

## SUMMARY

VMware and Windows Administrator possessing 6 years of experience in virtualization, server administration, and infrastructure management. Expertise includes VMware vSphere, vCenter, ESXi, vRops, vRli, and Windows server administration, along with strong troubleshooting skills. Experienced with cloud platforms such as IBM Cloud. Skilled in performance monitoring, high-availability configurations, incident resolution, and system upgrades. Skilled in incident and change management using the ServiceNow tool.

## EXPERIENCE

### Associate VMware System Administrator

Kyndryl (Division of IBM) | Bangalore, Karnataka

**August 2020 - Present**

- Configuring, maintaining, and troubleshooting VMware virtual environments, including ESXi hosts and vCenter servers.
- Experience in VMware components like vRops and vRli.
- Create and manage VMs, including cloning, snapshots, and migration.
- Deploying and decommissioning ESXi hosts, datastores, VMs, and other resources.
- Performance monitoring and optimization of VMware environments using vRops and vRli.
- Plan and execute patching and upgrades of ESXi, Windows servers, vCenter, and other vSphere components, ensuring zero downtime through use of maintenance mode, DRS, and vmotion.
- Troubleshooting VMware issues, including performance, connectivity, hardware failures, etc., within the SLA.
- Engage with VMware, IBM Cloud, and other third-party vendors for technical and hardware support.
- Experience in VMware networking and storage management.
- Performing regular health checks and reporting to ensure the VMware environment is secure and compliant with organizational policies and global industry standards.
- Familiar with scripting tools like PowerShell and CLI.
- Collaborated with network, storage, and other teams to ensure seamless operation.
- Experienced in managing Windows and Linux VMs.
- Experience with cloud platforms like IBM cloud.
- Adept in Incident and Change management utilizing the ServiceNow platform.
- Experience in Building New server
- Proficient in the installation and scheduling of backups through Tivoli.
- Knowledgeable in Windows file sharing.
- Experience in Printer Installation and configuration
- Experience in RedHat Virtualization Manager , ScienceLogic and VM monitoring setup
- Knowledgeable in patch updates for servers through SAAS and WSUS.

- Install, Configure and manage windows operating systems and applications
- Manage user accounts, groups and permissions in active directory
- Plan and execute monthly OS and application patches to ensure systems are up to date.
- Manage and monitor infrastructure performance and capacity.
- Experienced in VMware vSphere, vCenter.
- Implementing best practices and standard operating procedures to ensure security and compliance.
- Troubleshooting technical issues and providing timely support ensuring minimal downtime.
- Engaging with multiple teams and third-party vendors for efficient functioning of environment.

### SKILLS

VMware Vsphere  
ESXi  
vCenter  
Windows server  
Active directory  
vRops and vRli  
Patch and Lifecycle management  
Security Compliance  
System administration  
Troubleshooting  
Incidents and Change management  
ServiceNow tool  
PowerShell and CLI  
AWS, Azure, IBM cloud  
VMware storage and networking

### CERTIFICATION

VMware Certified Professional - Data Center Virtualization (2023)  
AWS Cloud Practitioner Foundation Certification(2024)  
Microsoft Certified - Azure Administrator Associate - AZ104 (2025)  
Google Cloud Certified Associate Cloud Engineer(2023)

Training:  
VMware vSphere: Troubleshooting [V7] 2023  
VMware Cloud on AWS: Design, Configure, manage 2023  
VMware vSphere: Install, Configure, Manage [V8] 2023

### EDUCATION

Master of Computer Application (MCA)

2016-2019

N.M.A.M Institute of Technology, VTU Affiliated, Belagavi