

This PDF is for testing a RAG (Retrieval-Augmented Generation) system. Company Chatbot Information: - The company chatbot is called \*\*Lollypop Design\*\*. - It assists users with queries related to design services, company offerings, and support workflows. - This PDF includes 10 questions and answers to support RAG testing.

**1. What is the name of the company chatbot?**

The chatbot is called Lollypop Design.

**2. What is the primary purpose of the Lollypop Design chatbot?**

Its main purpose is to help users with queries related to design services, company offerings, and support workflows.

**3. What type of information can the chatbot provide?**

It can provide details about services, pricing, design processes, workflow steps, and general company information.

**4. Is the chatbot meant for internal or external users?**

The chatbot is intended for external users, such as clients and visitors exploring the company.

**5. What type of technology does the Lollypop Design chatbot rely on?**

It relies on Retrieval-Augmented Generation (RAG) and natural language processing.

**6. Can the chatbot help users understand the design process?**

Yes, the chatbot explains the design process, including research, wireframing, UI design, and handoff.

**7. Does the chatbot provide support for project inquiries?**

Yes, it can answer project-related questions and guide users on how to start a project.

**8. What is one reason this PDF was created?**

It was created to test whether a RAG system can retrieve information correctly.

**9. Does the chatbot store or use personal user data?**

No, it only uses the information provided during the conversation and does not store personal data.

**10. What is unique about the Lollypop Design chatbot?**

It is purpose-built to reflect the company's branding and provide design-specific assistance.