

# RISHABH AGGARWAL

SOFTWARE DEVELOPMENT CONSULTANT – 1

+91-999-664-0023 | rishabhaggarwal23@gmail.com | Bengaluru, India | [www.linkedin.com/in/iamrishabh](https://www.linkedin.com/in/iamrishabh)

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## WORK EXPERIENCE

**Software Development Consultant -1** | Lumen Technologies, Bengaluru, KA. (2023- Present)

- Automated real-time fault alarm detection and ticketing workflows using **Java and PHP**, reducing **manual operational effort by ~40%** and improving incident response time.
- Designed and implemented **centralized logging and monitoring** using **ELK Stack**, with Splunk integration for advanced analytics, significantly improving **production issue visibility and root-cause analysis**.
- Served as **Scrum Master** for a cross-functional team, facilitating sprint planning, stand-ups, retrospectives, and backlog grooming, resulting in **improved sprint predictability and on-time delivery**.
- Collaborated with DevOps teams to enhance **CI/CD pipelines**, improving code quality, security checks, test coverage, and deployment reliability.
- Supported **high-availability production environments**, troubleshooting critical issues and ensuring system stability.

**Software Developer Engineer** | Lumen Technologies, Bengaluru, KA. (2021-2023)

- Led backend development for **Project EDS**, managing the end-to-end customer order lifecycle using **RESTful APIs and Spring Boot**.
- Built and deployed **secure microservices** using **Spring Security, Jenkins, and Kubernetes**, ensuring seamless production releases.
- Used **Java (Spring-Boot, Security), JUnit, Swagger, Splunk, AppDynamics**, and deployed via **Jenkins & Kubernetes**.
- Deployed microservices using **Jenkins CI/CD pipelines** and **Kubernetes**, ensuring seamless production releases.
- Developed a **quote-generation microservice** using **Spring Boot, React, and Apache Kafka**, enabling customers to receive **instant validated quotes**.
- Implemented automated invoice generation using **cron-based schedulers, Shell scripting, and MySQL**, working closely with the Billing team.
- Monitored application performance and health using **Splunk and AppDynamics**, contributing to improved system observability and uptime.

**Web Developer** | CAL-Info Training & Consultancy, Kurukshetra, HR. (2019-20)

- Developed Single Page Applications using **Angular and TypeScript**.
- Built full-stack web applications with **PHP (CodeIgniter 3)** and modern front-end technologies (**JavaScript, jQuery, Bootstrap**).
- Delivered responsive, client-focused solutions aligned with business requirements.

## EDUCATION AND CERTIFICATION

**P.G - Diploma in Advanced Computing (PG-DAC)**

CDAC ACTS, Bengaluru | 2020 – 2021

**B.Tech. – Electronics & Communication Engineering**

UIET, Kurukshetra University | 2014 – 2018

## TECHNICAL SKILLS

### Backend & Languages:

Java (Spring Boot, Spring Security), PHP (CodeIgniter), JavaScript (ES6), Shell Scripting

### Frontend:

React, Angular, HTML5, CSS3, Bootstrap

### Databases:

MySQL, MongoDB, Oracle

### DevOps & Cloud:

Docker, Kubernetes, Jenkins, GitHub Actions, Linux, AWS (Foundational)

### Monitoring & Messaging:

ELK Stack, Splunk, AppDynamics, Apache Kafka

## CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

[AWS Cloud Practitioner 2022: Cloud & the Value Proposition](#) | Skillsoft (July 2022)

[AWS Cloud Practitioner 2022: Cloud Economics](#) | Skillsoft (June 2022)

[Spring Boot Microservices](#) | Skillsoft (February 2022)

[MEAN for FSD Development](#) | Skillsoft (July 2021)

[Data Analysis](#) | Skillsoft (June 2021)