

SURYAPRAKASH MUDAGAL

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Professional Linux Engineer

Seeking a challenging and rewarding opportunity with an organization of repute which recognizes and utilizes my true potential while nurturing my analytical & technical skills in the field of Information Technology.

Education

Qualification	Institution	University/Board	Batch	Score
B.Tech ECE	K.S.R.M College of Engineering	Jawaharlal Nehru Technological University Anantapur,A.P	2015-2018	6.03 (CGPA)
DIPLOMA AEI	S.G.P.R Govt. Polytechnic	State Board Of Technical Education & Training, Andhra Pradesh	2010-2015	61.78%
SSC	Sri Vidya EM & TM High School	State Board of Secondary Educaiton	2009-2010	60.50%

Professional Summary:

- OS level supervision of Linux Servers.
- Experience in Installation of Red Hat Enterprise Linux Operating Systems 6.x /7.x, Centos, Ubuntu, on physical machines and VM ware and XEN environment with ISO and templates.
- Monitoring all the server's alerts through netcool and resolving
- Good knowledge on the server migration from VMware to XEN
- Linux Kernel & OS patching
- Linux OS up gradation
- Good knowledge on booting issues like grub and kernel and maintenance mode issues.
- Working LVM on LINUX.
- Installed and configured all the Linux servers in the network per specifications of clients.
- Scheduling the activities as per requirements
- Server health checking
- Worked on cluster GPFS, REDHAT cluster and pacemaker cluster.
- Worked BMC Remedy, Kayako tool, Service Now
- Anti-Virus Installation
- Good knowledge on Incident management, Change management & Problem management.
- Pre check for DR Drill & Support for DR Drill activity.
- Resolving the customer issue remotely through WebEx session.
- Analyzing the logs & finding the root cause.
- Providing 24/7 support with Rotational shift
- Responsible to analyze OS related error.
- Maintains PR and DR sync. (App and DB).

Total Experience: 4 years 4 months

Current Employment Details: Kyndryl solutions private limited

Role: CRO Admin| 12-Sep-2022 to Till Now.

Project: HDFC Bank

Summary: HDFC Bank Limited is an Indian banking and financial services company. It is India's largest private sector bank by assets and the world's fifth-largest bank by market capitalization as of August 2023. HDFC Bank provides a number of products and services including wholesale banking, retail banking, treasury, auto loans,

two-wheeler loans, personal loans, loans against property, consumer durable loan, lifestyle loan and credit cards. Along with this various digital product are Payzapp and SmartBUY.

Responsibilities:

- IBM RO tool installation on Master & Slave servers, also installing IBM RO client agents on Production & DR servers (WINDOWS, LINUX, AIX & SOLARIS).
- Creating workflows for Switch Over and Switch back in IBM RO Console.
- Creating BPI for Application stop, start & DNS changes by Automated workflows in IBM RO console.
- Troubleshooting for Application Replication & firewall port level issues between Production, DR & IBM RO servers.
- Sanovi DRM Version 6.2 to latest versions (7.0.3) has been upgraded with help of IBMRO Team.
- Every Financial year, we are performing 240 DR Drill for 60 applications which is under DR Team scope applications including Datacenter (H1 H2) as per the RBI's mandate & recommendation.
- Experience in IT-Disaster Recovery.
- Responsible for planning & designing and co-ordination for Disaster recovery plans.
- Have experience in conducting meeting for Disaster recovery drill plan.
- Hand on experience in handling the emergency Switchover and switchback during Disaster.
- Pre-check of hardware level, network level, password level, Firewall level, Databases level between
- Production and DR server at Application level.
- IBMRO is a handy tool for drills (wrt switch over - switch back & fail over - fall back), to maintain the
- RPO & RTO as per SLA signed with business. Also takes care of real time disaster scenario for seamless fail over & fall back.
- Recommendations to make best use of available technologies to minimize the RPO & RTO as much possible. Performing drills, as per the RBI's mandate.

Previous Employment Details: Cloud4c Services Pvt Ltd. (CtrlS Datacenter's Pvt Ltd.)

Role: Linux Engineer | 01-Nov-2021 to 09-Sep-2022.

Project: Cloud4c Services

Summary: Cloud4C is a pioneer in offering advanced IT solution with a Collaborative Integration delivery Model. A perfect collaborative alliance of people, systems, business structures, and practices customized to optimize results, increase value delivered to you, reduce waste, and maximize efficiency through all phases of plan, design, development, and management.

Responsibilities:

- Installation and configuration of Linux servers such as RHEL/Centos & Ubuntu
- VM migrations from VMware to Citrix Xen
- Memory and swap space Management.
- Kernel up gradation and troubleshooting booting related issues.
- Creating new partitions and Adding Disks, LVM Extending root partition, swap partition on production environments.
- Experience in Kernel and upgrades, updating minor versions of RHEL systems.
- Installation, configuration and troubleshooting of web servers like MySQL, Apache, tomcat.
- Installing and managing of packages in Red Hat, Ubuntu and Suse servers.
- Applying operating system updates, patching, and configuration changes by following standard procedures.
- Veem agent installation
- User management
- Kayako service management tool used for Incident, Change & Problem management.

- Working with vendors in case servers reported any software/hardware, and closely working with support teams to share report, logs, and ensuring the physical devices are replaced within the defined SLA.
- Creating & revising SOPs for team.

Previous Employment Details: Softenger Ind Pvt Ltd

Role: System Administrator | 12-Aug-2019 to 28-Oct-2021

Project: Vodafone Idea Limited

Summary: Vodafone Idea Limited is an Aditya Birla Group and Vodafone Group partnership. The Company provides pan India Voice and Data services across 2G, 3G and 4G platform. With the large spectrum portfolio to support the growing demand for data and voice, the company is committed to deliver delightful customer experiences and contribute towards creating a truly 'Digital India' by enabling millions of citizens to connect and build a better tomorrow.

Responsibilities:

- Redhat Linux OS patching
- Linux server maintaining and trouble shooting.
- OS migrations from Redhat Linux (5/6 to 7)
- User management
- Cluster (GPFS/PCS) management.
- Installation and configuration of Linux server
- Logical Volume Management
- Health checking of LINUX servers before and after reboot system
- OS Patching
- Familiar with management console for remote accessibility
- VMWARE tasks also been performed such as migrations, deployment's & resource managing.
- Good knowledge on Incident management, Change management & Problem management.
- Troubleshooting
- Scheduling the activities as per requirements

DECLARATION

I, Suryaprakash do hereby confirm that the information given above is true to the best of my knowledge.

Date:

Place : Bengaluru

(Suryaprakash Mudagal)