

This PDF is for testing a RAG (Retrieval-Augmented Generation) system. Company Chatbot Information: - The company chatbot is called **Lollypop Design**. - It assists users with queries related to design services, company offerings, and support workflows. - This PDF includes 10 questions and answers to support RAG testing.

What is the name of the company chatbot?

The chatbot is called Lollypop Design.

What is the primary purpose of the Lollypop Design chatbot?

Its main purpose is to help users with queries related to design services, company offerings, and support workflows.

What type of information can the chatbot provide?

It can provide details about services, pricing, design processes, workflow steps, and general company information.

Is the chatbot meant for internal or external users?

The chatbot is intended for external users, such as clients and visitors exploring the company.

What type of technology does the Lollypop Design chatbot rely on?

It relies on Retrieval-Augmented Generation (RAG) and natural language processing.

Can the chatbot help users understand the design process?

Yes, the chatbot explains the design process, including research, wireframing, UI design, and handoff.

Does the chatbot provide support for project inquiries?

Yes, it can answer project-related questions and guide users on how to start a project.

What is one reason this PDF was created?

It was created to test whether a RAG system can retrieve information correctly.

Does the chatbot store or use personal user data?

No, it only uses the information provided during the conversation and does not store personal data.

What is unique about the Lollypop Design chatbot?

It is purpose-built to reflect the company's branding and provide design-specific assistance.