

# Lead - Assignment Subjective Question and Answers

***1. Which are the top three variables in your model which contribute most towards the probability of a lead getting converted?***

→The top three variables in our model which contribute most towards the probability of a lead getting converted are:

- I. Lead Origin
- II. What is your current occupation
- III. Total Time Spent on Website

***2. What are the top 3 categorical/dummy variables in the model which should be focused the most on in order to increase the probability of lead conversion?***

→The top 3 categorical/dummy variables in the model in the model which should be focused the most on in order to increase the probability of lead conversion are:

- I. Lead Origin\_Lead Add Form
- II. What is your current occupation\_Working Professional
- III. Lead Source\_Olark Chat

***3. X Education has a period of 2 months every year during which they hire some interns. The sales team, in particular, has around 10 interns allotted to them. So during this phase, they wish to make the lead conversion more aggressive. So they want almost all of the potential leads (i.e. the customers who have been predicted as 1 by the model) to be converted and hence, want to make phone calls to as much of such people as possible. Suggest a good strategy they should employ at this stage.***

→The good strategy to employ at this stage to make almost all potential leads to be converted is to focus on below categories or dummy variables as they hold a tight grip on a potential lead to be converted:

- I. Lead Origin\_Lead Add Form
- II. What is your current occupation\_Working Professional
- III. Lead Source\_Olark Chat

#### IV. Total Time Spent on Website

And try not to focus on below categories or dummy variables as they lower the chances to get converted for which you don't to utilize your time as our goal is to make most of the customers converted:

- a) Do Not Email
- b) Lead Origin\_Landing Page Submission
- c) Specialization\_Not\_specialized

**You should check the hot leads score from 40 to 100 for maximum conversion.**

*4. Similarly, at times, the company reaches its target for a quarter before the deadline. During this time, the company wants the sales team to focus on some new work as well. So during this time, the company's aim is to not make phone calls unless it's extremely necessary, i.e. they want to minimize the rate of useless phone calls. Suggest a strategy they should employ at this stage.*

→ As we have our recall score 77.6%, the true relevant result is better hence the useless phone calls will be less. Follow only the **combination of below variables/categories** to minimize the number of useless phone calls:

- I. Lead Origin\_Lead Add
- II. What is your current occupation\_Working Professional
- III. Total Time Spent on Website

**Cheek only the hot lead score from 90 to 100 to minimize useless phone calls.**