

Terms & Conditions for Silicon Valley Car Rentals

1. Driver Requirements

- All renters must present a valid driver's license and be at least 21 years old (25+ for luxury rentals).
- International renters must provide a passport and an international driving permit (if required).

2. Rental Period & Extensions

- Minimum rental period: 24 hours.
- Extensions must be requested at least 4 hours before the rental return time. Additional charges may apply.

3. Insurance & Liability

- Renters must choose from one of the offered insurance plans unless they provide proof of personal coverage.
- The renter is liable for any damage, theft, or loss if insurance is declined.

4. Fuel Policy

- Vehicles must be returned with the same fuel level as at pickup. Otherwise, a refueling fee applies.
- EVs must be returned with at least a 50% charge to avoid additional fees.

5. Mileage Policy

- Economy and standard rentals come with a daily mileage limit of 250 miles. Excess mileage fees apply.
- Unlimited mileage is available for premium and long-term rentals.

6. Cancellation & No-Show Policy

- Free cancellation up to 24 hours before the rental period starts.

- No-shows will be charged a one-day rental fee.

7. Smoking & Pets

- Smoking inside the vehicle is strictly prohibited. A cleaning fee of \$250 applies for violations.
- Pets are allowed in rental vehicles only in a carrier. Cleaning fees apply if the vehicle is returned with pet hair or odors.

8. Breakdowns & Roadside Assistance

- 24/7 roadside assistance is available.
- Renters must report any mechanical issues immediately to avoid additional liability.

9. Payment & Deposits

- A credit card hold is required for all rentals as a security deposit.
- Debit cards are accepted but require additional verification.