

Bhutan Echoes - <u>Drukyul's Literature Festival Bhutan Echoes</u>

Our Commitment to Child Safety and Protection Against Sexual Abuse and Exploitation

Last updated: 18-July-2025

At **Bhutan Echoes**, we are firmly committed to protecting children from all forms of sexual abuse and exploitation (CSAE) across our platform. We adhere to global best practices, comply with applicable laws, and actively enforce strict policies to safeguard users—especially minors.

Our Standards

1. Zero Tolerance Policy

We strictly prohibit any content, behavior, or user activity that promotes, depicts, or facilitates child sexual abuse, exploitation, or grooming. Violations lead to immediate account termination and reporting to relevant law enforcement.

2. Proactive Moderation

Our platform uses Al-based moderation and human review to detect and prevent CSAE-related content, including:

- Inappropriate images, messages, or videos involving minors
- Grooming behavior or attempts to contact children in a sexual context
- CSAM (Child Sexual Abuse Material) or links to it

3. User Reporting and Action

Users can easily report any inappropriate behavior or content through our in-app reporting tools. Reports related to CSAE are prioritized and escalated to our Trust & Safety team within 24 hours.

4. Collaboration with Law Enforcement and NGOs

We cooperate with local and international law enforcement agencies. We report confirmed CSAE incidents to appropriate authorities including:

- National Center for Missing & Exploited Children (NCMEC)
- INHOPE network



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• Bhutan Cyber Crime Reporting Portal (if operating in Bhutan)

5. Age Restrictions & Verification

We do not allow users under the age of 13 (or as per local laws) to use our services. We implement age checks and require parental consent where necessary.

6. Education & Awareness

We regularly update users and guardians about online safety practices, and offer guidance on recognizing and reporting abuse.

7. Data Retention for Investigation

We retain logs and metadata for a period (in accordance with local data laws) to assist investigations related to CSAE incidents.

Report Abuse

If you suspect abuse or encounter suspicious behavior on our platform, please report it immediately:

Email: producer@bhutanechoes.org

L Helpline (if applicable):+975 17 84 90 46

■ In-app Reporting Tool: Option available in My Account page