for commercial purposes without prior written consent.

## 12. PRIVACY AND DATA PROTECTION

Gritforce 8 is committed to protecting your privacy in accordance with **UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL)**.

Our **Privacy Policy** explains how we collect, use, and safeguard your personal information.

By using our services, you consent to the collection and use of your data as described in that policy.

## 13. LIMITATION OF LIABILITY

To the fullest extent permitted by UAE law:

- Gritforce 8 shall not be liable for any indirect, incidental, or consequential damages arising from the use of our services or website.

- Clients participate in training sessions at their own risk.
- Gritforce 8 is not responsible for loss, theft, or damage to personal belongings within the facility.
- Gritforce 8's total liability shall not exceed the amount paid by the client for the specific service in question.

#### **14. FORCE MAJEURE**

Gritforce 8 shall not be held liable for any delay or failure to perform its obligations due to events beyond its reasonable control, including but not limited to:

- Natural disasters
- Government restrictions or public health emergencies
- Power outages or facility closures
- Acts of war, terrorism, or civil unrest

In such cases, services may be rescheduled or extended without penalty.

#### **15. TERMINATION OF SERVICES**

Gritforce 8 reserves the right to terminate or suspend services immediately if a client:

- Violates these Terms or facility rules.
- Engages in misconduct or unsafe behavior.
- Fails to make timely payments.
- Provides false or misleading information.

Upon termination, any remaining sessions or memberships may be forfeited unless otherwise required by UAE law.

#### **16. AMENDMENTS**

Gritforce 8 reserves the right to amend these Terms at any time to reflect changes in business operations, legal requirements, or service offerings.

Updated Terms will be published on our website, and continued use of our services constitutes acceptance of the revised Terms.

#### **17. GOVERNING LAW AND JURISDICTION**

These Terms and Conditions are governed by the **laws of the United Arab Emirates** and the **laws of the Emirate of Abu Dhabi**.

Any disputes arising from these Terms shall be subject to the **exclusive jurisdiction of the Abu Dhabi Courts**.

## 18. CONTACT INFORMATION

For inquiries, complaints, or feedback regarding these Terms and Conditions, please contact:

### **GE8FIT SPORTS SERVICES AND CONTRACTING L.L.C.**

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Abu Dhabi, United Arab Emirates

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**Gritforce 8** is committed to transparency, professionalism, and compliance with UAE laws to ensure a safe, ethical, and empowering fitness experience for all clients.

**Tagline: Restore Strength and Longevity**



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Call

+971 2 558 0045

Email

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Office Address

Abu Dhabi